Mei Kwan (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 19 September 2024 3:18 PM
To: Mei Kwan (LKKAuto); assignments; Admin A

Cc: 'Accord Auto(Claims)'

Subject: RE: [EXTERNAL] - Accident Involved: SNQ8950A & SMV1022K DOA 14.09.24 **Attachments:** RE: [EXTERNAL] - Accident Involved: SNQ8950A & SMV1022K DOA 14.09.24

Categories: HMK

Dear LKK team

Refer below email.

Thanks

Jacelyn Loh

From: Accord Auto(Claims) < claims@mycarworkshop.com.sg>

Sent: Thursday, 19 September 2024 3:16 pm **To:** Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: [EXTERNAL] - Accident Involved: SNQ8950A & SMV1022K DOA 14.09.24

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

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Dear Jacelyn

I would like to cancel the PRS, because customer claim at other workshop.

Thank you.

Kind regards, Gen Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Mon, 16 Sept 2024 at 15:08, Accord Auto(Claims) < claims@mycarworkshop.com.sg> wrote:

Dear Jacelyn

We would like to appoint LKK Auto Consultants Pte Ltd

Thank you.

Kind regards, Gen Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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On Mon, 16 Sept 2024 at 15:00, Motor Claim - III < motorclaim@iii.com.sg > wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: <u>Jacelyn.lohCL@III.COM.SG</u>

Co. Reg Number: 198703792K

From: Accord Auto(Claims) < claims@mycarworkshop.com.sg

Sent: Monday, 16 September 2024 2:35 pm **To:** Motor Claim - III < motorclaim@iii.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: [EXTERNAL] - Accident Involved: SNQ8950A & SMV1022K DOA 14.09.24

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Dear Officer In Charge,

I am writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle, registered under the number SNQ8950A (NOT-IN-WORKSHOP). Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be excluded from the list of potential surveyors for this job.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you for your attention to this matter.

Kind regards, Gen Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

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