

Shiau Chan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 26 September 2024 2:12 PM
To: Shiau Chan (LKKAUTO); assignments; SUR
Cc: MT_Claim_SG
Subject: RE: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Lonpac External - General

Lonpac External - General

Dear Shiau Chan,

Our reference is 24/24/24/VC05/029872 (Charmaine's case).

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 26 September 2024 2:09 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Lonpac External - General

Dear Gerald,

Kindly provide us the claim number of above mentioned.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 16 September 2024 2:22 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, September 16, 2024 1:53 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: zann@centrollc.com.sg <zann@centrollc.com.sg>

Sent: Monday, 16 September 2024 1:34 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Dear Sirs,

We refer to the above matter and your email below

Our client is not agreeable with your list of surveyors.

However, our client would like to propose the surveyors for SJE as below:

1. PAL's Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd
6. CL Appraiser Pte Ltd
7. ST Appraisal Services
8. Constant Appraiser Services
9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as single joint expert.

Thank you.

Best Regards,

Zann

Centro-Legal Law Corporation

151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 62350633
Fax: 62356939

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 16 September 2024 1:30 pm

To: zann@centrollc.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Zann,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Consultancy Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: zann@centrollc.com.sg <zann@centrollc.com.sg>

Sent: Monday, 16 September 2024 1:15 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRI [YOUR VEH. NO.: GBF2265J] [OUR REF.: CLLC.PD.235.2024 - FBS6047C] DOA: 13.09.2024

Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

We act for **MOHAMED BIN KELING**, the owner of motor vehicle **FBS6047C** who has appointed us to act on his behalf to claim against your insured's vehicle no. **GBF2265J** in regards to the road traffic accident on 13.09.2024

Please be informed that the said motor vehicle can be inspected at:-

SOUTHERN MOTOR

Blk 1006,
Bukit Merah Lane 2,
#01-10 Singapore 159762
Tel : 6273 0369

Please contact Ms Bee at H/P: 9438 9766 or Office at Tel: 6273 0369

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Best Regards,

Zann

Centro-Legal Law Corporation

151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 62350633
Fax: 62356939

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