



**DICKSON GROUP**  
Your Trusted Automotive Solutionist

DICKSON AUTO CARE CENTRE PTE LTD  
29 UBI ROAD 4, DICKSON AUTO CENTRE  
SINGAPORE 408619  
TEL: 6668 1122 | FAX: 6668 1123

Our Ref: SCE3656B\_231024  
Accident Date: 13-Sep-24

**23-Oct-24**

**ATTENTION:** MS First Capital Insurance Ltd  
Email: [motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)

MS First Capital Insurance Ltd  
6 Raffles Quay  
#21-00  
Singapore 048580

**CLAIMANT: DICKSON AUTO CARE CENTRE PTE LTD**  
**ACCIDENT INVOLVING SCE3656B & SHC7149Z AT CTE ON 13 SEP 2024**

We would like to claim damages against your insured in connection with a road accident involving our client's motor registration number and motor vehicle registration number driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair (with GST) after surveyor final esti.	\$	8,829.00
2) Loss of rental (7 days X \$100) w GST	\$	763.00
3) TP Insurer Enquiry	\$	2.18
<b>TOTAL:</b>	<b>\$</b>	<b><u>9,594.18</u></b>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report of our insured

Please note that you or your Insurer should send to us an acknowledgement of receipt of this letter within **14 days** of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **8 weeks** of your receipt of this letter.

For any further enquiry, kindly contact us via email to [admin@dacc.com.sg](mailto:admin@dacc.com.sg) or call us at 6668 1122 directly.

Yours Faithfully,



Poon Heng Cheong  
Dickson Auto Care Centre Pte Ltd  
Deputy GM - Aftersales



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**DICKSON AUTO CARE CENTRE PTE LTD**  
29 UBI ROAD 4, DICKSON AUTO CENTRE,  
SINGAPORE 408619  
TEL: 6668 1122 | FAX: 6668 1123

## LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SCE 3656 B and SHC 7149Z & SNE 6444 X  
on 17 day of Sep (month) 2024 (year) along CTE

I/ We, Ang Kok Wee the owner of vehicle registration number SCE 3656 B  
at the material time of accident hereby appoint Dickson Auto Care Centre to proceed with the repairs to the damages  
caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed  
motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Dickson Auto Care Centre and/or its representative to submit and make any claims which I/ We may  
have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the  
cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way  
of Cheque or online bank transfer in favour of Dickson Auto Care Centre Pte Ltd due to me/us in connection with and  
arising out of the above claim.

Dickson Auto Care Centre and/or its representative are hereby authorised as my attorney to execute and/or sign any  
documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Dickson Auto Care Centre of the settlement amount in respect of such  
claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall  
be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us  
in person.

Date: 2 day of 10 (month) 2024 (year).

x [Signature]  
Name & Signature  
(Insured/Owner)

NRIC No: S69309B



[Signature]  
Name & Signature  
(Dickson Auto Care Representative)

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D24008112MFCT/CCPL/TPD-2  
ACCIDENT DATE : 13/09/2024  
ACCIDENT LOCATION : CTE SINGAPORE  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : TAN KIM YONG(CHEN JINXIONG)  
INSURED VEHICLE : SHC7149Z  
INVOLVED PARTY : SCE3656B  
SETTLEMENT SUM : \$9,584.18

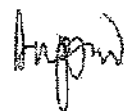
I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **ANG KOK WEE**


Signature and Date :

 3/12/24

WITNESS :



Signature and Date :

 3/12/24

**DICKSON GROUP**

Your Trusted Automotive Solutionist

**Dickson Auto Care Centre Pte Ltd**

Address: 29 Ubi Road 4, Singapore 408619

Tel No: 6668 1122 Fax No: 6668 1123

24/7 Roadside Assistance: 6668 1129

Email: enquiry@dicksonautocarecentre.com.sg

GST Reg. No.: 201921404K Company Reg. No.: 201921404K

**Tax Invoice****MS FIRST CAPITAL INSURANCE LTD**

16 Raffles Quay #42-01

Hong Leong Building

Singapore 048581

Tel: 65073848

**Make** : AUDI**Model** : A4 1.8 TFSI MU ATTRACTION**Veh. No.** : SCE3656B

**Invoice No.** : INV24100608  
**Invoice Date** : 23/10/2024  
**Ref. No.** : WJ2409316  
**Terms** : COD  
**Service Advisor** : Choon Xiang  
**Invoiced By** : Mahirah  
**Current Mileage** : 129789 km

