

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB5016H.
Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of Repair	\$ 2,507.00
Loss of Use	\$ 1,400.00 (4 days x \$350.00/day)
Gears	\$ 2.18
Total	\$3,909.18

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

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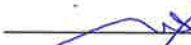
AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SMB 5016H** (vehicle no.) hereby authorize **STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SMB 5016H** that was damaged pursuant to the accident which occurred on **16/09/2024** (date) along **BEDOK NORTH AVE 3** (location) involving vehicle no/s **SLK 985H** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of Jan (month) 20 26 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

BUS/09/24/5027

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00010722402 Claim No : SNM24D205207/SLK985H/C02

Claimant : SMRT BUSES LTD

Amount : **S\$ 3,259.18**
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED FIFTY NINE AND CENTS
EIGHTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB5016H ✓

Insured Vehicle No. : SLK985H ✓

Date of Loss : 16/09/2024 ✓

Place of Accident : BEDOK NORTH AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ROLAND CHUA SIANG CHIN

Driver Name : ROLAND CHUA SIANG CHIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /	S\$	2,507.00
(3) Loss of Use/ Rental	S\$	750.00
(4) Loss of Earning	S\$	
(5) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.18
(6) Medical Reports/Expenses	S\$	
(7) Survey Fees/P.T. Fees/Towing	S\$	
(8) Cost including Disbursement	S\$	

TOTAL S\$ **3,259.18**

Claimant Name : SMRT BUSES LTD  RIC No : 1982022920

Signature :  Date : 22.01.2026

Tax Invoice

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

209 KRANJI ROAD
SINGAPORE 739484

GST Reg No. : M200951557
CRN : 199004280Z
Invoice No. : IV241000175
Date : 14.10.2024
Vehicle No. : SMB5016H
Your Ref No. : BUS/09/24/5027
Our Ref No. : 24122485
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) % Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,300.00

TOTAL BEFORE GST	\$	2,300.00
ADD GST @ 09 %	\$	207.00
GRAND TOTAL	\$	2,507.00

Remark :

Make/Model : ENVIRO 500
Accident Date : 16.09.2024

Payment Instructions

· By Cheque: Crossed and made payable to "Strides Premier Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:

· Account Name : Strides Premier Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Chuah Yeow Seng
Chuah Yeow Seng (Oct 14, 2024 16:05 GMT+8)

Authorised Signature
for Strides Premier Automotive Services Pte. Ltd.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLK985H

Date of Accident

16/09/2024



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...
Period of Insurance 04/07/2024 - 03/07/2025
Requested By BALQISH BINTE ABDUL HALIL (...
Requested Date 17/09/2024 10:46

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**



Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Tuesday, October 15, 2024 9:09 AM
To: rchuasc@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLK985H(CHINA TAIPING) AND SMB5016H AT/ ALONG BEDOK NORTH AVE 3 ON 16/09/2024

ROLAND CHUA SIANG CHIN

Dear Sir/Madam,

You Ref: SLK985H

Our Ref: CD/CTI24090323/Tua3

ACCIDENT INVOLVING SLK985H(CHINA TAIPING) AND SMB5016H AT/ ALONG BEDOK NORTH AVE 3 ON 16/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMB5016H against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, January 23, 2026 8:19 AM
To: Alfred Toh (alfred.toh@sg.cntaiping.com)
Subject: RE: [SEEK MANDATE] RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

Your ref: **SNM24D205207/SLK985H/C02**

Dear Mr Alfred,

We refer to the above matter.

For an update, we have settled the matter at **\$3,259.18(all-in)** with third party. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 2,507.00
2. Loss of Use (2.5days x \$300.00)	\$ 750.00
3. LTA/GIA Search Fee	\$ 2.18
Total	\$ 3,259.18

We will proceed to close file and submit all the relevant documents to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, April 15, 2025 10:22 AM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE] RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

[Internal]

Dear Yan,

Please proceed as advised, starting from the lower end.

	Amount Revised
1. Cost of Repair	\$ 2,507.00 (\$2,300.00 + 9%GST)
2. Loss of Use	\$ 600.00 - 900.00 (2/3days x \$300.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18
Total	\$ 3,109.18 - 3,409.18

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Tuesday, 8 April 2025 5:14 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

[Internal]

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[Internal]

Your ref: **SNM24D205207/SLK985H/C02/KHONGLH**
LKK ref : CD/CTI24090323/Tua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLK985H(CHINA TAIPING) / SMB5016H(TP)/ OTHERS ON 16/09/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle rear right portion.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$3,409.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,068.11	\$ 2,507.00 (\$2,300.00 + 9%GST)
2. Loss of Use (4days x \$350.00)	\$ 1,400.00	\$ 900.00 (3days x \$300.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
Total	\$ 5,470.29	<u>\$ 3,409.18</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, March 5, 2025 9:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

[Internal]

Dear LKK,

Please advise status.

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lynn Khong (CTPIS)

Sent: Tuesday, 10 December 2024 4:35 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: FW: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

Hi Mei Kwan,

Please find LOD email as below.

Thanks

I will be away from 12/12/2024 to 19/12/2024.
I have no access to the system.
For all matter, please email to claimsdept@sg.cntaiping.com

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>
Sent: Friday, 1 November 2024 4:24 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Chong Fei Yuan (StridesMSvcs/Finance/Fin Cont) <FeiYuan.Chong@stridespremier.com.sg>; Balqish Binte Abdul Halil (StridesASvcs/Ins & Claims/Bus) <Balqish.Halil@stridespremier.com.sg>
Subject: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

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WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB5016H.
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Gears	\$ 2.18
Total	\$3,909.18

We enclose the following documents,

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- 2) GIA Report
- 3) Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

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