

## Veron Chen (LKKAuto)

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**From:** Lynn Yap (Ding Auto) <Claims@dingauto.sg>  
**Sent:** Monday, 7 October 2024 3:36 PM  
**To:** Jenny Lew (CTPIS)  
**Cc:** HH Tender; SUR; assignments; Kenneth Ding; Joyce (Ding Auto - Carros Branch); Jun Kai (Ding Auto - Carros Branch); Eve (Ding Auto - Carros Branch)  
**Subject:** Re: OD CLAIM: SKS8499L / DOA: 14/09/2024 - TOTAL LOSS (BEYOND ECONOMIC REPAIR)  
**Attachments:** IMG\_2802.jpg

Dear Jenny,

Please refer to attached photo, vehicle was towed out from our workshop on 07/10/2024 15:35hrs.

Thank you.

Best Regards,



**Lynn Yap**  
*Claims Department*

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**Mobile** +65 9385 8368 **Office** +65 6993 7808

**Web** [www.dingauto.sg](http://www.dingauto.sg) **Email** [claims@dingauto.sg](mailto:claims@dingauto.sg)

**HQ** 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

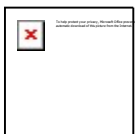
**Branch** Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

On Thu, 3 Oct 2024 at 10:15 AM, Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)> wrote:

Dear Jenny,

Noted with thanks.

Best Regards,



**Lynn Yap**  
*Claims Department*

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On Thu, 3 Oct 2024 at 9:50 AM, Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

[Confidential]

Hi all,

Pls refer to attached towing letter.

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)>

**Sent:** Wednesday, 2 October 2024 10:55 am

**To:** Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Kenneth Ding

<[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Joyce (Ding Auto - Carros Branch) <[admin.carros@dingauto.sg](mailto:admin.carros@dingauto.sg)>; Jun Kai (Ding Auto - Carros Branch) <[carros.workshop@dingauto.sg](mailto:carros.workshop@dingauto.sg)>; Eve (Ding Auto - Carros Branch) <[consultant@dingauto.sg](mailto:consultant@dingauto.sg)>

**Subject:** Re: OD CLAIM: SKS8499L / DOA: 14/09/2024 - TOTAL LOSS (BEYOND ECONOMIC REPAIR)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

The owner has cleared the vehicle & passed us the following:

2x sets of key & 1 manual book

Please assist us to arrange tow, thank you.

Best Regards,



**Lynn Yap**  
Claims Department

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**HQ** [176 Sin Ming Drive #04-06](#) Sin Ming Autocare S575721

**Branch** [Blk 10 Sin Ming Industrial Estate Sector C #01-20](#) S575645 **NorthWest Branch** [60 Jalan Lam Huat #06-46/47](#) Carros Centre S737869

On Thu, Sep 19, 2024 at 3:18 PM Jenny Lew (CTPIS) <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

[Confidential]

Hi Sirs/Madam

We will be assigning LKK to survey the vehicle.

Excess: S\$1500

Hi LKK,

Please assist with the OD survey & revert to us on the authorisation.

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)>

**Sent:** Wednesday, 18 September 2024 11:49 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Joyce (Ding Auto - Carros Branch) <[admin.carros@dingauto.sg](mailto:admin.carros@dingauto.sg)>; Jun Kai (Ding Auto - Carros Branch) <[carros.workshop@dingauto.sg](mailto:carros.workshop@dingauto.sg)>; Eve (Ding Auto - Carros Branch) <[consultant@dingauto.sg](mailto:consultant@dingauto.sg)>

**Subject:** OD CLAIM: SKS8499L / DOA: 14/09/2024 - TOTAL LOSS (BEYOND ECONOMIC REPAIR)

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Dear CTI Motor Claim Officers,

We have submitted the total loss OD claim through Merimen.

Please find the attached GIA report, CI and accident photos for your review.

Kindly proceed with the necessary actions. Thank you.

Best Regards,



**Lynn Yap**  
*Claims Department*

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