

Hsiao Tong (LKKAUTO)

From: Fong Kwok Wah <fy21hf@gmail.com>
Sent: Monday, June 9, 2025 3:27 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024
Attachments: TP IP 25791 2024.pdf

Dear Mr. Hsiao Tong,

I have received the attachment from the Traffic Police.

They have not returned the video clip to me yet.

Best Regards,
Fong Kwok Wah
96303808

On Mon, 9 Jun 2025 at 13:19, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Mr Fong,

Please advise if the police investigation result is available by now.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, April 8, 2025 10:06 AM
To: Fong Kwok Wah <fy21hf@gmail.com>
Subject: RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Mr Fong,

Please advise if the police investigation result is available by now.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, February 27, 2025 10:28 AM
To: Fong Kwok Wah <fy21hf@gmail.com>
Subject: RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Mr Fong,

Thank you for your update.

We wait for further advise.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong Kwok Wah <fy21hf@gmail.com>

Sent: Wednesday, 26 February 2025 8:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Hsiao Tong,

I contacted Investigations Officer Ghazali yesterday on the status of the accident report.

He reverted it is still ongoing and apologized for the delay.

Best Regards,

Fong Kwok Wah

On Tue, 21 Jan 2025 at 12:03, Fong Kwok Wah <fy21hf@gmail.com> wrote:

Thank you Hsiao Tong for your prompt reply.

I have been chasing police officer Ghazali on the matter.

Best Regards.

On Tue, 21 Jan 2025 at 08:40, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Fong,

Thank you for your email.

We have forwarded the lawyer letter to AIG claim officer for further action.

Please assist to follow up with traffic police on police investigation result and also your video footage.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong Kwok Wah <fy21hf@gmail.com>

Sent: Monday, 20 January 2025 11:07 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Hsiao Tong,

I received the attached letter today in my post box.

Since my meeting with police officer Ghazali on Friday 22/11/24 afternoon to give statements on the accident, I have not received any police investigations report and yet to receive back my 32GB micro SD card.

For your update and advice.

Thank you and Best Regards

Fong Kwok Wah

96303808

S2162696A

On Wed, 27 Nov 2024 at 08:20, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Fong,

Thank you for an update.

Please update us once the police investigation is concluded. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong Kwok Wah <fy21hf@gmail.com>

Sent: Tuesday, 26 November 2024 4:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Hsiao Tong,

I met up with police officer Ghazali on Friday 22/11 afternoon to give statements on the accident.

For your update.

Best Regards,

Fong Kwok Wah

On Mon, 18 Nov 2024 at 09:04, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Fong,

Thank you for your update.

We await for further update.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong Kwok Wah <fy21hf@gmail.com>

Sent: Sunday, 17 November 2024 4:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Hsiao Tong,

Police officer Ghazali called me on Friday 15/11 afternoon he is still in progress with the investigations and will update me soonest possible.

Best Regards,

Fong Kwok Wah

S2162696A

On Tue, 12 Nov 2024 at 10:20, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Fong,

We would like to follow up on our below email.

Please advise if traffic police had returned back SD card to you and any police investigation result for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Monday, 7 October 2024 2:50 PM

To: Fong Kwok Wah <fy21hf@gmail.com>

Subject: RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Mr Fong,

Thank you for your email.

Please update us once you have received back your SD card/ video footage from SPF. In addition, please forward us a copy of the police investigation result once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong Kwok Wah <fy21hf@gmail.com>

Sent: Saturday, 5 October 2024 3:59 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

Dear Hsiao Tong,

I have not heard from the Police and yet to receive back my 32GB micro SD card since the day of the accident.

Investigation Officer Ghazali 9619 2037 is in charge of my case.

Please see attached acknowledgement slip from SPF.

Best Regards

Fong Kwok Wah

S2162696A

On Wed, 2 Oct 2024 at 11:08, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

FONG KWOK WAH

[By Email Only]

Dear Sir/Madam,

You Ref: SLB2502C

Our Ref: CD/AIG24090346/Upa3

ACCIDENT INVOLVING SLB2502C(AIG) AND JTL5352 AT/ALONG MOULMEIN ROAD ON 01/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from JTL5352 against your insurance policy. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request for a copy of your car video footage/ police investigation result for our further review.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)