

Veron Chen (LKKAuto)

From: Rajes (LKK Auto)
Sent: Tuesday, 24 September 2024 3:31 PM
To: Foo Ai Ngoh; assignments; Veron Chen (LKKAuto); SUR
Subject: RE: ERGO REF. CDMCG24002420 - REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

Dear Ai Ngoh,

Thank you for the email.

Dear Veron,

Kindly assist **CS/EG124090351/XXp3 (SND 6020R)**.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Ai Ngoh <aingoh.foo@ergo.com.sg>
Sent: Tuesday, September 24, 2024 3:19 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: ERGO REF. CDMCG24002420 - REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

Dear Veron

Please take note of our latest email on the discount of parts for the survey.

Regards

Ai Ngoh

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9925
aingoh.foo@ergo.com.sg

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From: Pauline Soh
Sent: Thursday, September 19, 2024 4:54 PM
To: assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> <Meikwan@lkkauto.com>
Subject: ERGO REF. CDMCG24002420 - REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

Hi LKK

Reports attached.

PIC is Foo Ai Ngoh

Claims ref. **CDMCG24002420**

Pauline Soh | Executive
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg

www.ergo.com.sg

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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Wednesday, 18 September 2024 4:14 pm

To: pml-pbsp@simedarby.com.sg; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)) <Meikwan@lkkauto.com>

Subject: FW: (Non-reporting): REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise [Officer-in-Charge and Claims ref no.](#) later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Pauline Soh | Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, 18 September 2024 4:10 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: (Non-reporting): REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

Dear Sirs

We noted that your insured has not reported the accident.

Meanwhile, we write to advise that we are agreeable to use a common surveyor below as the SJE.

LKK

Aside to LKK

Vehicle is presently not in workshop, our MCA will arrange with owner in due course.

Thank you.

Regards

Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 18 September 2024 3:57 pm

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: FW: REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

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Please use this email for future correspondence, thank you.

Dear Sir/Mdm

Insured has not report, unable to comment liability.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
LKK	Bryan/Andrew
Genesis	Roy
Priority	Jeffrey Ong
Precise	Anthony Lim

Pauline Soh | Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg

www.ergo.com.sg

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Thank you.

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 17 September 2024 7:12 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>
Subject: REQ FOR DIRECT SETTLEMENT - SND6020R (BMW) & GBH3270B (ERGO) ON 9 SEPT 2024

Dear Sirs

We refer to the above matter.

Please see attached Accident Report and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Regards

Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@sime-darby.com.sg

www.bmw.com.sg

Sime Darby Motors

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From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>
Sent: Tuesday, 17 September 2024 7:09 pm
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: Message from KM_360i

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