#	Description	Qty	UOM	U/P	Disc	Amt
1	COST OF REPAIR	1.00		8,100.00	0.00	8,100.00
2	ACCIDENT REPAIR CAR RENTAL FOR SCE3656B RENTAL PERIOD: 25 SEP 2024 TO 2 OCT 2024 (7 DAYS) RENTAL CAR: SLG3519Y	7.00		100.00	0.00	700.00

**Remarks: TP CLAIM**

D.O.A: 13 SEP 2024

Payment by cheque to be crossed and made payable to Dickson Auto Care Centre Pte Ltd

Transfer to bank account: DBS 072-021-5168

Paynow to company UEN: 201921404K

Subtotal : S\$ 8,800.00

GST 9.0% : S\$ 792.00

**Total : S\$ 9,592.00**

*I agree to the remarks and price as listed above and affirm that the goods are received in good condition.*

**For Dickson Auto Care Centre Pte Ltd**

(Customer's Signature and Company Stamp)

(Authorised Signature)

**RENTAL AGREEMENT**

RA 016835 2024-29

Hirer's Name <b>Ang Kok Wee</b>	Date of Birth <b>12/9/69</b>	Passport/ Nric No. <b>S6931909B</b>	Nationality
Address <b>17 Kovan Road #07-06</b>	Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life</b>
Postal Code <b>548190</b>	Contact No. <b>81897183</b>	Mobile Phone No. <b>97958120</b>	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	

<b>CHECK OUT</b>	Date <b>25.9.24</b>	Time <b>9.55am</b>	Mileage KM	E	1/4	3/4	F
<b>CHECK IN</b>	Date <b>2.10.24</b>	Time <b>10.25am</b>	Mileage KM	Remarks			

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workman compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	7	@	100	700
DISCOUNT				
GST @ 9.1				63
TOTAL				763
EXTENSION				
DAY IS 0021 2024-10				
DICKSON/SIANG				
SCE3656B				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set out below.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

**SLG35194**

MODEL

**Kia Forio K3 1.6 (A)**

FROM

RETURN

\*Estimate Date: For actual return use CHRON IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Tax Invoice							
<div>chan's</div> <div>www.chans.com.sg</div> <div>CHAN'S &amp; SONS ENTERPRISE</div> <div>Company Reg No:51936900M</div> <div>363 Sembawang Road, Goodlink Park,</div> <div>Singapore - 758379</div> <div>Email: admin@chans.com.sg</div>			Tax Invoice No: INV1000312024-10		Dated: October 2, 2024		
			Rental Agreement No: RA 016825 2024-09		Terms of Payment: Due upon receipt		
			Customer Reference: SCE3656B				
			Notes: SCE3656B				
Customer Details DICKSON AUTO CARE CENTRE PTE. LTD. NO.29 UBI ROAD 4 DICKSON AUTO CENTRE Singapore 408619			Executive Name:DICKSON SIANG				
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLG3519Y	Kia Forte K3 1.6 (A)  - Ang Kok Wee	25-09-2024	02-10-2024	7 Days	100.00	700.00
							700.00
GST 9% (9%)							63.00
Amount in words : Seven Hundred Sixty Three Singapore Dollar (SGD)					Total (SGD)		763.00
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE  This is a Computer generated document. No signature is required.				
Income Terms Terms							


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SHC7149Z

Date of Accident

13/09/2024 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **MS First Capital Insurance Ltd**Period of Insurance ..... **01/01/2024 - 31/12/2024**Requested By ..... **TANG CHOON XIANG (DICKSO...**Requested Date ..... **13/09/2024 17:17****Payment details**Request Amount: **\$S2**GST Amount: **\$S0.18**Total Amount Due (GST Inclusive): **\$S2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Company Name	DICKSON AUTO CARE CENTRE PTE LTD
Address	29 UBI ROAD 4, DICKSON AUTO CENTRE (S) 408619
Remittance Attention To Email & Contact Number	admin@dacc.com.sg 6668 1122

#### **Bank Transfer Details**

Beneficiary	DICKSON AUTO CARE CENTRE PTE LTD
Bank Name	DBS
Bank Address	Raffles Place
Bank Code	7171
Branch Code	072
SWIFT Code	DBSSSGSG
Bank Account No.	072-021-5168
Currency	SGD



## Yan (LKK Auto)

---

**From:** Serene Ler <Serener@msfirstcapital.com.sg>  
**Sent:** Tuesday, November 19, 2024 7:59 PM  
**To:** Yan (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [MANDATE] - D24008112MFCT/CCPL/TPD-2) // SCE3656B  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; TP LOD - SCE3656B.pdf

Dear Yan,

Refer to your email, sorry for the late reply.

