

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 14 May 2025 4:52 PM
To: Pang, Nicole-xs
Cc: Admin A; Hsiao Tong (LKKAuto); Yan (LKK Auto)
Subject: RE: AIG REF: 4711702464SG | Accident involving SGC7777Y and SNE9697M on 12/09/2024 *** LKK REF: CD/AIG24090330/Xua3
Attachments: AIG AC2502948 LKKInvoice.pdf; Last correspondence email to tp repairer.pdf

Dear Sir / Madam,

We refer to the above matter.

Please note that no survey done till date.

We will bill Merimen fee only.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 18 October 2024 10:02 AM
To: Pang, Nicole-xs <Nicole-xs.pang@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: AIG REF: 4711702464SG | Accident involving SGC7777Y and SNE9697M on 12/09/2024

Dear Nicole,

We refer to the email below.

TP video footage uploaded in Merimen for your review.

We will follow to send a claim notification letter to insured.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, September 20, 2024 2:41 PM

To: Pang, Nicole-xs <Nicole-xs.pang@aig.com>; Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF: 4711702464SG | Accident involving SGC7777Y and SNE9697M on 12/09/2024

Dear Nicole,

Noted.

Hi Yan,

Pls follow up, Thanks. CD/AIG24090330/Xua3

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang, Nicole-xs <Nicole-xs.pang@aig.com>

Sent: Friday, 20 September 2024 11:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: AIG REF: 4711702464SG | Accident involving SGC7777Y and SNE9697M on 12/09/2024

Dear Ladies,

Referring to the above claim file that was assigned to you on 20/09/2024.

Kindly note OI non reporting.

Please assist to:

1. Send non-reporting letter to OI to report accident.
2. Request AVF from TP. His reported mentioned there is video footage available.

Thank you.

Best Regards

Nicole Pang

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946
nicole-xs.pang@aig.com | www.AIG.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.