

Hsiao Tong (LKKAUTO)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Tuesday, March 25, 2025 9:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer repairer "HD PERFECT AUTOWORK PTE LTD" at **\$10,557.25(all-in)**.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 27 February 2025 9:08 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

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Your ref: **SNM24D205160/GBJ7724Y/C02/TAYHP**

LKK ref: CD/CTI24090304/Apa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ7724Y(CHINA TAIPING) / SGH4004M(TP) / OTHERS ON 11/09/2024

We refer to the above matter.

GBJ7724Y(OI) -> SGH4004M(TP) -> SLV157Z

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"HD PERFECT AUTOWORK PTE LTD"** at **\$10,557.25(all-in).**

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|------------------------------------|---------------------|---------------------------------|
| 1. Cost of Repair (with GST) | \$ 41,180.29 | \$ 9,810.00 (\$9,000.00 +9%GST) |
| 2. Loss of USE (12DAYS X \$180.00) | \$ 2,160.00 | \$ 720.00 (12DAYS X \$60.00) |
| 4. LTA/GIA Search Fee | \$ 27.25 | \$ 27.25 |
| Total | \$ 43,367.54 | \$10,557.25 |

Surveyor recommended 10days for repair + 2SUNDAY = 12days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Sent: Monday, 7 October 2024 3:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sir/Mdm,

Enclosed herewith a copy of our insured SAS REPORT as requested by you.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 October 2024 4:42 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 September 2024 9:56 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 18 September 2024 12:04 PM

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D205160/GBJ7724Y/C02/TAYHP - LKK REF: CD/CTI24090304/Apa3, SGH4004M | DOA: 11.09.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Irene,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Irene Tay | DID: 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 September 2024 5:38 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ7724Y (OI : CTI - TBA) AND SGH4004M (TP : LKK REF - CD/CTI24090304/Apa3) on 11.09.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGH 4004M at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)