

## Daphne Lee (LKK Auto)

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**From:** anna@falconair.com.sg  
**Sent:** Wednesday, 16 October 2024 10:40 AM  
**To:** Daphne Lee (LKK Auto)  
**Subject:** LOD - TPC/GBG7821R/T1472 (YR REF:GBG1695C)  
**Attachments:** 20241016105055.pdf

"Without Any prejudice to any Personal Injuries"

Dear Sirs

We would like to submit our Letter of Demand as follows:-

COR : \$ 18,094.00

RENTAL : \$ 3,450.00  
(incl 3W/ENDS)

SEARCH FEE : \$ 2.18

Attached herewith are all the supporting documents for your  
Perusal and awaiting for your offer.

Thanks and regards,  
Anna Ng  
Falcon-Air Auto Services Pte Ltd (Tampines)  
[Tel:67897997](tel:67897997)

## LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING GBG7821R AND GBG1695C  
ON 16/09/24 ALONG PIE B4 Tampines Ave 2 Exit 3B

Sindecon AirCon & Building Service Pte Ltd CO. REG NO/  
NRIC NO. 199804099K

Of 31 Loyang Dr S(508946)

Owner of Motor Vehicle Registration No. GBG7821R do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

*A. Lim*



Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE  
to any  
PERSONAL INJURIES"

Date & Signature of Driver

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **FALCON-AIR AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$20,800.00** (Global Sum) for vehicle no. **GBG7821R** that was damaged pursuant to the accident which occurred on **16/09/2024** (date) along **PIE** (location) involving vehicle no/s **GBG1695C** This is pursuant to the inspection conducted on **18/09/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SINDECON AIRCON & BUILDING SERVICE PTE LTD** (the third party claimant”) of vehicle no. **GBG7821R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBG7821R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of Dec (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



FALCON-AIR

**FALCON-AIR AUTO SERVICES PTE LTD**

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY #07-16

AIG BUILDING

SINGAPORE 079120

Attn : MOTOR CLAIM DEPARTMENT

Tel : 64193000

**Tax Invoice**

**: TI800238**

Date : 16/10/2024

Vehicle No. : GBG7821R

Vehicle Model : NISSAN CABSTAR

Chassis/Eng# :

Accident Date : 16/09/2024

Claim No :

Reference :

Policy :

Item	Qty	Description	Unit Price S\$	Amount S\$
1.	1	BEING LUMP SUM REPAIR (INCLUSIVE OF PARTS, PANEL BEATING, LABOUR AND SPRAY PAINTING )	16,600.00	16,600.00

SINGAPORE DOLLAR EIGHTEEN THOUSAND NINETY FOUR ONLY

<b>Sub Total</b>	<b>S\$</b>	<b>16,600.00</b>
<b>GST @ 9%</b>	<b>S\$</b>	<b>1,494.00</b>
<b>Total</b>	<b>S\$</b>	<b>18,094.00</b>

Term : 30

for **FALCON-AIR AUTO SERVICES PTE LTD**

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

**Branch :** Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

**Website :** www.falconair.com.sg **E-mail:** email@falconair.com.sg

**TSR AUTOMOTIVE PTE LTD**

72, JALAN ISNIN SINGAPORE 577996

UEN : 202201279H

Contact : 93825367

**VEHICLE RENTAL AGREEMENT**Date : 18/09/2024

AGREEMENT No. A 1199

Owner : **TSR AUTOMOTIVE PTE LTD**

Hirer, I.D/ Co.Reg :

Sindecon Aircon & Building Services Pte Ltd

Contact &amp; Email :

62141671 & admin@cs1p1.com

Address :

31 Loyang Dr #02-00 Loyang Ind'l Estate S(508946)

Owner and hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions on this document. Hirer acknowledges having read and understand all the tems and conditions and signifies acceptance upon signing

<b>VEHICLE No :</b> <u>GBD 21685</u>	<b>VEHICLE MODEL :</b> <u>Toyota Dyna</u>
<b>Driver's Particulars</b>	
Name : <u>Annadurai Thinesh</u>	Odometer : _____
I.C No. <u>62118354</u>	Date & Time out : <u>18/09/27 1530</u>
Dr./ Licence No. _____	Date & time In : <u>11/10/2024 @ 1250</u>
Date issue : <u>13/7/2018</u>	Hour @ \$ _____
Date of Birth : <u>20/5/1991</u>	23 Days @ \$ <u>\$150.00</u>
Occupation : _____	Wks @ \$ _____
	Mths @ \$ _____

Deposit : \_\_\_\_\_

Sub Total : \_\_\_\_\_

(Hirer to take note)

Balance To Pay : \$ 3450.00**Third Party Claim / Including chain collision excess**

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle ( Both date inclusive )

Hirer unconditionally agrees to pay Owner S\$ 3500.00 comprising excess payable and compensate to

Owner for impact of claim on future motor insurance premiums.

