



聯成汽車維修

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: SLT5558C

30 December 2024

M/s. **AIG Asia Pacific Insurance Pte Ltd**

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attn: Motor Claims

Dear Sir

Re: Acc Invlg SNJ9057J & SLT5558C on 03.09.2024

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SLT5558C

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 9% GST)	\$ 5,450.00
2)	GIA Search Fee	\$ 2.18
3)	Loss of Use (\$150 x 5 days)	\$ 750.00
Total:		\$ 6,202.18

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2412024
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: eliselaw@successunited.com.sg




LETTER OF AUTHORISATION

To: **Success United Pte Ltd**
Singapore

RE: **ACCIDENT INVOLVING VEHICLE NOS: SNJ9057J & SLT5558C**
ALONG Basement Carpark of The Bencoolen Shopping Mall ON 03.09.2024

I, **Ong Bi Ying** **NRIC No: S8528284J**
of **Blk 65 Pasir Ris Grove #11-10 Singapore 518217**
the owner of vehicle no. **SNJ9057J** hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We undertake to co-operate fully with you to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.

My insurer is Allianz Insurance (S) Pte Ltd
Policy No. SP2004883997

Expiry Date : 07.03.2025

Date : 04.09.2024

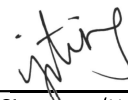
Excess : N/A



Owner's Signature/Co's stamp

Ong Bi Ying

NRIC No : S8528284J



Witness Signature/Name



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SUCCESS UNITED PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,450.00 (Repair Cost), S\$600.00 (Loss of Use/~~Rental~~), S\$2.18 (Disbursement) for vehicle no. SNJ9057J that was damaged pursuant to the accident which occurred on 03/09/2024 (date) at/along BASEMENT CARPARK OF THE BENCOOLEN SHOPPING MALL (location) involving vehicle no/s SLT5558C. This is pursuant to the inspection conducted on 16/09/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ONG BI YING (the third party claimant”) of vehicle no. SNJ9057J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNJ9057J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of March (month) 20 25 (year)

 LUP

Signed by appointed surveyor



Signed by “the workshop” (with chop)



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AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way, #07-16
Singapore 079120
Attention : Motor Claim Department
Contact : 64191053 Fax No. : 68357416

Tax Invoice : S2412024

Date : 30/12/2024
Vehicle Num. : SNJ9057J
Make/Model : Mercedes S400L-2015
Chassis/Eng# : WDD2221652A219515/27682430286609
Accident Date : 03/09/2024
Claim No. :
Reference :
Policy No. : SP2004883997 (07/03/2024)

Amount S\$

To provide materials, labour and respray painting.

Lump Sum

5,000.00

Total S\$: 5,000.00
GST @ 9% S\$: 450.00
Amount Due S\$: 5,450.00

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SUCCESS UNITED PTE LTD

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLT5558C

Date of Accident

03/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **21/11/2023 - 20/11/2024**

Requested By **Elise Law Yi Ting (Success Unit...**

Requested Date **03/09/2024 18:15**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Thursday, January 2, 2025 4:49 PM
To: 'pxy851899@gmail.com'
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLT5558C(AIG) AND SNJ9057J AT/ALONG THE BENCOOLEN BASEMENT CARPARK ON 03/09/2024

Our Ref: CD/AIG24090318/Aua3

02 JAN 2025

PAN XIN YA

Dear Sir/Madam,

ACCIDENT INVOLVING SLT5558C(AIG) AND SNJ9057J AT/ALONG THE BENCOOLEN BASEMENT CARPARK ON 03/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNJ9057J** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 7 days i.e. by 10/01/2024, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Sep 2024 15:41	Clm Dtl Modified	Claimant's Name: -> ONG BI YING. Claimant's ID: -> SXXXX284J.	[A] HOW MEI KWAN
2	18 Sep 2024 15:41	Clm Veh Model Changed	(204449) MERCEDES-BENZ S400L 3.0 R19 LED (A).	[A] HOW MEI KWAN
3	18 Sep 2024 15:41	Clm Created	Reg No: SNJ9057J. Acct Date: 2024/09/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Success United Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Sep 2024 15:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Sep 2024 15:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/27	[A] HOW MEI KWAN
6	18 Sep 2024 15:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Sep 2024 15:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	18 Sep 2024 15:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Sep 2024 15:41	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	18 Sep 2024 15:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	25 Sep 2024 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/27. Mandate Remarks: please get video footage. please update on whether repairs fall within repair limit due to 4th sep dereg. Has TP vehicle been dereg? if so, please ask for LTA letter.	[I] Goh, Jeremy-CX
12	25 Sep 2024 16:55	Adj Mandate Set	Approved:0.00:please get video footage. please update on whether repairs fall within repair limit due to 4th sep dereg. Has TP vehicle been dereg? if so, please ask for LTA letter.	[I] Goh, Jeremy-CX
13	26 Dec 2024 16:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/27. Mandate Remarks: File review: please provide updates on case.	[I] Goh, Jeremy-CX
14	26 Dec 2024 16:03	Adj Mandate Set	Approved:0.00:File review: please provide updates on case.	[I] Goh, Jeremy-CX
15	23 Jan 2025 17:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	23 Jan 2025 17:26	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
17	23 Jan 2025 17:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	23 Jan 2025 17:26	Clm Dtl Modified	JPJ Reg. Date: -> 2016/02/29.	[A] JOANNE LEE KHANG MIN
19	23 Jan 2025 17:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	10 Feb 2025 09:40	Adj Mandate Request	Cur.Req:3027.18:Liability: 50% (TP no VF, only scene photos, conflict version, we are of the view that BOLA 24a applied). *Quantum: \$ 3,027.18(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
21	27 Feb 2025 15:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/27. Mandate Remarks: Mandate approved. settle at best. confirm that TPWS will settle at 50/50?	[I] Goh, Jeremy-CX
22	27 Feb 2025 15:54	Adj Mandate Set	Approved:3027.18:Mandate approved. settle at best. confirm that TPWS will settle at 50/50?	[I] Goh, Jeremy-CX
23	17 Mar 2025 11:12	Clm Dtl Modified	Insured Address 1: -> BLK 296B COMPASSVALE CRESCENT. Insured Address 2: -> #07-283. Insured PostCode: -> 542296. Insured City: -> 1276. Driver Name: -> PAN XINYA.	[A] NA MENG YAN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	17 Mar 2025 11:16	Adj Mandate Request	Cur.Req:6052.18:We had called OI and confirm again with OI he was out from carpark lot, collided on TP while travelling straight. Liability: 100% (BOLA 24) *Quantum: \$ 6,052.18(all-in). Pls refer to adjuster report for details. *For your approval	[A] NA MENG YAN
25	17 Mar 2025 13:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/27. Mandate Remarks: Mandate approved. settle at best. confirm that TPWS will settle at 50/50?	[I] Cheok, Lee Wai
26	17 Mar 2025 13:46	Adj Mandate Set	Approved:6052.18:Mandate approved. settle at best. confirm that TPWS will settle at 50/50?	[I] Cheok, Lee Wai

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3239588	20 Sep 2024 11:56:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNJ9057J	SLT5558C	12.00
3320023	23 Jan 2025 17:26:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNJ9057J	SLT5558C	12.00