

## Huey Yon (LKKAUTO)

---

**From:** Rasul (LKKAUTO)  
**Sent:** Monday, 30 September 2024 12:27 PM  
**To:** Lim Teng Keat  
**Cc:** Huey Yon (LKKAUTO)  
**Subject:** Re: FINALIZATION - Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

Hi Lim,

We will be advising our principal a cost of repair P/P \$7,425.00 /- with 4 days of repair before GST, subject to their approval

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

---

**From:** Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>  
**Sent:** Monday, 30 September 2024 8:53 am  
**To:** Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Subject:** RE: FINALIZATION - Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

Dear Rasul,

Please find attached Resurvey.

Thanks & Regards,

Lim Teng Keat  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Lim Teng Keat  
**Sent:** Saturday, September 28, 2024 12:32 PM  
**To:** Rasul (LKKAuto) <rasul@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Cc:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Subject:** FINALIZATION - Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

Dear Rasul, Huey Yon,

Kindly confirm the finalise amount at \$7,425.00 before GST with 4 working days.

Thanks & Regards,

Lim Teng Keat  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Phoebe Xie <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>  
**Sent:** Friday, July 5, 2024 4:42 PM  
**To:** Lim Teng Keat <[tengkeat.lim@cyclecarriage.com.sg](mailto:tengkeat.lim@cyclecarriage.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Vikneswaran Naidu Ayavoo <[vikneswarannaidu.ayavoo@cyclecarriage.com.sg](mailto:vikneswarannaidu.ayavoo@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

**This email was sent from outside of your organisation**

[Confidential]

WITHOUT PREJUDICE

Dear Sir,

1. Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.
2. Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.
3. The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

4. This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.
5. This proposal of direct settlement in paragraphs 1 to 4 above is CONDITIONAL upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

**From:** Lim Teng Keat <[tengkeat.lim@cyclecarriage.com.sg](mailto:tengkeat.lim@cyclecarriage.com.sg)>  
**Sent:** Thursday, July 4, 2024 11:48 AM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Phoebe Xie <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Vikneswaran Naidu Ayavoo <[vikneswarannaidu.ayavoo@cyclecarriage.com.sg](mailto:vikneswarannaidu.ayavoo@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K


[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Cecilia, Phoebe, LKK,

Please advise Liability Clearance.

27.		Driver of the vehicle X will be 100% liable for losses incurred by the vehicle Y	100%	0%
-----	---	--	------	----

Thanks & Regards,

Lim Teng Keat  
 Customer Service Advisor  
 Claim Division Operation Body & Paint Centre  
 209 Pandan Gardens



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
 Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Lim Teng Keat  
**Sent:** 2 July, 2024 5:48 PM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Phoebe Xie <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

Dear Cecilia, Phoebe,

Please advise Liability Clearance.

Thanks & Regards,

Lim Teng Keat  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Lim Teng Keat  
**Sent:** 27 June, 2024 6:17 PM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Phoebe Xie <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

Dear Cecilia,

Would like to follow up if your insured reported the accident.

Thanks & Regards,

Lim Teng Keat  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Tel : +65 6568 4531 • DID: +65 6568 4531 • Whatsapp: +65 6568 4531 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** 20 June, 2024 12:52 PM

**To:** Lim Teng Keat <[tengkeat.lim@cyclecarriage.com.sg](mailto:tengkeat.lim@cyclecarriage.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Phoebe Xie <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

**This email was sent from outside of your organisation**

[Confidential]

**Without Prejudice  
Save As To Costs**

Dear Sir/Madam  
Thank you for your email.  
We will appoint LKK as SJE.

**Note: Our insured had not reported the accident.**

Dear LKK

Please arrange to conduct PRS on without prejudice basis. Case assigned in ezclaim with documents uploaded.

Thanks & Best Regards,  
Cecilia Lee  
Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Lim Teng Keat <[tengkeat.lim@cyclecarriage.com.sg](mailto:tengkeat.lim@cyclecarriage.com.sg)>  
**Sent:** Thursday, June 20, 2024 12:44 PM  
**To:** Phoebe Xie <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Phoebe,

May assign to  
Mohammed Rasul Bin Mohd Yunus (LKK)

Thanks & Regards,

Lim Teng Keat  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Tel : +65 6568 4531 • DID: +65 6568 4531 • Whatsapp: +65 6568 4531 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

---

**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>  
**Sent:** 20 June, 2024 11:44 AM  
**To:** [phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com); [cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com); Lim Teng Keat  
<[tengkeat.lim@cyclecarriage.com.sg](mailto:tengkeat.lim@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D203549/GBG2713C/C02/XIEXJ & Your Ref: SML2572K

**This email was sent from outside of your organisation**

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

**Disclaimer:** This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

**DISCLAIMER:-** This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

**DISCLAIMER:-** This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

**DISCLAIMER:-** This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual

sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.