You have our mandate to offer repairer **"DICKSON AUTO CARE CENTRE PTE LTD"** at **\$ 9,594.18(all-in)**.

Best Regards,

**Serene Ler**

Motor Claims

### MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: [motor\\_claims@msfirstcapital.com.sg](mailto:motor_claims@msfirstcapital.com.sg) | Website: [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg)

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

**Sent:** Wednesday, November 6, 2024 1:58 PM

**To:** Aini Binte <Aini@msfirstcapital.com.sg>

**Cc:** Serene Ler <Serener@msfirstcapital.com.sg>

**Subject:** FW: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24008112MFCT/CCPL/TPD-2) // SCE3656B

### **DIRECT SETTLEMENT**

Dear Aini,

NEW TPD LOD - D24008112MFCT / 2

RR done.

Thank you.

Chris Lim

Motor Claims Dept.

### MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

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**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Sent:** Wednesday, 6 November 2024 9:36 am

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24008112MFCT/CCPL/TPD-2) // SCE3656B

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24008112MFCT**

Our ref : **CD/FCI24090297/Uua3**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHC 7149Z(MS FCIL) AND SCE 3656B(TP) ON 13/09/2024**

We refer to the above matter.

SHC 7149Z(OI) -> SCE 3656B(TP) -> SNE 6444X

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"DICKSON AUTO CARE CENTRE PTE LTD"** at **\$ 9,594.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 25,328.59	\$ 8,829.00 (\$8,100.00+9%GST)
2. Loss of Rental (7days x \$100.00)+9%GST	\$ 763.00	\$ 763.00 (7DAYS X \$100.00)
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 26,093.77</b>	<b><u>\$ 9,594.18</u></b>

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/10/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315

---

**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 18 September 2024 11:15 am  
**To:** 'DACC Mahirah' <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Subject:** FW: NEW ASSIGNMENT (OUR REF: D24008112MFCT/CCPL/TPD-2)

Without Prejudice

Dear Mira,

We refer to your email below.

Pls note that liability is clear but quantum to be agreed.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541  
Website <http://www.msfirstcapital.com.sg>

A Member of 

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**From:** DACC Mahirah <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>  
**Sent:** Wednesday, September 18, 2024 11:05 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Cc:** [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); [randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg); 'SIEWYING' <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>; Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24008112MFCT/CCPL/TPD 2)

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Dear Sir/Madam,

**Our ref: SCE3656B\_130924**

The survey has been done. We would like to check on the liability status please.

Thank you,

MIRA  
Administration Officer

Dickson Auto Care Centre Pte Ltd  
(A member of the Dickson Group)  
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619  
T: 6668 1122 | F: 6668 1123 | E: [mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg) | 24/7 Roadside Assistance: 6668 1129  
[www.dicksongroup.com.sg](http://www.dicksongroup.com.sg)

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-----Original Message-----

From: Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
Sent: Monday, 16 September 2024 4:55 pm  
To: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: [choonxiang@dacc.com.sg](mailto:choonxiang@dacc.com.sg); [junteo@dacc.com.sg](mailto:junteo@dacc.com.sg); [poon@dacc.com.sg](mailto:poon@dacc.com.sg); [randellgoon@dacc.com.sg](mailto:randellgoon@dacc.com.sg); SIEWYING <[siewying@dacc.com.sg](mailto:siewying@dacc.com.sg)>; 'DACC Mahirah' <[mahirah@dacc.com.sg](mailto:mahirah@dacc.com.sg)>; Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
Subject: NEW ASSIGNMENT (OUR REF: D24008112MFCT/CCPL/TPD 2)

Insured Vehicle No : SHC7149Z  
TP Vehicle No : SCE3656B  
Claim No : D24008112MFCT  
Workshop Name : DICKSON AUTO CARE CENTRE PTE LTD  
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD  
Instructions : Direct Settlement  
(SUBJECTED TO QUANTUM TO BE AGREED)  
Created By : AINI  
Verified By : EMILYTAN  
Approved By : CHRISLIM

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