

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

12.01.2025

Our Ref : SBN5454T

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Dear Sir/Mdm

ACCIDENT INVOLVING SBN5454T AND SMG6800C ALONG CARPARK HGHG11 ON 10.09.2024

Please refer to the above mentioned accident.

We are writing in on the behalf of
the registered owner of motor vehicle number

TAN YEOW KOK

SBN5454T

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number **SMG6800C** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair (Agree with Surveyor)	\$	6,200.00
2.	Loss of use 120x4	\$	480.00
3.	Search Fee	\$	27.25
3.	Towing	\$	60.00

TOTAL AMOUNT


\$ 6,767.25

We enclsod hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee
- (E) Towing Receipt

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

"My execution of thie Discharge Voucher
is only for my claim for property damage
and not prejudicial to any other claims"



JOHN
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

國際汽車維修
KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.

(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177

Email: ktmotorwerk@hotmail.com

Reg. No.: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SBNS454T **AND** SMG6800C
AT/ALONG CAR PARK HGHALL @ BLK 110 Hougang Ave 5
ON 10 **DAY** 09 **MONTH** 2024 **YEAR**

- a) I/We, the owner of vehicle no. SBNS454T hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 10 day 09 month 24 year

Signature :

Name :

NRIC/ROC No. :

Address :

TAN YEW KOK
874F
310 Hougang Ave 5
#13-255 (P) 536310

Company Stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, KT MOTORWERK ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,200.00 (Repair Cost), S\$180.00 (Loss of Use/Rental), S\$60.00 (Disbursement) for vehicle no. SBN 5454T that was damaged pursuant to the accident which occurred on 10/09/2024 (date) at/along CAR PARK HGHG11 @ BLK 1 10 HOUGANG AVE 5 (location) involving vehicle no/s SMG 6800C. This is pursuant to the inspection conducted on 12/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN YEOW KOK (the third party claimant") of vehicle no. SBN 5454T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBN 5454T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 01 (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 533734628

Telephone: 98287487
Fax: 64485177
Email: ktmotorwerk@hotmail.com

FINAL REPAIR BILL

Date : 12.01.2025

AIG ASIA PACIFIC INSURANCE PTE LTD
Motor Claims Department
78, Shenton Way, #07-16
S079120

Vehicle Number : SBN5454T
Make/Model : TOYOTA SIENTA
Date of Accident : 10.09.2024

Cost of Repair (**Recommended By Surveryor**)

\$6,200

GRAND TOTAL

\$ 6,200.00

ISSUED BY



Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Sep 2024 / 12:27:20

Receipt Date/Time : 11 Sep 2024 / 12:27:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240911-001760

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMG6800C				
As at 11 Sep 2024/00:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMG6800C Enquiry Fee 20240911122634086222	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
DICNV20240911122634484638		SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ONG ENG BENG TOWING SERVICE
ONG ENG BENG TOWING SERVICE

10 ANSON ROAD, #10-06, INTERNATIONAL PLAZA, SINGAPORE 079903

24 HRS HELPLINE: 9061 4020

REGN NO: 52968742M

41114

☒ TOWING SERVICE

☐ BREAKDOWN SERVICE

REMARKS: _____

☐ OTHERS: _____ DATE: 11/09/2024

Name: CAROL

From / At: BLK 310, HOUQIAN AVENUE S

To: BLK 351, #01-2012, BRIDGE IS PR F

Vehicle No.: SBN 5454 T. Make: TOYOTA SIENNA

Time (Hrs): 0950-123 Tel No.: _____

For Ong Eng Beng Towing Service

Amount \$ 60/2

Note: Vehicle is towed at Owner's risk. Owner/ Driver has been advised to remove all their valuables before the vehicle is towed. The Company accepts no responsibility for any loss thereafter.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24090263/Apa3

02 OCT 2024

YANG TZE YI STEVE
3A HARLYN ROAD
SINGAPORE 299465

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG6800C(AIG) AND SBN5454T AT/ALONG BLK 302
HOUGANG AVE 5 ON 10/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd., to deal with the third-party claim against your policy.

We have received a claim from SBN5454T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Sep 2024 17:25	Clm Dtl Modified	Claimant's Name: -> TAN YEOW KOK. Claimant's ID: -> SXXXX874F.	[A] HOW MEI KWAN
2	16 Sep 2024 17:25	Clm Veh Model Changed	(206585) TOYOTA SIENTA 7-SEATER 1.5 G CVT (A).	[A] HOW MEI KWAN
3	16 Sep 2024 17:25	Clm Created	Reg No: SBN5454T. Acct Date: 2024/09/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Kt Motorwerk (HQ)	[A] HOW MEI KWAN
4	16 Sep 2024 17:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Sep 2024 17:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/25	[A] HOW MEI KWAN
6	16 Sep 2024 17:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Sep 2024 17:25	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Sep 2024 17:25	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Sep 2024 17:25	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	16 Sep 2024 17:25	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	07 Nov 2024 20:56	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/25	[A] CHEW HSIAO TONG
12	02 Jan 2025 16:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	02 Jan 2025 16:54	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	02 Jan 2025 16:54	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	02 Jan 2025 16:54	Clm Dtl Modified	JPJ Reg. Date: -> 2023/03/01.	[A] JOANNE LEE KHANG MIN
16	02 Jan 2025 16:54	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	13 Jan 2025 08:13	Adj Mandate Request	Cur.Req:6527.25:Liability: 100% (OID HIT TP PARKED VEHICLE (IN PARKING LOT). *Quantum: \$6,527.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	15 Jan 2025 10:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/25. Mandate Remarks: please proceed with settlement @ \$6527.25 [COR-\$6200 LOU-\$240 LTA/GIA-\$27.25 TOWING-\$60] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	15 Jan 2025 10:06	Adj Mandate Set	Approved:6527.25:please proceed with settlement @ \$6527.25 [COR-\$6200 LOU-\$240 LTA/GIA-\$27.25 TOWING-\$60] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3238054	18 Sep 2024 11:10:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SBN5454T	SMG6800C	12.00
3268809	07 Nov 2024 20:56:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBN5454T	SMG6800C	12.00