

## Hsiao Tong (LKKAUTO)

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**From:** Serene Ang <asying93@hotmail.com>  
**Sent:** Friday, 27 September 2024 11:01 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING SNJ3655Y(AIG) AND FBM7572C AT/ALONG BLK 208 COMPASSVALE LANE MULTI STOREY CARPARK ON 16/09/2024  
**Attachments:** F202409167123.pdf; T202409167141.pdf

Dear Hsiao Tong.

I hope this message finds you well. I wanted to follow up regarding the car accident I was involved in on 16 sept 2024.

I spoken with police officer Mr Wong, who informed me that the case is not currently open or under investigation.

I would like to formally request a reconsideration of my case, as I believe there may be important details that warrant further review. Additionally, I understand that all claims will be handled by the insurance company, but I feel it's crucial to have all aspects thoroughly evaluated.

If there are any updates or steps I should take to facilitate this process, please let me know.

Thank you for your assistance.

Best regards,  
Ang Shu Ying

+6591548918

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** 27 September 2024 16:19  
**To:** ASYING93@HOTMAIL.COM <ASYING93@HOTMAIL.COM>; teckjie1991@gmail.com <teckjie1991@gmail.com>  
**Subject:** ACCIDENT INVOLVING SNJ3655Y(AIG) AND FBM7572C AT/ALONG BLK 208 COMPASSVALE LANE MULTI STOREY CARPARK ON 16/09/2024

**LIM TECK JIE** [By Email Only]  
DRIVER: ANG SHU YING

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Dear Sirs/mdm,

**You Ref: SNJ3655Y**  
**Our Ref: CD/AIG24090366/Tpa3**  
**ACCIDENT INVOLVING SNJ3655Y(AIG) AND FBM7572C AT/ALONG BLK 208 COMPASSVALE LANE MULTI STOREY CARPARK ON 16/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **FBM7572C** against your insurance policy.

We wish to inform you that case is pending for police investigation result for further review.  
Please submit police investigation result once you have receive from traffic police for our further action.

Meantime, please let us have a copy of your police report for our record purpose.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

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