

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 3 July 2024 11:07 AM
To: 'deborah.lai@laihuat.com.sg'; 'Jenny Lim'; SUR
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Dear Jenny,

As instructed by our client, please proceed to repair the **insured vehicle SNN 9360L. Part by part repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Tuesday, July 2, 2024 11:08 AM

To: deborah.lai@laihuat.com.sg; Jenny Lim <jenny.lim@laihuat.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Dear Jenny,

As per insurance instruction, kindly **hold back authorisation**.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, July 2, 2024 10:56 AM
To: deborah.lai@laihuat.com.sg; Jenny Lim <jenny.lim@laihuat.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00

Dear Jenny,

As instructed by our client , please proceed to repair the **insured vehicle SNN 9360L. Part by part repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, June 20, 2024 10:26 AM
To: deborah.lai@laihuat.com.sg; Jenny Lim <jenny.lim@laihuat.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: RE: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00
Importance: High

[Confidential]

Hi Deborah,

We will be assigning LKK to survey the vehicle.
Excess: S\$2,000.00

Please request the copy of the hirer agreement with the lease period.

Hi LKK,

Please assist with the OD survey, advise is there any vehicle modification, tyre condition & etc.
Please revert before any authorisation.

Venue : LAI HUAT (MENG KEE) MOTOR PTE LTD

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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For survey matter, please email to claimsdept@sg.cntaiping.com

For all LOD, please email to claimsdept@sg.cntaiping.com

For return of signed discharge voucher, please email to claimsdept@sg.cntaiping.com

From: Jenny Lew
Sent: Thursday, June 20, 2024 10:20 AM
To: Jenny Lim <jenny.lim@laihuat.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: SNM24D203397/C01/LEWLC - VEH: SNN9360L - DOA: 10/06/2024 04:00
Importance: High

Hi Sirs/Madam,

We will be assigning LKK to survey the vehicle.
Excess: S\$2,000.00

Hi LKK,

Please assist with the OD survey, advise is there any vehicle modification, tyre condition & etc.

Venue : LAI HUAT (MENG KEE) MOTOR PTE LTD

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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