

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, March 18, 2025 1:27 PM  
**To:** Joanne Yong Lai Fong  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] - (Our Ref: D24008157MFCT/CTPL // LKK REF: CD/FCI24090335/Rpa3  
**Attachments:** LKK SURVEY REPORT & PHOTOS\_SLA6670D.pdf; SLA6670D LOD.pdf

Your ref: **D24008157MFCT/CTPL**

Our ref : CD/FCI24090335/Rpa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SH8808S(MS FCIL) AND SLA6670D(TP) ON 14/09/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he changes lane and collided with third party.

We seek your approval to offer repairer "KAH MOTOR CO SDN BHD" at **\$12,385.21(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$17,606.62	\$11,785.21 (\$10,812.12 + 9%GST)
2. Loss of Use (11days x \$150.00)	\$ 1,650.00	\$ 600.00 (10days x \$60.00)
<b>Total</b>	<b>\$19,256.62</b>	<b><u>\$ 12,385.21</u></b>

Surveyor recommended 7days for repair + 1PRS + 1Saturday + 1Sunday = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>  
**Sent:** Tuesday, October 22, 2024 10:47 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** New Assignment (Our Ref: D24008157MFCT/CTPLLKK REF: CD/FCI24090335/Rpa3)

Dear All,

Pls proceed direct settlement but with quantum to be agreed.

Thanks, and regards,

Joanne Yong  
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823)  
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 22 October 2024 2:09 pm  
**To:** Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: New Assignment (Our Ref: D24008157MFCT/CTPL) \*\*\* LKK REF: CD/FCI24090335/Rpa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Thursday, 19 September 2024 12:01 PM

**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>

**Subject:** RE: New Assignment (Our Ref: D24008157MFCT/CTPL)

Dear Joanne,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Wednesday, September 18, 2024 1:22 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Ng Sin Hai <[shng@honda.com.sg](mailto:shng@honda.com.sg)>; Joanne Yong Lai Fong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>

**Subject:** New Assignment (Our Ref: D24008157MFCT/CTPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: [support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg) <[support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg)>

Sent: Wednesday, September 18, 2024 12:58 PM

To: Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

Subject: MT00018128 is Approved

Insured Vehicle No : SH8808S

TP Vehicle No : SLA6670D

Claim No : D24008157MFCT

Workshop Name : KAH MOTOR CO. SDN. BHD.

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

But with quantum to be agreed

Created By : JOANNTAN

Verified By : JOANNEYO

Approved By : JOANNEYO

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