



N-51 AUTOMOTIVE PTE LTD

Company & GST Registration No. 200616038C

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 68420051

Fax: 67410510

P.I.C - Melody Chin

Reply to :huixin@n51.com.sg

06 December 2024

Our Ref : CLM18379 / SMA2314Y / SEPT-19/2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

RE: ACCIDENT INVOLVING SMA2314Y & SND7698D ON 15/09/2024

ALONG SHELL SEMBAWANG PETROL STATION PUMP #5

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SND7698D** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	9,483.00	(Include 9% GST)
Loss of rental	\$	1,000.00	(\$200 X 5 Days)
Additional 2 days loss of use for pre repair	\$	300.00	(\$150 X 2 Days)
Towing fee	\$	100.00	
LTA search fee	\$	27.25	
	S \$	<u>10,910.25</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM18379
- 2) Twincar Rental - Invoice No: 13-4859 , Vha No: 73779
- 3) Autobay Towing - SMA2314Y (receipt attached)
- 4) LTA search fee
- 5) Letter of Authorisation
- 6) GIA report of SMA2314Y

We look forward to your prompt reply.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

S.Y.NEO

Director



bizSAFE₃

LETTER OF AUTHORISATION

To: **M/s N-51 Automotive Pte Ltd**
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SMA 23144 & SND 7698D
ALONG SHELL SEMBawang PETROL STATION Pump #5 ON 15/09/2024

I/We ZHENG SUHUA NRIC/Passport No: S697245-G
of 33 BANGKIT RD #16-04 S16799741
the owner of vehicle no. SMA 23144 hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all an any amount claimed, received and/or settled shall belong absolutely to you.
I/We undertake to co-operate fully with you to see the claim to a succuessful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we underake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are _____
Policy No. _____ Expiry Date: _____

Date: _____ Excess: _____



Owner's Signature/Co's stamp (if applicable)

Witness Signature/Name

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: **MFL2024D0010888**
Claimant Ref: **SMA2314Y**

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

We/I, N-51 AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 10,000.00 (GLOBAL SUM) (~~repair cost~~), S\$ ~~_____~~ (~~loss of~~ ~~accidental~~), S\$ ~~_____~~ (~~search fee~~), vehicle no. SMA2314Y that was damaged pursuant to the accident which occurred on 15/09/2024 (date) at SEMBAWANG SHELL PETROL STATION (PUMP #5) (location) involving vehicle no. SND7698D (insured vehicle). This is pursuant to the inspection conducted on 17/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ZHENG SUHUA ("the third party claimant") of vehicle no. SMA2314Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMA2314Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 10,000.00 to N-51 AUTOMOTIVE PTE LTD.

Dated this 15 day of JAN 2025

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (with chop)

N-51 AUTOMOTIVE PTE LTD

200616038 C

2 KAKI BUKIT AVE 2 #01-18

KAKI BUKIT AUTOMOB S4179211

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

Date : 06/12/2024
Date in : 16/09/2024
Vehicle Num. : SMA2314Y
Make/Model : B.M.W. 730LI LED NAV HUD SR RCP-2018
Chassis/Eng# : WBA7E02060G913430/14185253B48B20B
Accident Date : 15/09/2024
Claim No : CLM18379
Reference : SEPT-19/2024
Policy No. : 5125085266-02 (22/12/2024)

LUMPSUM REPAIR BILL
REF : CLM18379-N51 DATED 17/09/2024
BY DIRECT

Amount S\$
8,700.00

E. & O.E.	Sub S\$:	8,700.00
	Add GST (9%) S\$:	783.00
	Total Amount S\$:	9,483.00



for N-51 AUTOMOTIVE PTE LTD





TWINCAR RENTAL

Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18
Singapore 417921 Tel: 6744 0510 / 6842 0051

VHA No: 73779

ROC NO. 53092815M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

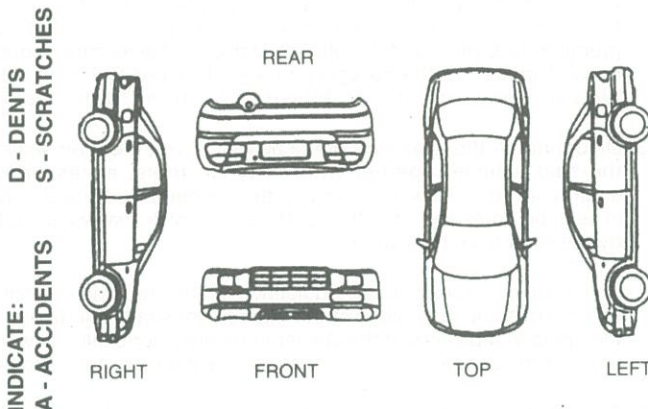
Name: (as in I/C) ZHENG SUMMA
NRIC/PASSPORT No: S 6972450G
Address (Res): 33 ANGER RD
#16-04 S(679974)
Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____
Driving Licence No: S6972450G D/L Type: Local / International
Pass Date: 20/12/2002 Date of Birth: 20/04/1969
Tel: (O) _____ (R) _____ HP 9380 1771

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC/PASSPORT No: _____
Address (Res): _____
Driving Licence No: _____ D/L Type: Local / International
Pass Date: _____ Date of Birth: _____
Occupation: _____ Driving Exp: _____

VEHICLE CHECKLIST



ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio / Cass ☐ CD ☐ Cartidges

Vehicle No: BMW 5151P Replace Veh No: _____
Mileage Out: _____ Mileage Out: _____
Make & Model: T. Harris Auto / Manual
Group: _____
OUT: Date 16/09/24 Time: 16:30 HRS
HIRE/PERIOD EXPIRY _____
NON-WAIVER EXCESS : \$ _____

CHARGES					
Daily	@ \$	<u>200</u>	per day	<u>5</u>	<u>1,000 00</u>
Weekly	@ \$		per week		
Monthly	@ \$		per month		
Hours	@ \$		per hour		
Others	@ \$				
CDW	@ \$		per day/month		
PAI	@ \$		per day/month		
Delivery Service					
SUB-TOTAL \$					<u>1,000 00</u>

PETROL LEVEL

Out	E	1/4	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	

EXTENSION

Collection Service _____
Misc. _____

TOTAL CHARGE \$

Rented out by: _____

Hirer's Signature _____

Addition Driver's Signature _____

I have read and agree to the terms & condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCAR RENTAL in connection with this Agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>21/09/2024</u>	<u>13:50HRS</u>				

SMA 2314Y (N51)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Sep 2024 / 17:34:40
Receipt Date/Time : 16 Sep 2024 / 17:34:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240916-003995

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SND7698D As at 15 Sep 2024/17:04:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SND7698D Enquiry Fee 20240916173423671030	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
gvqvtsqt			Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Sold to: _____

*SMA 2314Y*Date: *16/9/24*

Item	Quantity	Description	Unit Price	Amount
		<i>Auto Hub to Auto Bay</i>		<i>\$100</i>
		<i>Reporting Two Trips</i>		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	<i>\$100</i>

Issued by: _____

CROWN

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Sep 2024 14:35	Clm Dtl Modified	Claimant's Name: -> ZHENG SUHUA. Claimant's ID: -> S6972450G.	[A] HOW MEI KWAN
2	17 Sep 2024 14:35	Clm Veh Model Changed	(204988) BMW 730LI 2.0 LED NAV HUD SR (A).	[A] HOW MEI KWAN
3	17 Sep 2024 14:35	Clm Created	Reg No: SMA2314Y. Acct Date: 2024/09/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: N-51 Auto motive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Sep 2024 14:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Sep 2024 14:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/26	[A] HOW MEI KWAN
6	17 Sep 2024 14:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Sep 2024 14:36	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Sep 2024 14:36	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	18 Sep 2024 11:26	Clm Dtl Modified	Insured Name: -> LUMENS PTE LTD. Insured ID: -> 201426961K.	[A] HOW MEI KWAN
10	19 Sep 2024 10:44	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100%. INSURED DRIVER LOST CONTROL & HIT TP VEHICL E.	[A] CHEW HSIAO TONG
11	19 Sep 2024 12:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/26. Mandate Remarks: BOLA 36. Liability cleared. Please proceed	[I] Edmund Law
12	19 Sep 2024 12:03	Adj Mandate Set	Approved:0.00:BOLA 36. Liability cleared. Please proceed	[I] Edmund Law
13	25 Sep 2024 15:12	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/26	[A] HOW MEI KWAN
14	18 Dec 2024 15:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	18 Dec 2024 15:24	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	18 Dec 2024 15:24	Clm Dtl Modified	JPJ Reg. Date: -> 2018/05/31.	[A] JOANNE LEE KHANG MIN
17	18 Dec 2024 15:24	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	18 Dec 2024 15:59	Adj Mandate Request	Cur Req:10410.25:Liability: 100% *Quantum: \$10,410.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	18 Dec 2024 18:27	Clm Registration Modified	Pol No:D20MFL0005826_03->D20MFL0005826_04.	[I] Jacelyn Loh
20	02 Jan 2025 11:19	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/26. Mandate Remarks: Please negotiate LOR @ \$100 per day, Towing not offered since vehicle can still be driven.	[I] Zuhaidah Bte Samsuri
21	02 Jan 2025 11:19	Adj Mandate Set	Approved:10010.25:Please negotiate LOR @ \$100 per day, Towing not offered since vehicle can still be driven.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3237907	18 Sep 2024 09:06:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMA2314Y	SND7698D	12.00

3242376	25 Sep 2024 15:12:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA2314Y	SND7698D	12.00
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