

#### **HD PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136904Z 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit #08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Date:

01.02.2025

ATTN:

Motor Claims Department

INS:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

Accident Involving:

SGH4004M & GBJ7724Y

Date of Accident:

11.09.2024

Location:

WOODLANDS AVE 2

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:

\$ 9,810.00

Loss of Use:

(\$180.00 X 12 Days):

\$ 2,160.00 (10Repair Days+2Sunday)

LTA Search

\$ 27.25

**Grand Total:** 

\$ 11,997.25

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You

Joanne 82979787



HD Perfect Autowork Pte. Ltd. Co. Reg No: 202136904Z 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit Singapore 415875 Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

# **Authorisation To Act**

1011100
1, Muhammad Badruddin Bin Ramle ("the third party claimant") of 344 Woodlands 2+-32 #04-156 730344.
(address), owner of <u>SGH 4004 m</u> (vehicle no.) hereby authorise <u>HD Revfect Autowork Pte Ltd</u> ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or loss of use ("claim") for my vehicle no. $\underline{\ \ \ \ \ \ \ \ \ \ \ \ \ \ }$ that was
damaged pursuant to the accident which occurred on 11.9.2024 (date) at/along Woodkinds Ave 2.
(location) involving vehicle no/sGBJ 1724Y("the accident").
I further hereby authorise the workshop to settle my above mentioned claim in a manner that they deem it fit and the workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.
I further authorise the workshop to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my/our convenience.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident concerned.
Dated this day of $\bigcirc$ 9 (month) 20 $\underline{24}$ (year)
<u>Badel</u>
Signed by "the third party claimant" Signed by "the workshop"

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMCVSNA00043582403 Claim No: SNM24D205160/GBJ7724Y/C02/TAYHP

Amount : S\$10,497.25  SINGAPORE DOLLARS TEN THE AND CENTS TWENTY-FIVE ONLY		DUR HUNDRED NINETY-SEVEN
I/We agree to accept the above mentioned final settlement of all claims, costs & sustained by me/us through an accident inv	disburseme	be paid to me/us in full & ents for injuries / damages
Claimant Vehicle No. : SGH4004M Insured Vehicle No. : GBJ7724Y		
Date of Loss : 11/09/2024 Place of Accident : WOODLANDS AVE 2		
IN CONSIDERATION of the payment made to CHINA TAIPING INSURANCE (SINGAPORE) discharge CHINA TAIPING INSURANCE (SINGAPORE)	PTE. LTD.	, I/We agree absolutely to
Insured Name : SHENJI PTE LTD Driver Name : EUGENE ONG JUN JIE		
from all claims, present or future in resustained by me/us arising out of the said	espect of accident.	all loss, injury or damage
I acknowledge that this payment is made part of CHINA TAIPING INSURANCE (SINGAR (1) General Damages (2) Cost of Repair/Excess/(3) Loss of Use/Rental		
	S\$	9,810.00 660.00
<pre>(4) Loss of Earning (5) GIA/Police Reports/</pre>	S\$ S\$	660.00
<ul> <li>(4) Loss of Earning</li> <li>(5) GIA/Police Reports/         Investigation Results/Search Fees</li> <li>(6) Medical Reports/Expenses</li> </ul>	S\$ S\$ S\$ S\$	
<pre>(4) Loss of Earning (5) GIA/Police Reports/     Investigation Results/Search Fees</pre>	S\$ S\$ S\$ S\$ S\$ S\$	27.25
<ul> <li>(4) Loss of Earning</li> <li>(5) GIA/Police Reports/         Investigation Results/Search Fees</li> <li>(6) Medical Reports/Expenses</li> <li>(7) Survey Fees/P.T. Fees/Towing</li> </ul>	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	660.00
(4) Loss of Earning (5) GIA/Police Reports/     Investigation Results/Search Fees (6) Medical Reports/Expenses (7) Survey Fees/P.T. Fees/Towing (8) Cost including Disbursement  TOTAL	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ <b>\$\$</b>	27.25  10,497.25
<ul> <li>(4) Loss of Earning</li> <li>(5) GIA/Police Reports/         Investigation Results/Search Fees</li> <li>(6) Medical Reports/Expenses</li> <li>(7) Survey Fees/P.T. Fees/Towing</li> <li>(8) Cost including Disbursement</li> </ul>	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	27.25  10,497.25
(4) Loss of Earning (5) GIA/Police Reports/ Investigation Results/Search Fees (6) Medical Reports/Expenses (7) Survey Fees/P.T. Fees/Towing (8) Cost including Disbursement  TOTAL	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	660.00 27.25 10,497.25 NRIC No : S9011641
(4) Loss of Earning (5) GIA/Police Reports/ Investigation Results/Search Fees (6) Medical Reports/Expenses (7) Survey Fees/P.T. Fees/Towing (8) Cost including Disbursement  TOTAL	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$ \$\$	27.25 27.25  10,497.25

