

Daphne Lee (LKK Auto)

From: stephanie <stephanie@bhh.com.sg>
Sent: Tuesday, 10 December 2024 9:43 AM
To: Motor Claim - III
Cc: raymond; Admin A; Daphne Lee (LKK Auto); stephanie; mignon
Subject: RE: Accident FBS0013P/GBJ3631H on 12 Sep 24 *** LKK REF: CD/III24090299/Uma3
Attachments: FBS0013P_Tax Invoice.pdf; Insurer Enquiry — GEARS.pdf; KHOO KIEN LEONG MC.pdf; Medical Bill-\$164.50.pdf

Dear Sir / Madam,

We append below our quantum with our Tax Invoice and GIA Search Tax Invoice for your perusal.

Cost of Repair (incl. 9% GST)	-\$ 18,997.72
Loss of Use (3 days x \$20)	-\$ 60.00
Medical Bill	-\$ 164.50
GIA Search Fee	-\$ 2.18
Total	- \$ 19,224.40
	=====

Appreciate for you to revert with your DV to us by email.

Thank you and have a great day!
Please feel free to contact me if you have any questions.

Please avoid 1200hrs to 1330hrs for bike survey appointment.

Stephanie Gan

Sales Manager

Ban Hock Hin Co Pte Ltd

Tel: (65) 6281 6520 Ext 250

Mobile: +65 9800 3299

Address: BLK 8 Defu South Street 1, #04-28 JTC Defu Industrial City, Singapore 533758

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From: stephanie <stephanie@bhh.com.sg>
Sent: Monday, 21 October 2024 3:20 pm
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc: raymond <raymond@bhh.com.sg>; Admin A <admin-a@lkkauto.com>; stephanie <stephanie@bhh.com.sg>
Subject: RE: Accident FBS0013P/GBJ3631H on 12 Sep 24 *** LKK REF: CD/III24090299/Uma3

Hi Daphne,

Good afternoon. Who do I submit the medical bills to?

24th Feb 2025

Your Ref : MFL2024D0010800

Our Ref : TP/12593

India International Insurance

6 Raffles Quay, #22-00,

Singapore 048580

ATTN: Motor Claim Department

Dear Sir/Mdm,

Accident Involving FBS0013P & GBJ3631H on 12 Sep 24

AUTHORIZATION LETTER

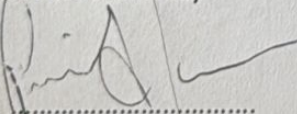
I refer to the above-mentioned matter.

I, KHOO KIEN LEONG, RICHARD, hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on my behalf to file a 3rd Party Claim against your insured GBJ3631H.

I further instruct India International Insurance to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBS0013P which had been repaired to my satisfaction.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully



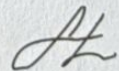
.....
Claimant Signature

KHOO KIEN LEONG, RICHARD

242G

.....
Name & NRIC No

Witness



.....
Witness Signature

Gan Lay Peng, 399I

.....
Name & NRIC No

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0010800
Claimant Ref: FBS13P

We/I, BAN HOCK HIN CO., PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 18,997.72 (repair cost), S\$ 224.50 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. FBS13P that was damaged pursuant to the accident which occurred on 12/09/2024 (date) at 155 BUKIT BATOK STREET 11 (location) involving vehicle no. GBJ3631H (insured vehicle). This is pursuant to the inspection conducted on 18/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KHOO KIEN LEONG RICHARD ("the third party claimant") of vehicle no. FBS13P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBS13P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 19,224.40 to BAN HOCK HIN CO., PTE LTD.

Dated this 19 day of Feb 20 25

CLAIMANT:

Signature:

Gan Lay Peng
Signed by "the workshop" (with chop)

Name:

Gan Lay Peng

NRIC:

3997

Address:

Blk 8 Defu South street
1 #04-28 S(533758)

Nationality:

Occupation:

WITNESS:

Signature:

LKK
Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



TAX INVOICE

Customer :

INDIA INTERNATIONAL INSURANCE P.L.
64 CECIL STREET
#04-00 & #06-00
IOB BUILDING
SINGAPORE 049711
INDIA INTERNATIONAL INSURANCE P.L.

GST Reg No. : M2-0010542-7

Invoice No. : **DLCR40122880-I12593**

Invoice Date : 10/12/2024

Payment Due Date : 09/01/2025

CLAIM NO. : 12593
POLICY NO. : P20709776R00
VEHICLE NO. : FBS0013P
MAKE/MODEL : BMW / S1000XR

S/N	Description	Action	Qty	Unit Price	Amount
1	BAR HANDLE (BLACK)	REPLACE	1	\$744.00	\$669.60
				Disc %: 10%	
2	BEARING	REPLACE	2	\$101.00	\$181.80
				Disc %: 10%	
3	BRACKET COVER LOWER FRONT RH	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
4	BRACKET UNDER FORK	REPLACE	1	\$1,271.00	\$1,143.90
				Disc %: 10%	
5	BRAKE EXTEDER (WUNDERLICH)	REPLACE	1	\$403.00	\$362.70
				Disc %: 10%	
6	CAMERA SET	REPLACE	1	\$558.00	\$502.20
				Disc %: 10%	
7	COVER FRONT LOWER RH	REPLACE	1	\$186.00	\$167.40
				Disc %: 10%	
8	ENGINE SLIDER	REPLACE	1	\$512.00	\$460.80
				Disc %: 10%	
9	FOOTREST FRONT RH	REPLACE	1	\$264.00	\$237.60
				Disc %: 10%	
10	FORK FRONT ASSY LH	REPLACE	1	\$4,495.00	\$4,045.50
				Disc %: 10%	
11	FORK FRONT ASSY RH	REPLACE	1	\$4,495.00	\$4,045.50
				Disc %: 10%	
12	HANDGUARD PROTECTOR	REPLACE	1	\$752.00	\$676.80
				Disc %: 10%	
13	LABOUR	Supply/Install	1	\$880.00	\$880.00
14	MIRROR RH (MOTOGADGET)	REPLACE	1	\$574.00	\$516.60
				Disc %: 10%	
15	MUFFLER (LEO VINCE)	REPLACE	1	\$1,938.00	\$1,744.20
				Disc %: 10%	
16	PEDAL BRAKE	REPLACE	1	\$434.00	\$390.60
				Disc %: 10%	
17	PROTECTOR HANDGUARD CARBON	REPLACE	1	\$899.00	\$809.10
				Disc %: 10%	



<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
18	RUBBER FOOTREST	REPLACE	1	\$46.00	\$41.40
				Disc %: 10%	
19	SEAL DUST	REPLACE	1	\$34.00	\$30.60
				Disc %: 10%	
20	SIGNAL LAMP FRONT LH	REPLACE	1	\$170.00	\$153.00
				Disc %: 10%	
21	TAIL LAMP	REPLACE	1	\$294.00	\$264.60
				Disc %: 10%	
22	TRANSPORT CHARGES (MOTORCYCLE) CLASS 2		1	\$80.00	\$80.00
SUB TOTAL					\$17,429.10
GST @ 9 %					\$1,568.62
GRAND TOTAL (SGD)					\$18,997.72

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD

UEN: 197000288K

For Bank Transfer:

Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD

Name of Bank: DBS BANK LTD

Bank Account Number: 025 008 566 3 (Current Account)

Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG

Branch: TOWNER ROAD BRANCH

Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : STEPHANIE




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBJ3631H

Date of Accident

12/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**Period of Insurance **15/10/2023 - 14/10/2024**Requested By **Gan Lay Peng (Ban Hock Hin C...**Requested Date **13/09/2024 10:47****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

MR. KHOO KIEN LEONG,
RICHARD (QIU)

BLK 296C #33-94
BUKIT BATOK STREET 22
SKYLINE II @ BUKIT BATOK
SINGAPORE - 653296

BILL REF. NO.
1527149368I-00001

BILL DATE
15 SEP 2024

NRIC / FIN / MRN
S7723242G

LOCATION
EMERGENCY

VISIT DATE ► 12 SEP 2024 11:54 AM

TOTAL AMOUNT(BEFORE GOVT SUBSIDY)	\$	630.22
GOVT SUBSIDY	\$	-465.72
TOTAL AMOUNT (BEFORE GST)	\$	164.50
9% GST	\$	14.81
GST absorbed by Govt	\$	-14.81
TOTAL AMOUNT (AFTER GOVT SUBSIDY)	\$	164.50
TOTAL AMOUNT PAYABLE	\$	164.50
Net Payment made	\$	-164.50
FINAL AMOUNT PAYABLE	\$	0.00

\$ 0.00
FINAL AMOUNT PAYABLE

CHARGES

SERVICES	DESCRIPTION	BEFORE GOVT SUBSIDY (\$)	AFTER GOVT SUBSIDY (\$)
A&E FACILITY/SERVICE FEE		308.00	154.00
FULL BLOOD COUNT		39.38	0.00
GLUCOSE, POC		14.19	0.00
GLUCOSE, RANDOM		13.97	0.00
RENAL PANEL EXTENDED		82.94	0.00
XR, ANKLE JOINT, RIGHT		61.87	0.00
XR, LUMBAR SPINE, AP & LATERAL		99.37	0.00
PARACETAMOL 500MG, CODEINE 8MG TAB		10.50	10.50
TOTAL AMOUNT (BEFORE GOVT SUBSIDY)		630.22	
GOVT SUBSIDY		-465.72	
TOTAL AMOUNT (BEFORE GST)			164.50

Charges to be continued on page 2



TAX INVOICE (Finalised-Reprint)

BILL REF. NO.
1527149368I-00001

BILL DATE
15 SEP 2024

NRIC / FIN / MRN
S7723242G

PATIENT NAME
MR. KHOO KIEN LEONG, RICHARD (QIU)

