

## Hueh Yin (LKK Auto)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, September 16, 2024 2:52 PM  
**To:** razali@automotiverepaircentre.com.sg; SUR; assignments  
**Cc:** shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan'; 'James'; rayna@automotiverepaircentre.com.sg; Eddie Sim (CTPIS)  
**Subject:** RE: CTI REF: SNM24D205169/SNP1956K/C01/TANCHC | DOA: 09.09.2024 - OD CLAIM (TOTAL LOSS)

[Internal]

Hi Razali,

Please create this case in Merimen as Total loss recommended.

We will assign LKK to conduct the survey.

Thank you.

Hi LKK,

Please conduct OD survey.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Monday, September 16, 2024 1:37 PM

**To:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; razali@automotiverepaircentre.com.sg

**Cc:** shujuan@automotiverepaircentre.com.sg; 'ARC KenGuan' <kenguan@automotiverepaircentre.com.sg>; 'James' <james@automotiverepaircentre.com.sg>; rayna@automotiverepaircentre.com.sg

**Subject:** CTI REF: SNM24D205169/SNP1956K/C01/TANCHC | DOA: 09.09.2024 - OD CLAIM (TOTAL LOSS)

[Internal]

Dear Jacqueline,

Please refer to the below email.

Kindly assist.

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>

**Sent:** Monday, 16 September 2024 12:21 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>;

[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)

**Subject:** SNP1956K - OD CLAIM (TOTAL LOSS)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Office in charge,

The owner of the vehicle **SNP1956K** wants to lodge an OD claim (TOTAL LOSS).

Vehicle **SNP1956K** is currently IN our workshop.

Please create a case & advise the claim number inside EzClaim.

Thanks for your attention.

Regards,

The logo for Automotive Repair Centre (ARC) features the letters 'ARC' in a bold, teal, serif font. A thin, curved line arches over the letters, transitioning from a light yellow to a light green.

**RAZALI**

**WhatsApp: 89453288**

**Automotive Repair Centre Pte Ltd**

**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**

**Fax: +65 6722 8585**