# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 November 2024 2:52 PM

To: 'Jenny Lew (CTPIS)'

**Subject:** RE: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

**Attachments:** MID36280 stoplight screenshot.jpg

Without Prejudice

Dear Jenny,

We attached here with a copy MID36280 screenshot for your record purpose.

We regret to inform you that we deny your claim with the evidence that traffic light was in green arrow. SAF driver has the right of way.

The estimated repair cost to MID vehicle is \$118K. Please note that MID vehicle is only 2 years old and not local make. All parts need to be imported from oversea. We will submit final claim amount once it is concluded.

Please let us know if China Taiping will be handing the matter. Thank you.

# Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 27 November 2024 11:15 AM **To:** Jenny Lew (CTPIS) < jenny.lew@sg.cntaiping.com>

Subject: RE: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

Dear Jenny,

Please refer to the link below for MID36280 Footage Viewing at 2pm later.

### https://teams.microsoft.com/l/meetup-

join/19%3ameeting YzExZTlxZmQtNThiZS00ZDk3LTg5NGQtYmEwZTdjYjg1OGNh%40thread.v2/0?context=%7b%22Ti d%22%3a%2217558ced-9068-439c-bdf1-fe9f9e07f45e%22%2c%22Oid%22%3a%2244c78c05-2355-44f3-a12d-3f3c0b790a62%22%7d

Tap on the link or paste it in a browser to join.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 26 November 2024 4:20 PM

To: 'Jenny Lew (CTPIS)' < jenny.lew@sg.cntaiping.com>

**Subject:** RE: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

### **Without Prejudice**

Dear Jenny,

As spoken, we will schedule for video footage viewing via Microsoft Team as follows: -

Date: 27/11/2024 Time: 2PM

We will share the link to you on tomorrow morning. Thanks.

### Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) < <a href="mailto:jenny.lew@sg.cntaiping.com">jenny.lew@sg.cntaiping.com</a>

**Sent:** Thursday, 21 November 2024 3:41 PM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

## [Confidential]

Hi Hsiao Tong

As spoken, the breakdown as follows:

MV \$84,000.00 Less Excess S\$1,500.00 Less Salvage S\$49,228.00 (as attached) Total S\$33,272.00

Regards,

#### Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175 Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jenny Lew (CTPIS)

**Sent:** Thursday, 21 November 2024 3:19 pm **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

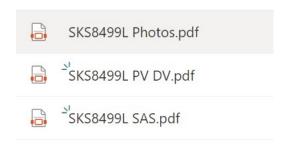
**Subject:** RE: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

Importance: High

Hi Hisao Tong

We attached herewith the document for recovery at \$\$33,272.00 against the Mindef.

# SKS8499L Subro



#### Regards,

### Jenny Lew

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, 18 October 2024 8:08 am

To: Jenny Lew (CTPIS) < jenny.lew@sg.cntaiping.com>

Subject: RE: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

# [Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

### [Confidential]

Dear Jenny,

MID36280 is self-insured.

We are appointed by Mindef to handle traffic accident claim.

Please submit your claim documents to us(LKK) for our review. Thanks.

Best Regards,

**Hsiao Tong, Chew** | Team Lead Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) < jenny.lew@sg.cntaiping.com>

Sent: Thursday, 17 October 2024 5:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM24D205192/C01 - VEH: SKS8499L / DOA: 14/09/2024 07:05

# [Confidential]

Hi Hsiao Tong

We refer to the above.

Please assist to check the insurer for vehicle: 36280MID, as we intend to claim against them. The accident happened along Sembawang Rd.

Thank you.

Regards,

## Jenny Lew

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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