

Veron Chen (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 3 July 2024 10:45 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Eddie Sim
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

[Confidential]

Hi Veron

Please proceed with the repair authorisation.

Thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew
Sent: Tuesday, July 2, 2024 11:07 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Hi Veron,

As spoken, please hold the repairs authorisation.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Jenny Lew
Sent: Tuesday, July 2, 2024 10:48 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Hi Veron

Please proceed with the repairs authorisation.
Excess: \$2,000.00.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, June 21, 2024 9:12 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

[Confidential]

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[Confidential]

Dear Jenny,

According to surveyor, this is midnight case, no modification found. Brake oil leaked after accident.

At the time of inspection, steering jammed, brake leaked, all the tyres of the insured vehicle were found to be in good serviceable condition with remaining tread depth of approximately front 8mm and rear 7mm

Enclosed preliminary revised of vehicle SNN 9360L
Date of survey: 20/6/2024
Number of days (estimated) : 28 days

Part by part repair

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, June 20, 2024 1:04 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>

Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Dear Jenny,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, June 20, 2024 10:20 AM

To: Jenny Lim <jenny.lim@laihuat.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>

Subject: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Importance: High

[Confidential]

Hi Sirs/Madam,

We will be assigning LKK to survey the vehicle.

Excess: S\$2,000.00

Hi LKK,

Please assist with the OD survey, advise is there any vehicle modification, tyre condition & etc.

Venue : LAI HUAT (MENG KEE) MOTOR PTE LTD

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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