

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 2 July 2024 10:56 AM  
**To:** deborah.lai@laihuat.com.sg; Jenny Lim; SUR  
**Subject:** RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Dear Jenny,

As instructed by our client , please proceed to repair the **insured vehicle SNN 9360L. Part by part repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Please provides parts invoice upon finalize**

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Sent:** Thursday, June 20, 2024 10:26 AM

**To:** deborah.lai@laihuat.com.sg; Jenny Lim <jenny.lim@laihuat.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Eddie Sim <eddie.sim@sg.cntaiping.com>

**Subject:** RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

**Importance:** High

**[Confidential]**

Hi Deborah,

We will be assigning LKK to survey the vehicle.

Excess: S\$2,000.00

Please request the copy of the hirer agreement with the lease period.

Hi LKK,

Please assist with the OD survey, advise is there any vehicle modification, tyre condition & etc.  
Please revert before any authorisation.

Venue : LAI HUAT (MENG KEE) MOTOR PTE LTD

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

For return of signed discharge voucher, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Jenny Lew

**Sent:** Thursday, June 20, 2024 10:20 AM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Eddie Sim <[eddie.sim@sg.cntaiping.com](mailto:eddie.sim@sg.cntaiping.com)>

**Subject:** SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

**Importance:** High

Hi Sirs/Madam,

We will be assigning LKK to survey the vehicle.

Excess: S\$2,000.00

Hi LKK,

Please assist with the OD survey, advise is there any vehicle modification, tyre condition & etc.

Venue : LAI HUAT (MENG KEE) MOTOR PTE LTD

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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