

Daphne Lee (LKK Auto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Tuesday, 25 February 2025 10:24 AM
To: Daphne Lee (LKK Auto)
Cc: Coco Lu Ting; Admin A; Lim Yan Shi Jenn
Subject: RE: DPS TP CLAIM / FCI / Our Ref: GBM4389K Your ref: SHC2086D DOA: 03.09.2024

Dear Daphne,

We are unable to provide any documents for this.

Kindly offer a fair and reasonable settlement for our acceptance based on surveyor recommendations.

Appreciate your understanding.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
TEL: 6568 4501 DID: 6568 4556 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, February 25, 2025 9:36 AM
To: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: DPS TP CLAIM / FCI / Our Ref: GBM4389K Your ref: SHC2086D DOA: 03.09.2024

This email was sent from outside of your organisation

Dear Sir/ Madam,

Please provide documents for our review.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Sent: Tuesday, 25 February 2025 9:32 AM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: DPS TP CLAIM / FCI / Our Ref: GBM4389K Your ref: SHC2086D DOA: 03.09.2024

Dear Daphne,

Our repair delay due to parts ordering.

Please let us have your settlement.

Thank you.

Best Regards,
Jenn Lim (Ms)



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
TEL: 6568 4693 F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, February 25, 2025 9:19 AM
To: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: DPS TP CLAIM / FCI / Our Ref: GBM4389K Your ref: SHC2086D DOA: 03.09.2024

This email was sent from outside of your organisation

Dear Sir/ Madam,

Refer to the email dated on 14/02/2025

Please advise claim 28 days for LOU. As our surveyor recommendation 5 repair days.

Thank you

Best Regards,
Daphne Lee (Ms) | Case Handler
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd