

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, January 23, 2026 8:19 AM  
**To:** Alfred Toh (alfred.toh@sg.cntaiping.com)  
**Subject:** RE: [SEEK MANDATE] RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

Your ref: **SNM24D205207/SLK985H/C02**

Dear Mr Alfred,

We refer to the above matter.

For an update, we have settled the matter at **\$3,259.18(all-in)** with third party. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 2,507.00
2. Loss of Use (2.5days x \$300.00)	\$ 750.00
3. LTA/GIA Search Fee	\$ 2.18
<b>Total</b>	<b>\$ 3,259.18</b>

We will proceed to close file and submit all the relevant documents to your good office soon.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew (Ms)** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Tuesday, April 15, 2025 10:22 AM  
**To:** Yan (LKK Auto) <yan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

[Internal]

Dear Yan,

Please proceed as advised, starting from the lower end.

	<b>Amount Revised</b>
1. Cost of Repair	\$ 2,507.00 (\$2,300.00 + 9%GST)
2. Loss of Use	\$ 600.00 - 900.00 (2/3days x \$300.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18
<b>Total</b>	<b>\$ 3,109.18 - 3,409.18</b>

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Sent:** Tuesday, 8 April 2025 5:14 pm  
**To:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** [SEEK MANDATE] RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

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Your ref: **SNM24D205207/SLK985H/C02/KHONGLH**  
LKK ref : CD/CTI24090323/Tua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLK985H(CHINA TAIPING) / SMB5016H(TP)/ OTHERS ON 16/09/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle rear right portion.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$3,409.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,068.11	\$ 2,507.00 (\$2,300.00 + 9%GST)
2. Loss of Use (4days x \$350.00)	\$ 1,400.00	\$ 900.00 (3days x \$300.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 5,470.29</b>	<b>\$ <u>3,409.18</u></b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Wednesday, March 5, 2025 9:51 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

[Internal]

Dear LKK,

Please advise status.

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Lynn Khong (CTPIS)

**Sent:** Tuesday, 10 December 2024 4:35 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** FW: OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

Hi Mei Kwan,

Please find LOD email as below.

Thanks

I will be away from 12/12/2024 to 19/12/2024.  
I have no access to the system.  
For all matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

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**From:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>  
**Sent:** Friday, 1 November 2024 4:24 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Chong Fei Yuan (StridesMSvcs/Finance/Fin Cont) <[FeiYuan.Chong@stridespremier.com.sg](mailto:FeiYuan.Chong@stridespremier.com.sg)>; Balqish Binte Abdul Halil (StridesASvcs/Ins & Claims/Bus) <[Balqish.Halil@stridespremier.com.sg](mailto:Balqish.Halil@stridespremier.com.sg)>  
**Subject:** OUR REF:BUS/09/24/5027(CHINATAIPING)- ACCIDENT ON 16.09.2024 INVOLVING SMB5016H AND SLK985H ALONG BS:84529 (Blk 109) along Bedok North Ave 3

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WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB5016H.  
Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of Repair	\$ 2,507.00
Loss of Use	\$ 1,400.00 (4 days x \$350.00/day)
Gears	\$ 2.18
<b>Total</b>	<b>\$3,909.18</b>

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Best Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

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