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

# TAX INVOICE

# **HD PERFECT AUTOWORK PTE LTD**

Co. Reg No: 202136904Z 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

GST Reg. No.: 202136904Z



Date	Invoice Number	Vehicle Number
01.02.2025	HDP202502-01018	SGH4004M

# **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 ANSON ROAD #15-00 SPRINGLEAF TOWER SINGAPORE 079909

Description	Am	ount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding	\$	9,000.00
to supply of spare parts, labour and spray painting charges		
Total	\$	9,000.00
Add: 9% GST	\$	810.00
Total	\$	9,810.00

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD
AUTO Generated - Signature Not Required

# > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

11 Sep 2024 / 20:22:39

Receipt Date/Time: 11 Sep 2024 / 20:22:39

# Tax Invoice/Receipt

Receipt No.: ITNET-00000-240911-004172

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ7724Y As at 11 Sep 2024/18:40:00 Insurance Co: CHINA TAIPING INSURANCE  1	E (SINGAPORE) PTE LTD			
1 Insurance Enquiry - GBJ7724Y Enquiry Fee 20240911202200663500		25.00	2.25	27.25
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
	Paid By			
	512972XXXXXX5672	eNETS (	Credit Card	27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 8 October 2024 8:44 AM **To:** 'SERENE@SHENJIRENTAL.COM'

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBJ7724Y(CHINA TAIPING) /

SGH4004M ALONG/AT SLE TOWARDS BKE WOODLANDS AVE 2 ON 11/09/2024

SHENJI PTE LTD [By Email Only]

DRIVER: EUGENE ONG JUN JIE

Dear Sir/Madam,

You Ref: GBJ7724Y

Our Ref: CD/CTI24090304/Apa3

ACCIDENT INVOLVING GBJ7724Y(CHINA TAIPING) / SGH4004M ALONG/AT SLE TOWARDS BKE WOODLANDS AVE 2

ON 11/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGH4004M against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **Hsiao Tong (LKKAuto)**

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

**Sent:** Tuesday, March 25, 2025 9:01 AM

**To:** Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF:

CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

# [Internal]

#### WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer repairer "HD PERFECT AUTOWORK PTE LTD" at \$10,557.25(all-in).

Regards,

### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 27 February 2025 9:08 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3,

SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

#### [Internal]

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# [Internal]

Your ref: SNM24D205160/GBJ7724Y/C02/TAYHP

LKK ref: CD/CTI24090304/Apa3q2(N)

Dear Sirs/Mdm,

# ACCIDENT INVOLVING GBJ7724Y(CHINA TAIPING) / SGH4004M(TP) / OTHERS ON 11/09/2024

We refer to the above matter.

GBJ7724Y(OI) -> SGH4004M(TP) -> SLV157Z

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "HD PERFECT AUTOWORK PTE LTD" at \$10,557.25(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 41,180.29	\$ 9,810.00 (\$9,000.00 +9%GST)
2. Loss of USE (12DAYS X \$180.00)	\$ 2,160.00	\$ 720.00 (12DAYS X \$60.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$ 43,367.54	\$10,557.25

Surveyor recommended 10days for repair + 2SUNDAY = 12days

Enclosed here with all the relevant documents for your perusal. Kindly note that this inspection report dated 26/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

#### Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS) < irene.tay@sg.cntaiping.com>

Sent: Monday, 7 October 2024 3:25 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

#### [Internal]

Dear Sir/Mdm,

Enclosed herewith a copy of our insured SAS REPORT as requested by you.

Thank you.

Regards,

### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 1 October 2024 4:42 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA:

11.09.2024 - TPP DIRECT SETTLEMENT

#### [Internal]

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# [Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 25 September 2024 9:56 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>;

Subject: RE: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA:

11.09.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 18 September 2024 12:04 PM

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA:

11.09.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Irene.

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Irene Tay | DID: 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

### \*Kindly quote our claim reference number when replying.

# **Belinder Ng**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 17 September 2024 5:38 pm

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ7724Y (OI: CTI - TBA) AND SGH4004M (TP: LKK REF -

CD/CTI24090304/Apa3) on 11.09.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGH 4004M at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)