**Own Vehicle Damage**Hirer is responsible for the first S\$ 3500.00 excess for collision/ damage to first party , (i.e) TSR AUTOMOTIVE PTE LTD( Including windscreen claim) excess S\$ 200.00 plus loss of earnings while damage vehicle is under repair .**Driver Not Cover by Insurance**

General Exception : Insurance policy does not cover against any driver age below 22 and/ or above 65 years old and with driving experience of 2 year and below.



Authorised Signature



Hirer's Signature



FALCON-AIR

**FALCON-AIR AUTO SERVICES PTE LTD**

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY #07-16

AIG BUILDING

SINGAPORE 079120

Attn : MOTOR CLAIM DEPARTMENT

Tel : 64193000

**Tax Invoice** : **TP801527**  
Date : 16/10/2024  
Vehicle No. : GBG7821R  
Vehicle Model : NISSAN CABSTAR  
Mileage (Km) :  
PO/WO/ RO# :  
Reference :

Item	Qty	Description	Unit Price S\$	Dics S\$	Amount S\$
1.	1	BEING SEARCH FEE FOR VEHICLE GBG1695C DOA 16.09.2024	2.00	0.00	2.00

SINGAPORE DOLLAR TWO AND CENTS EIGHTEEN ONLY

<b>Sub Total</b>	<b>S\$</b>	<b>2.00</b>
<b>GST @ 9%</b>	<b>S\$</b>	<b>0.18</b>
<b>Total</b>	<b>S\$</b>	<b>2.18</b>

PAYNOW UEN 199501140DTP1

Term : C.O.D.

Customer's Signature/ Co. Stamp

for FALCON-AIR AUTO SERVICES PTE LTD

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

**Branch :** Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

**Website :** www.falconair.com.sg **E-mail:** email@falconair.com.sg

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBG1695C

Date of Accident

16/09/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **21/06/2024 - 20/06/2025**

Requested By ..... **Anna Ng (FALCON-AIR AUTO S...**

Requested Date ..... **17/09/2024 11:07**

**Payment details**

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Daphne Lee (LKK Auto)**

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Friday, 4 October 2024 2:19 PM  
**To:** brenda@medialink.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBG 1695C(AIG) AND GBG 7821R AT/ALONG PIE ON 16/09/2024

Our Ref: CD/AIG24090320/Uma3  
AIG Ref: 1833836942SG

### **M/S MEDIALINK PRINTING SERVICES PTE LTD**

Dear PERSON IN CHARGE/ FRANKIE HAN TECK CHAO,

#### **ACCIDENT INVOLVING GBG 1695C(AIG) AND GBG 7821R AT/ALONG PIE ON 16/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBG 7821R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Sep 2024 16:06	Clm Dtl Modified	Claimant's Name: -> SINDECON AIRCON & BUILDING SERVICE PTE LTD. Claimant's ID: -> 199804099K.	[A] HOW MEI KWAN
2	18 Sep 2024 16:06	Clm Veh Model Changed	(205033) NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (M).	[A] HOW MEI KWAN
3	18 Sep 2024 16:06	Clm Created	Reg No: GBG7821R. Acct Date: 2024/09/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: FALCON AIR AUTO SERVICES (TAMPINES) (HQ)	[A] HOW MEI KWAN
4	18 Sep 2024 16:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Sep 2024 16:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/27	[A] HOW MEI KWAN
6	18 Sep 2024 16:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Sep 2024 16:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	18 Sep 2024 16:06	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Sep 2024 16:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	18 Sep 2024 16:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	24 Sep 2024 15:30	Clm Registration Modified	Acct Time:13:00:00->00:00:00.	[I] AIG OneClaim Integration User
12	11 Nov 2024 11:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	11 Nov 2024 11:49	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	11 Nov 2024 11:49	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	11 Nov 2024 11:49	Clm Dtl Modified	JPJ Reg. Date: -> 2017/10/31.	[A] JOANNE LEE KHANG MIN
16	11 Nov 2024 11:49	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	15 Nov 2024 17:40	Adj Mandate Request	Cur.Reg:21546.18:Liability: 100% (BOLA NIL) *Quantum: \$21,546.18(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	02 Dec 2024 09:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/27	[I] MdNoor, Norsiah
19	02 Dec 2024 09:13	Adj Mandate Set	Approved:21546.18.	[I] MdNoor, Norsiah

Date From



Date To



Audit Type

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3239580	20 Sep 2024 11:49:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBG7821R	GBG1695C	12.00
3270098	11 Nov 2024 11:49:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBG7821R	GBG1695C	12.00