

Veron Chen (LKKAuto)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 3 October 2024 9:51 AM
To: Lynn Yap (Ding Auto); HH Tender
Cc: SUR; assignments; Kenneth Ding; Joyce (Ding Auto - Carros Branch); Jun Kai (Ding Auto - Carros Branch); Eve (Ding Auto - Carros Branch)
Subject: RE: OD CLAIM: SKS8499L / DOA: 14/09/2024 - TOTAL LOSS (BEYOND ECONOMIC REPAIR)
Attachments: Towing letter SNM24D205192.pdf

[Confidential]

Hi all,

Pls refer to attached towing letter.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Wednesday, 2 October 2024 10:55 am
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Eve (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: Re: OD CLAIM: SKS8499L / DOA: 14/09/2024 - TOTAL LOSS (BEYOND ECONOMIC REPAIR)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

The owner has cleared the vehicle & passed us the following:

2x sets of key & 1 manual book

Please assist us to arrange tow, thank you.

Best Regards,



Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

Web www.dingauto.sg **Email** claims@dingauto.sg

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

On Thu, Sep 19, 2024 at 3:18 PM Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com> wrote:

[Confidential]

Hi Sirs/Madam

We will be assigning LKK to survey the vehicle.

Excess: S\$1500

Hi LKK,

Please assist with the OD survey & revert to us on the authorisation.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Wednesday, 18 September 2024 11:49 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Eve (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: OD CLAIM: SKS8499L / DOA: 14/09/2024 - TOTAL LOSS (BEYOND ECONOMIC REPAIR)

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Dear CTI Motor Claim Officers,

We have submitted the total loss OD claim through Merimen.

Please find the attached GIA report, CI and accident photos for your review.

Kindly proceed with the necessary actions. Thank you.

Best Regards,



Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

Web www.dingauto.sg **Email** claims@dingauto.sg

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