Veron Chen (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 14 October 2024 3:16 PM

Veran Chan (LKKA) SUB

To: Veron Chen (LKKAuto); SUR

Cc: MT_Claim_SG

Subject: RE: OREF: 24/24/VP05/029864 - SKN38M OD CLAIM Revised mandate

Lonpac External - Confidential

Lonpac External - Confidential

Hi Veron,

Please proceed with the revised mandate of \$13,193.40 before excess and GST.

Excess is nil.

Thanks Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Friday, 11 October 2024 11:58 am

To: ENG HUEY NI <hneng@lonpac.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OREF: 24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Dear Huey Ni,

Enclosed 2nd preliminary revised (incl.supplementary) for your approval please.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 19 September 2024 3:22 PM

To: Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u>>; Hueh Yin (LKK Auto) < <u>huehyin@lkkauto.com</u>>; assignments

<assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OREF: 24/24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Lonpac External - General

Dear Veron,

Please proceed to authorize repair as adjusted.

There is no excess applicable under Section I.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Sent: Thursday, 19 September 2024 11:03 am

To: Hueh Yin (LKK Auto) < huehyin@lkkauto.com; GERALD POH WEE BIN < geraldpoh@lonpac.com; assignments @lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OREF: 24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Dear Gerald,

Enclosed preliminary revised of vehicle SKN 38M

Date of survey: 18/9/2024

Number of days (estimated):5 days

Part by part repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>sur@lkkauto.com</u> fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) < huehyin@lkkauto.com>

Sent: Thursday, 19 September 2024 10:26 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>;

assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Subject: RE: OREF: 24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Dear Gerald,

This vehicle has done survey on 18/09/2024.

Dear Veron,

Please kindly assist CS/LPC24090326/Rvh3 (SKN 38M)

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, September 19, 2024 8:28 AM

To: assignments assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OREF: 24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Lonpac External - General

Dear Rajes,

Please let us know if the vehicle has been surveyed and let us have your Preliminary Advice as soon as possible.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Wednesday, 18 September 2024 2:41 pm **To:** 'assignments' assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Francis Cher TCBC

<francis.cher@borneomotors.com.sg>

Subject: OREF: 24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Dear Rajes,

Please proceed to survey and revert.

There is no excess applicable under Section I.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Francis Cher TCBC < francis.cher@borneomotors.com.sg>

Sent: Wednesday, 18 September 2024 2:33 pm **To:** MT_Claim_SG < mt_claim@lonpac.com>

Cc: psplanners88@gmail.com Subject: SKN38M OD CLAIM

Dear All

Kindly arrange the above vehicle for OD Claim survey at 2 Pandan Crescent (BORNEO MOTORS). Vehicle is grounded.

Regards Francis Cher 98476179

From: b050589 < francis.cher@borneomotors.com.sg Sent: Wednesday, September 18, 2024 2:29 PM

To: Francis Cher TCBC < francis.cher@borneomotors.com.sg>

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 12 Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

Device Location: