

Our Ref : SNB9255X / TP#2634
Your Ref : SGC1121D / CD/AIG24090298/Kma3

WITHOUT PREJUDICE

Date : 11st October 2024

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNB9255X & SGC1121D ON 15/09/2024
ALONG LOT 48 ALONG SEAH ST**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	2,366.16	
- Loss of Rental (incl. of GST)	S\$	119.90	(\$110.00 X 01 Days)
- TP GIA Report (SGC1121D	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 2,519.24

If you have any enquiries, please contact our representative,
Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

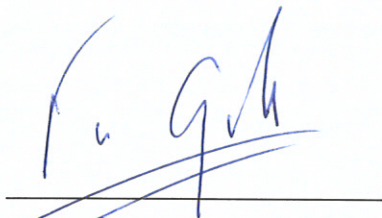
AUTHORISATION TO ACT

I/We, Goh Peng Siang ("the third party claimant") of
27 Fernvale close # 12-16 SC 79 74 63 7 (address), owner of
SNB9255X (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SNB9255X that was damaged pursuant to the accident
which occurred on 15/09/24 (date) along Lat 48 along Seah St
(location) involving vehicle no/s SGC1121D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 16 (day) of 09 (month) 2024 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, OPTIMA WERKZ PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,500.00 (Global Sum) for vehicle no. SNB9255X that was damaged pursuant to the accident which occurred on 15/09/2024 (date) along SEAH STREET (location) involving vehicle no/s SGC1121D. This is pursuant to the inspection conducted on 17/09/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner GOH PENG SIANG (the third party claimant”) of vehicle no. SNB9255X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNB9255X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of 11 (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322302918
INVOICE DATE : 09/10/2024
REF : TP#2634
VEH NO. : SGW6111U
MAKE : SUZUKI
CAR MODEL : SWIFT SPORT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR TAIL LAMP RH	1	PCS	SR	697.51	697.51
REAR BUMPER	1	PCS	SR	923.53	923.53
REAR BUMPER SIDE BRACKET	1	PCS	SR	29.75	29.75
REAR BUMPER CLIPS	1	PCS	SR	50.00	50.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	200.00	200.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT REAR BUMPER & ETC.	1	JOB	SR	200.00	200.00
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.	1	JOB	SR	50.00	50.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	SR	20.00	20.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322302918
INVOICE DATE : 09/10/2024
REF : TP#2634
VEH NO. : SGW6111U
MAKE : SUZUKI
CAR MODEL : SWIFT SPORT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 15/09/2024 @ 16:50HRS
CLAIMANT: GOH PENG SIANG
TP VEHICLE: SGC1121D

Singapore Dollars: Two Thousand Three Hundred Sixty-Six And Cent Sixteen Only

SUB TOTAL	SGD	2,170.79
GST 9.00%	SGD	195.37
TOTAL	SGD	2,366.16
OUTSTANDING	SGD	2,366.16

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR
	2,170.79

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

This document is computer generated and does not require a signature.

Optima Carz Leasing Pte. Ltd.

159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6452 6868

Co Reg & GST No: 201431727M

TAX INVOICE

To: OPTIMA WERKZ PTE LTD
159 SIN MING RAOD
#04-05 AMTECH BUILDING
SINGAPORE 575625
Attention: -
Tel: 6472 1313
Fax: 6472 2112

INV NO. : 22107874
INVOICE DATE : 30/09/2024
REF : RA13911
VEH NO. : SKU6615X
MAKE : NISSAN
MODEL : QASHQAI
CURRENT MILEAGE: NA
ADVISOR : N/A
TERMS : N30
MECHANIC : N/A

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL RENTAL CHARGES FROM 27/09/2024 TO 28/09/2024	1		SR	110.00	110.00

Remarks: RENTAL CHARGES FROM 27/09/2024 TO 28/09/2024 (1 DAY)

Dollars: One Hundred Nineteen And Cent Ninety Only

SUB TOTAL	SGD	110.00
GST 9.00%	SGD	9.90
TOTAL	SGD	119.90
OUTSTANDING	SGD	119.90

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	110.00

Original Invoice is only valid when the payment is acknowledge receipt by Optima Carz Leasing Pte. Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Carz Leasing Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039287976
Swift Code: DBSSGSG
OR
PayNow UEN: 201431727MDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Carz Leasing Pte Ltd

Customer Name and Signature

Authorised Signature

Serial No.: RA 13911
Location: KC / SGN (AP)

RENTAL AGREEMENT

HIRER'S PARTICULARS		RENTAL/LEASING PARTICULARS	
COMPANY/INDIVIDUAL NAME: Goh Peng Siang		VEHICLE NO.: SKU 6615X	
ADDRESS: 27 Fernvale Close # 12-16 S(797463)		MAKE/MODEL: Nissan Qashqai	
CONTACT NO.: 9770 6561		DATE OUT: 27/09/24	DATE IN: 28/09/24
PERSON IN-CHARGE: -		TIME OUT: 9:40am	TIME IN: 12:15pm
DRIVER'S PARTICULARS		ESTIMATED DATE OF RETURN:	
NAME: (Same as above)		INSURANCE EXCESS (SINGAPORE): \$4,500	
DATE OF BIRTH: -		INSURANCE EXCESS (MALAYSIA): -	
SEX: MALE / FEMALE		WINDSCREEN EXCESS: \$300	
CONTACT NO.: (Same as above)		MODE OF PAYMENT: CREDIT CARD / CASH / OTHERS:	
NRIC/PASSPORT NO.: 57125251E		CHARGES	
DRIVER'S LICENSE NO.: 57125251E		SS 110-00	Per Day X 01 Days 110
ISSUED DATE: 13/01/2003		SS	Per Week X Weeks
EXPIRY DATE: -		SS	Per Month X Months
COUNTRY OF ISSUE: Singapore		Days/Wks/Mths CDW Ins- SS	Per Day/Wks/Mths
ADDRESS: (Same as above)		Days/Wks/Mths PAI Ins- SS	Per Day/Wks/Mths
ADDITIONAL DRIVER'S DETAILS		SUB-TOTAL	
NAME: -		DELIVERY CHARGES	
DATE OF BIRTH: -		COLLECTION CHARGES	
SEX: MALE / FEMALE		OTHERS:	
CONTACT NO.: -		SUB-TOTAL	
NRIC/PASSPORT NO.: -		TOTAL GOODS & SERVICES TAX (GST) (9) % 9.90	
DRIVER'S LICENSE NO.: -		TOTAL AMOUNT PAYABLE 119.90	
ISSUED DATE: -		INITIAL PAYMENT SS	
EXPIRY DATE: -		1 ST RENTAL PAYMENT ON THIS AGREEMENT	
COUNTRY OF ISSUE: -		DEPOSIT	
ADDRESS: -		TOTAL AMOUNT PAID BY HIRER	
SALESPERSON			
NAME: -		CONTACT NO.: -	
REMARKS: Replacement car for S1B9255X (TP#7634)			

PERSONAL DATA PROTECTION

By signing this Agreement, the Hirer have read and consents to Optima Carz Leasing and its related companies to collect and use the Hirer's personal data for the purposes stated in Optima Carz Leasing Personal Data Policy ("Purposes"), including but not limited to the operation and effectiveness of this Agreement. The full Personal Data Policy can be found on the Owner's website at ocleasing.sg/privacy-policy.

I have read and agreed to the terms and conditions on both side of this Rental Agreement. In addition, if I have presented a charge/credit card for payment, I agree that all amount payable under this Agreement and for parking/traffic infringements may be billed to that account and my signature below will be considered to have been made on the charge/credit card voucher. All information I have given in connection with this Agreement is true.

Hirer's Signature: _____

Date: 27/09/24

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGC1121D

Date of Accident

15/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/12/2023 - 29/12/2024**

Requested By **EE YING YI (OPTIMA WERKZ PT...**

Requested Date **16/09/2024 16:37**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 16/09/2024

Your Ref No: SNB9255X

Dear Sir/Madam,

Date of Accident: 15/09/2024 16:43 (SGT)

Vehicle No: SNB9255X

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SGC1121D	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Thursday, 19 September 2024 4:08 PM
To: manish.kaul@ieee.org
Cc: Admin A
Subject: ACCIDENT INVOLVING SGC 1121D(AIG) AND SNB 9255X AT/ALONG SEAH STREET ON 15/09/2024

Our Ref: CD/AIG24090298/Kma3
AIG Ref: 8806168716SG

Dear Mirpuri Chitra Kishor/ MANISH KAUL,

ACCIDENT INVOLVING SGC 1121D(AIG) AND SNB 9255X AT/ALONG SEAH STREET ON 15/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNB 9255X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Sep 2024 15:38	Clim Dtl Modified	Claimant's Name: -> GOH PENG SIANG. Claimant's ID: -> SXXXX251E.	[A] HOW MEI KWAN
2	17 Sep 2024 15:38	Clim Veh Model Changed	(207499) SUZUKI SWIFT SPORT 1.4 (M).	[A] HOW MEI KWAN
3	17 Sep 2024 15:38	Clim Created	Reg No: SNB9255X. Acct Date: 2024/09/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Sep 2024 15:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Sep 2024 15:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/26	[A] HOW MEI KWAN
6	17 Sep 2024 15:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Sep 2024 15:38	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 Sep 2024 15:38	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Sep 2024 15:39	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	17 Sep 2024 15:39	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	19 Sep 2024 15:51	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	19 Sep 2024 15:54	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
13	19 Sep 2024 15:58	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
14	25 Sep 2024 16:59	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
15	25 Sep 2024 17:00	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
16	25 Sep 2024 17:01	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
17	25 Nov 2024 10:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	25 Nov 2024 10:21	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
19	25 Nov 2024 10:21	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Nov 2024 10:21	Clim Dtl Modified	JPJ Reg. Date: -> 2021/09/22.	[A] JOANNE LEE KHANG MIN
21	25 Nov 2024 10:21	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	25 Nov 2024 10:49	Adj Mandate Request	Cur.Req:2508.34:Liability: 100% (BOLA 23) *Quantum: \$2,508.34(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
23	25 Nov 2024 17:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/26. Mandate Remarks: Mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
24	25 Nov 2024 17:20	Adj Mandate Set	Approved:2508.34:Mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date FromDate ToAudit TypeNoneGo

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3239045	19 Sep 2024 14:25:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNB9255X	SGC1121D	12.00
3278377	25 Nov 2024 10:21:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNB9255X	SGC1121D	12.00