

Erofia Motor Trading Pte Ltd (201202259N)

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

E-Mail: erofia@singnet.com.sg

Ref: EMT2265/24/lt/SMM6440

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY EMAIL TO LKK

27 September 2024

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SNN80D AND SMM6440 ON 10 SEPTEMBER 2024**

We are instructed by our client Mohammad Imran Bin Kassim to claim damages against your insured SNN80D in connection with a road traffic accident on 10 September 2024 at about 17.10hrs along Pan Island Expressway with our client's motorcycle registration number SMM6440

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final repair cost as per Surveyor's recommendation	S\$ 2,100.00
2.	Loss of Use (06 days X S\$20.00/day) PRS & Repair days	S\$ 120.00
Total to Claim		<u>S\$ 2,220.00</u>

Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
Co Registration No: 201202259N

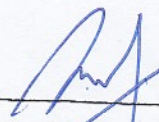
AUTHORISATION TO ACT

I/We, Mohamm Ibrahim Bin Kassim ("the third party claimant") of
no 11 Jalan Gelang Tiga Rinting 81750 Masai Johor (address), owner of
SMM 6440 (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SMM 6440 That was damaged pursuant to the
accident which occurred on 10-9-24 (date)
Pan-Island Expressway (location) involving vehicle no/s
SNN 80 D ("the accident").

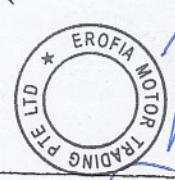
I further authorize the workshop to settle my above mentioned claim in a manner that they
deemed fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 16 (day) of 9 (month) 20 24 (year)


Signed by "the third party claimant"

(With company stamp if applicable)


Signed by "the workshop"

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, EROFIA MOTOR TRADING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,100.00 (Repair Cost), S\$80.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SMM 6440 that was damaged pursuant to the accident which occurred on 10/09/2024 (date) at/along PIE LAMP POST NUMBER 565F (location) involving vehicle no/s SNN 80D. This is pursuant to the inspection conducted on 19/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MOHAMMAD IMRAN BIN KASSIM (the third party claimant") of vehicle no. SMM 6440 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMM 6440 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of Dec (month) 2024 (year)



CKS

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
E-mail: erofia@singnet.com.sg

INVOICE

Number	Date	Page
SMM6440	27-Sep-24	1

YOUR REF:
VEHICLE NO: SMM6440
MAKE/MODEL: YAMAHA 135LC (F1)
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SNN80D AND SMM6440 ON 10 SEPTEMBER 2024

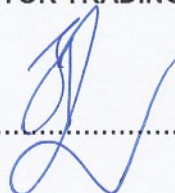
FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION S\$ 2,100.00

SUB-TOTAL: S\$ 2,100.00

SINGAPORE DOLLARS: TWO THOUSAND AND ONE HUNDRED ONLY

TOTAL : S\$ 2,100.00

EROFIA MOTOR TRADING PTE LTD



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 October 2024 10:28 AM
To: jimiheng@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNN80D(AIG) AND SMM6440 AT/ALONG PIE ON 10/09/2024

HENG TZE MIEN

[By Email Only]

Dear Sir/Madam,

You Ref: SNN80D

Our Ref: CD/AIG24090345/Upa3

ACCIDENT INVOLVING SNN80D(AIG) AND SMM6440 AT/ALONG PIE ON 10/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMM6440 against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Sep 2024 14:11	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	19 Sep 2024 14:11	Clm Veh Model Changed	(204957) YAMAHA T135 135cc.	[A] HOW MEI KWAN
3	19 Sep 2024 14:11	Clm Created	Reg No: SMM6440. Acct Date: 2024/09/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ)	[A] HOW MEI KWAN
4	19 Sep 2024 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Sep 2024 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/30	[A] HOW MEI KWAN
6	19 Sep 2024 14:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Sep 2024 14:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insur ance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Sep 2024 14:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Sep 2024 14:12	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Sep 2024 14:12	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	20 Sep 2024 11:56	Clm Dtl Modified	Claimant's Name: - -> MOHAMMAD IMRAN BIN KASSIM. Claimant's ID: -> M333873 1P.	[A] HOW MEI KWAN
12	20 Sep 2024 11:56	Clm Veh Model Changed	(204957) -> (207873) YAMAHA 135LC 134cc.	[A] HOW MEI KWAN
13	25 Sep 2024 07:42	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	25 Sep 2024 07:43	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
15	26 Sep 2024 15:31	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
16	02 Oct 2024 10:24	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
17	02 Oct 2024 10:24	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	02 Oct 2024 10:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/30	[A] CHEW HSIAO TONG
19	17 Oct 2024 13:17	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
20	07 Nov 2024 11:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	07 Nov 2024 11:07	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
22	07 Nov 2024 11:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	07 Nov 2024 11:07	Clm Dtl Modified	JPJ Reg. Date: -> 2024/03/18.	[A] JOANNE LEE KHANG MIN
24	07 Nov 2024 11:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
25	08 Nov 2024 16:51	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
26	08 Nov 2024 16:52	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
27	11 Nov 2024 11:31	Adj Mandate Request	Cur.Reg:2200.00:Liability: 100% OID CHANGE LANE. *Quantum: \$2,200.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
28	02 Dec 2024 08:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/30	[I] MdNoor, Norsiah
29	02 Dec 2024 08:48	Adj Mandate Set	Approved:2200.00.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3240393	23 Sep 2024 10:57:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMM6440	SNN80D	12.00
3247021	02 Oct 2024 10:34:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMM6440	SNN80D	12.00