## **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)

**Sent:** Thursday, 19 September 2024 3:34 PM

**To:** SUR; Francis Cher TCBC

**Subject:** RE: OREF: 24/24/VP05/029864 ( Huey Ni's case) FW: SKN38M OD CLAIM-DOA:

14/9/2024

Dear Francis,

As instructed by our client, please proceed to repair the insured vehicle SKN 38M (Excess nil).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd** 

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN

**Sent:** Wednesday, 18 September 2024 2:41 pm **To:** 'assignments' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Francis Cher TCBC

<francis.cher@borneomotors.com.sg>

Subject: OREF: 24/24/VP05/029864 ( Huey Ni's case) FW: SKN38M OD CLAIM

Dear Rajes,

Please proceed to survey and revert.

There is no excess applicable under Section I.

## **Best Regards**

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Francis Cher TCBC < francis.cher@borneomotors.com.sg>

**Sent:** Wednesday, 18 September 2024 2:33 pm **To:** MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>

Cc: psplanners88@gmail.com Subject: SKN38M OD CLAIM

Dear All

Kindly arrange the above vehicle for OD Claim survey at 2 Pandan Crescent (BORNEO MOTORS). Vehicle is grounded.

Regards Francis Cher 98476179

From: b050589 < <a href="mailto:francis.cher@borneomotors.com.sg">francis.cher@borneomotors.com.sg</a> Sent: Wednesday, September 18, 2024 2:29 PM

To: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 12 Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

**Device Location:**