

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Sep 2024 12:23	Clm Veh Model Changed	(206491) KIA CERATO 1.6 SUNROOF (A).	[R] Visvarubeni D/O Visvalingam
2	18 Sep 2024 12:23	Clm Created	Reg No: SNL2534J. Policy No: G300946754QMX. Acct Date: 2024/09/18. Claim Type: OD	[R] Visvarubeni D/O Visvalingam
3	18 Sep 2024 16:26	Clm Submitted	7504.80.	[R] Sim Siak Tong
4	19 Sep 2024 07:53	Clm Registration Modified	Pol No:G300946754QMX->1003048537. Init.Est.:->7,500. Excess: -> 500.00.	[I] Richard Ang Wei Guang
5	19 Sep 2024 08:11	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert with tyres and bra ke condition. Excess of \$500 applicable. Policy does not comes with loss of use or courtesy car benefit.	[I] Richard Ang Wei Guang
6	19 Sep 2024 08:11	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2024/09/20	[I] Richard Ang Wei Guang
7	19 Sep 2024 08:11	Adj Mandate Set	Approved:999999.00.Reinsp:Adj decides.	[I] Richard Ang Wei Guang
8	19 Sep 2024 08:36	Assignment 1st Accessed		[A] Crystal Lee
9	19 Sep 2024 08:39	Adj Assignment Cancelled	Mr Sim informed car in. Outsource as per Wee Ho advise.	[I] Crystal Lee
10	19 Sep 2024 08:39	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Crystal Lee
11	19 Sep 2024 08:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert with tyres and brake condition. Excess of \$500 applicable. Policy does not comes with loss of use or courtesy car benefit.	[I] Crystal Lee
12	19 Sep 2024 08:40	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2024/09/20	[I] Crystal Lee
13	19 Sep 2024 08:40	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Crystal Lee
14	19 Sep 2024 11:15	Assignment 1st Accessed		[A] Rajeswari
15	19 Sep 2024 17:09	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Rajeswari
16	20 Sep 2024 09:09	Adj Rpt Initiated		[A] HUEY YON
17	20 Sep 2024 09:09	Insured Phone No Updated	[97908366] -> [+6597908366]	[A] HUEY YON
18	20 Sep 2024 09:32	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/19	[A] HUEY YON
19	20 Sep 2024 09:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/19	[A] HUEY YON
20	20 Sep 2024 09:35	Adj Mandate Request	Cur.Reg:5233.65:Damages Consistent Repair Cost Economical.The vehicle repair on Part b y part basis due to no 2nd hand parts available.	[A] HUEY YON
21	20 Sep 2024 15:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/19. Mandate Remarks: Please proceed to authorise repair with check items to be verified with clear supporting photos. Excess of \$500 applica ble. Policy does not comes with loss of use or courtesy car benefit.	[I] Richard Ang Wei Guang
22	20 Sep 2024 15:47	Adj Mandate Set	Approved:5233.65:Please proceed to authorise repair with check items to be verified with clear supporting photos. Excess of \$500 applicable. Policy does not comes with loss of use or courtesy car benefit.	[I] Richard Ang Wei Guang

Date From

Date To

Audit Type

None

Go

ACTIVITY

[19/09/2024 08:38] Crystal Lee:
Mr Sim informed car in. Outsource as per Wee Ho advise.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

3238149	18 Sep 2024 12:23:42	OD/TP Case (Repairer)	Motor	Autobacs Car Care (Singapore) Pte Ltd (HQ)	Autobacs Car Care (Singapore) Pte Ltd (HQ)	SNL2534J		xx.xx
3238158	18 Sep 2024 12:32:21	Video Upload	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SNL2534J	Visvarubeni D/O Visvalingam	xx.xx
3239391	20 Sep 2024 09:09:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNL2534J		12.00