

## Shiau Chan (LKKAuto)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 7 October 2024 3:49 PM  
**To:** Hueh Yin (LKK Auto); Shiau Chan (LKKAuto)  
**Subject:** RE: CTI REF: SNM24D205169/SNP1956K/C01/TANCHC | DOA: 09.09.2024 - OD CLAIM (TOTAL LOSS)

[Internal]

Hi Shiau Chan,

We have repudiated the claim.

Please close file.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hueh Yin (LKK Auto) <huehyin@lkkauto.com>  
**Sent:** Monday, 16 September 2024 3:24 pm  
**To:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: CTI REF: SNM24D205169/SNP1956K/C01/TANCHC | DOA: 09.09.2024 - OD CLAIM (TOTAL LOSS)

[Internal]

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[Internal]

Dear Jacqueline,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Monday, September 16, 2024 2:52 PM

**To:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg); Eddie Sim (CTPIS) <[eddie.sim@sg.cntaiping.com](mailto:eddie.sim@sg.cntaiping.com)>

**Subject:** RE: CTI REF: SNM24D205169/SNP1956K/C01/TANCHC | DOA: 09.09.2024 - OD CLAIM (TOTAL LOSS)

[Internal]

Hi Razali,

Please create this case in Merimen as Total loss recommended.

We will assign LKK to conduct the survey.

Thank you.

Hi LKK,

Please conduct OD survey.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, September 16, 2024 1:37 PM  
**To:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)  
**Subject:** CTI REF: SNM24D205169/SNP1956K/C01/TANCHC | DOA: 09.09.2024 - OD CLAIM (TOTAL LOSS)

[Internal]

Dear Jacqueline,

Please refer to the below email.

Kindly assist.

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Monday, 16 September 2024 12:21 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)  
**Subject:** SNP1956K - OD CLAIM (TOTAL LOSS)

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Dear Office in charge,

The owner of the vehicle **SNP1956K** wants to lodge an OD claim (TOTAL LOSS).

Vehicle **SNP1956K** is currently IN our workshop.

Please create a case & advise the claim number inside EzClaim.

Thanks for your attention.

Regards,



**RAZALI**

**WhatsApp: 89453288**

**Automotive Repair Centre Pte Ltd**

**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**

**Fax: +65 6722 8585**