

Shiau Chan (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Sunday, 9 March 2025 4:01 AM
To: Lim Teng Keat (Diplomat Parts)
Cc: Coco Lu Ting; Loi Ai Ting; Lim Yan Shi Jenn; Shiau Chan (LKKAUTO)
Subject: RE: FINALIZATION - Our Insured: SHB1810S on 12.9.2024 (OUR REF: D24008057MFSH/STRIDES/TPD 1)
Attachments: SMD 8456R.pdf; 8456 SUPP.pdf; FINALIZATION.pdf

Hi ,

COR \$4573.40 , 7 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Lim Teng Keat (Diplomat Parts) <tengkeat.lim@diplomatparts.com.sg>
Sent: Saturday, 8 March 2025 5:29 pm
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Subject: FINALIZATION - Our Insured: SHB1810S on 12.9.2024 (OUR REF: D24008057MFSH/STRIDES/TPD 1)

Dear Taufikh, LKK,

This case under Rasul.

Attached documents of Finalization for SMD8456R.

Final COR \$ 4,573.40 BEF GST with 7 working days.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



DPS Auto Services (Subsidiary of Cycle & Carriage)
Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Sent: Wednesday, 25 September 2024 10:36 am
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>
Subject: FW: PRI for SMD8456R - Our Insured: SHB1810S on 12.9.2024 (OUR REF: D24008057MFSH/STRIDES/TPD 1)

This email was sent from outside of your organisation

Our Ref : TAX/09/24/2029/MA

Without Prejudice

Dear Teng Keat,

We can do Direct Settlement(liability clear)
Quantum to be agreed.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address : | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

🌐 www.stridespremier.com.sg 📱📧📺 Stridespremier

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 25 September 2024 9:41 am
To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: FW: PRI for SMD8456R - Our Insured: SHB1810S on 12.9.2024 (OUR REF: D24008057MFSH/STRIDES/TPD 1)

Dear Ana,

Kindly revert liability to third party's workshop.

Thanks & Regards
Hua Yen

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Wednesday, 25 September 2024 9:24 am
To: Aini Binte <Aini@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins &

Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Subject: RE: PRI for SMD8456R - Our Insured: SHB1810S on 12.9.2024 (OUR REF: D24008057MFSH/STRIDES/TPD 1)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear SMRT (STRIDES), MS First Capital,

Please advise Liability clearance and surveyor arrangement.

No update from either of you since last Friday 😞.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Friday, September 20, 2024 10:28 AM

To: MTPRI@smrt.com.sg

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Ana.Magnaye@stridespremier.com.sg; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Subject: PRI for SMD8456R - Our Insured: SHB1810S on 12.9.2024 (OUR REF: D24008057MFSH/STRIDES/TPD 1)

This email was sent from outside of your organisation

Dear Hua Yen

For PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581
D: 6359 1800| F: 6223 0541| Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Friday, September 20, 2024 8:35 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: THIRD PARTY CLAIM - MS REF: SHB1810S / CCS REF: SMD8456R

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear MS First Capital,

Please find attached documents for your perusal.

Kindly advise Liability Clearance and surveyor assignment, car in workshop.

Thanks & Regards,

Lim Teng Keat

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations. DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.