

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 19 September 2024 4:51 PM  
**To:** Teo, Grace; Hwang, Shiang Yi; SUR  
**Cc:** Henry, Irene James  
**Subject:** RE: LKK(18/9) / CMTD2402989/SYH - PRI - SKN600P CLAIMING AGAINST GU1064R (SOMPO), DOA: 17/09/2024  
**Attachments:** SKN 600P preli revised.pdf; SKN 600P lkk photos\_compressed.pdf; SKN 600P mark est.pdf; SKN 600P Ita.pdf

Dear Grace,

Enclosed preliminary revised of vehicle SKN 600P  
Date of survey: 18/9/2024  
Number of days (estimated) : 4 days

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <rajes@lkkauto.com>

**Sent:** Wednesday, 18 September 2024 10:09 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Henry, Irene James <irene.henry@sompo.com.sg>

**Subject:** RE: LKK(18/9) / CMTD2402989/SYH - PRI - SKN600P CLAIMING AGAINST GU1064R (SOMPO), DOA: 17/09/2024

Dear Grace,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/ [veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Wednesday, September 18, 2024 9:32 AM

**To:** Ee Ying Yi (Michelle) <[yingyi.ee@ow.sg](mailto:yingyi.ee@ow.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Jonathan Ng <[jonathan.ng@ow.sg](mailto:jonathan.ng@ow.sg)>; Loong Ghien Yee

<[ghienyee.loong@ow.sg](mailto:ghienyee.loong@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Foo Song Jun <[songjun.foo@ow.sg](mailto:songjun.foo@ow.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** LKK(18/9) / CMTD2402989/SYH - PRI - SKN600P CLAIMING AGAINST GU1064R (SOMPO), DOA: 17/09/2024

**Importance:** High

Without Prejudice

Our Reference : CMTD2402989/SYH

Your Reference: SKN600P

Dear Michelle,

We noted on the survey request and are unable to accede to your timing.

Please be informed that, we have arranged **LKK AUTO** to survey the above vehicle.

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the survey for **SKN600P** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

**\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg).**

**\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).**



**Grace Teo**

Claims Division

50 Raffles Place

#03-03 Singapore Land Tower  
Singapore 048623  
D: +65 6329 5170  
T: +65 6461 6555  
E: [grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)  
[sompo.com.sg](http://sompo.com.sg)

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**From:** Ee Ying Yi (Michelle) <[yingyi.ee@ow.sg](mailto:yingyi.ee@ow.sg)>  
**Sent:** Wednesday, September 18, 2024 9:13 AM  
**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>  
**Cc:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Jonathan Ng <[jonathan.ng@ow.sg](mailto:jonathan.ng@ow.sg)>; Loong Ghien Yee <[ghienyee.loong@ow.sg](mailto:ghienyee.loong@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Foo Song Jun <[songjun.foo@ow.sg](mailto:songjun.foo@ow.sg)>  
**Subject:** RE: SOMPO REF:CMTD2402989/JYC - RE: PRI - SKN600P CLAIMING AGAINST GU1064R (SOMPO), DOA: 17/09/2024

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Dear Irene,

Kindly arrange surveyor survey the SKN600P by today (18.09.24) 3pm—Owner waiting

**Michelle Ee (Ms.)**  
Motor Claims Executive  
Office : (+65) 6481 1522

**OPTIMA//ERKZ™ PTE. LTD.**

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625  
Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733  
Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047  
Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339  
Tel: (+65) 6472 1313  
Tel: (+65) 6481 1522  
Tel: (+65) 6452 6868

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**From:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Sent:** Tuesday, 17 September 2024 5:44 pm  
**To:** Ee Ying Yi (Michelle) <[yingyi.ee@ow.sg](mailto:yingyi.ee@ow.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>  
**Cc:** Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Jonathan Ng <[jonathan.ng@ow.sg](mailto:jonathan.ng@ow.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Loong Ghien Yee <[ghienyee.loong@ow.sg](mailto:ghienyee.loong@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Foo Song Jun <[songjun.foo@ow.sg](mailto:songjun.foo@ow.sg)>  
**Subject:** SOMPO REF:CMTD2402989/JYC - RE: PRI - SKN600P CLAIMING AGAINST GU1064R (SOMPO), DOA: 17/09/2024

Our Reference : CMTD2402989/JYC

Your Reference: SKN600P

Date: 17.09.2024

Without Prejudice  
VIA EMAIL ONLY  
REPLY VIA EMAIL ([motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg))

Attention:

M/S OPTIMA WERKZ PTE LTD

**ACCIDENT INVOLVING GU1064R & SKN600P ALONG NIVEN ROAD SINGAPORE ON 17.09.2024.**

Dear Sirs,

We acknowledge receipt for your claim notification via email dated 17.09.2024 as enclosed.

Please be informed that Ms. Shiang Yi is the handler of this case who can be contacted at 6329 5205 / [shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg) .

We are unable to revert on liability as we have yet to receive our insured's accident report.

Please update us on the survey appointment 1 day in advance by emailing back to us to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg) .

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Aside to Shiang Yi,

Please refer to the liability request from Optima Werkz Pte Ltd.

Thank you.



**Irene Henry**

Claims Executive

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6322 4618

T: +65 6461 6555

E: [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)

[sompo.com.sg](http://sompo.com.sg)



## Happy Mid-Autumn Festival



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**From:** Ee Ying Yi (Michelle) <[yingyi.ee@ow.sg](mailto:yingyi.ee@ow.sg)>

**Sent:** Tuesday, September 17, 2024 4:14 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Jonathan Ng <[jonathan.ng@ow.sg](mailto:jonathan.ng@ow.sg)>; Loong Ghien Yee <[ghienyee.loong@ow.sg](mailto:ghienyee.loong@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Foo Song Jun <[songjun.foo@ow.sg](mailto:songjun.foo@ow.sg)>

**Subject:** PRI - SKN600P CLAIMING AGAINST GU1064R (SOMPO), DOA: 17/09/2024

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Dear Motor Claims Department,

Enclosed documents for your perusal.

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Kindly advise liability for this case.

**\*Vehicle is NOT in the workshop**

**Michelle Ee (Ms.)**

Motor Claims Executive

Office : (+65) 6481 1522

**OPTIMA//ERKZ™ PTE. LTD.**

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

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