9% GST 14.81

GST absorbed by Govt (for subsidised patient only) -14.81

TOTAL AMOUNT (AFTER GOVT SUBSIDY) 164.50

PAYMENT SUMMARY

TOTAL AMOUNT (AFTER GOVT SUBSIDY) 164.50

SCHEMES (SCHEME ID) / PAYOR	REFERENCE NO.	AMOUNT PAYABLE (\$)
MR. KHOO KIEN LEONG, RICHARD (QIU)		164.50

MR. KHOO KIEN LEONG, RICHARD (QIU)	TOTAL AMOUNT PAYABLE
	164.50

PAYOR(S)	TRANSACTION/RECEIPT DATE	PAYMENT MODE	AMOUNT (\$)
MR. KHOO KIEN LEONG, RICHARD (QIU)			-164.50

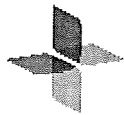
Net Payment made -164.50

FINAL AMOUNT PAYABLE \$ 0.00

PAYMENT OPTIONS & ADVISORY

Payment Policy

- Support our efforts to Go Green. We no longer issue paper bills. Please logon to the NUHS App with your Singpass to view your bills. Applicable to Singaporeans and Permanent Residents only.
- Any outstanding amount is now due for payment.
- An admin fee may be imposed if payment is not received within 21 days from the bill date.
- Credit balance from your bill will be used to offset any other outstanding bills that you may have within the same payment account.
- If no bill number is indicated, the payment received will be used to offset the oldest outstanding bill.
- Payment made via AXS and E-Payments will be updated to your bill within 3 working days.



National University
Hospital

MEDICAL CERTIFICATE (Ref:1591817713)

ORIGINAL

NAME: KHOO KIEN LEONG, RICHARD (QIU JIANLONG)

NRIC: S7723242G

Type of Medical Leave granted: **Outpatient Sick Leave**

The above-named patient is unfit for duty for 3 day(s) from 12/09/2024 to 14/09/2024 Inclusive.

The certificate is not valid for absence from court attendance.

The above named patient was in Emergency Department from 12/09/2024 11:54 to 12/09/2024 15:29.

12/09/2024
Date

Dr. Christine May Ting POO (60606E)
Issued by

Location: NUH Emergency

This certificate is electronically generated. No signature is required.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Sep 2024 15:53	Clm Dtl Modified	Claimant's Name: -> KHOO KIEN LEONG, RICHARD. Claimant's ID: -> SXXXX242G.	[A] HOW MEI KWAN
2	17 Sep 2024 15:53	Clm Veh Model Changed	(204350) BMW S1000R 999cc.	[A] HOW MEI KWAN
3	17 Sep 2024 15:53	Clm Created	Reg No: FBS13P. Acct Date: 2024/09/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Sep 2024 15:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Sep 2024 15:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/26	[A] HOW MEI KWAN
6	17 Sep 2024 15:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Sep 2024 15:53	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Sep 2024 15:53	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	17 Sep 2024 16:02	Clm Veh Model Changed	(204350) -> (208648) BMW S1000XR 999cc.	[] Merimen Administrator
10	18 Sep 2024 10:09	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD. Insured ID: -> 2015116 35R.	[A] Daphne Lee Mooi Ngiuk
11	18 Sep 2024 10:09	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Lee Mooi Ngiuk
12	19 Sep 2024 15:28	Adj Adjuster Assigned	MARCUS CHUA -> CHEN TSUE YEE	[A] HOW MEI KWAN
13	24 Sep 2024 09:14	Video Downloaded	Downloaded Video - Accident	[I] Zuhaidah Bte Samsuri
14	24 Sep 2024 09:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/26	[I] Zuhaidah Bte Samsuri
15	24 Sep 2024 09:17	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
16	29 Nov 2024 12:46	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
17	24 Jan 2025 14:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	24 Jan 2025 14:32	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	24 Jan 2025 14:32	Clm Dtl Modified	JPJ Reg. Date: -> 2020/09/22.	[A] JOANNE LEE KHANG MIN
20	24 Jan 2025 14:32	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	04 Feb 2025 11:54	Adj Mandate Request	Cur.Reg:19224.40:PODS Liability: 100% *Quantum: \$19,224.40. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
22	06 Feb 2025 10:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/26. Mandate Remarks: What is the ERV?	[I] Zuhaidah Bte Samsuri
23	06 Feb 2025 10:07	Adj Mandate Set	Maintained:What is the ERV?	[I] Zuhaidah Bte Samsuri
24	06 Feb 2025 12:01	Adj Mandate Request	Cur.Reg:19224.40:ERV: \$35,500.00	[A] Daphne Lee Mooi Ngiuk
25	17 Feb 2025 14:56	Adj Mandate Set	Approved:19224.40.	[I] Zuhaidah Bte Samsuri
26	17 Feb 2025 14:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/26. Mandate Remarks: Subject to before spray paint photos.	[I] Zuhaidah Bte Samsuri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	17 Feb 2025 14:58	Adj Mandate Set	Approved:19224.40:Subject to before spray paint photos.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3237909	18 Sep 2024 09:08:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBS13P	GBJ3631H	12.00
3237983	18 Sep 2024 10:22:30	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBS13P	Jacelyn Loh	xx.xx
3320543	24 Jan 2025 14:32:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBS13P	GBJ3631H	12.00