

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 19 September 2024 3:22 PM
To: Veron Chen (LKKAUTO); Hueh Yin (LKK Auto); assignments
Cc: MT_Claim_SG; SUR
Subject: RE: OREF: 24/24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Lonpac External - General

Dear Veron,

Please proceed to authorize repair as adjusted.

There is no excess applicable under Section I.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 19 September 2024 11:03 am
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OREF: 24/24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Dear Gerald,

Enclosed preliminary revised of vehicle SKN 38M
Date of survey: 18/9/2024
Number of days (estimated) :5 days

Part by part repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Thursday, 19 September 2024 10:26 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: OREF: 24/24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Dear Gerald,

This vehicle has done survey on 18/09/2024.

Dear Veron,

Please kindly assist **CS/LPC24090326/Rvh3 (SKN 38M)**

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, September 19, 2024 8:28 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OREF: 24/24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Lonpac External - General

Lonpac External - General

Dear Rajes,

Please let us know if the vehicle has been surveyed and let us have your Preliminary Advice as soon as possible.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: GERALD POH WEE BIN

Sent: Wednesday, 18 September 2024 2:41 pm

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Subject: OREF: 24/24/24/VP05/029864 (Huey Ni's case) FW: SKN38M OD CLAIM

Dear Rajes,

Please proceed to survey and revert.

There is no excess applicable under Section I.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Sent: Wednesday, 18 September 2024 2:33 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: psplanners88@gmail.com

Subject: SKN38M OD CLAIM

Dear All

Kindly arrange the above vehicle for OD Claim survey at 2 Pandan Crescent (BORNEO MOTORS).
Vehicle is grounded.

Regards

Francis Cher

98476179

From: b050589 <francis.cher@borneomotors.com.sg>

Sent: Wednesday, September 18, 2024 2:29 PM

To: Francis Cher TCBC <francis.cher@borneomotors.com.sg>

Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]

Number of Images: 12

Attachment File Type: PDF

Device Name: ApeosPort-VI C3371

Device Location: