

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 20 September 2024 4:20 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SMA 7308H (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Friday, 20 September 2024 12:11 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear En Qi,

We still pending approval from AIG.

Once approved will send you email

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 20 September 2024 11:38 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear Huey Yon,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the Workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Thursday, 19 September 2024 12:10 pm

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear En Qi,

We still pending approval from AIG.

Once approved will send you email

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 19 September 2024 9:54 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear Huey Yon,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the Workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 18 September 2024 9:52 am
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear Huey Yon,

Urgent

The survey had been carried out on 16/9/2024 by Surveyor – Adrian already.

Kindly advise repair approval.

***Note that the vehicle is in the Workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 17 September 2024 9:54 am

To: claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear Kee Siang,

Noted with thanks.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@premiumauto.com.sg>

Sent: Monday, September 16, 2024 4:43 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear Rajes,

Please cancel the survey as Adrian had surveyed the car today.

Attached above is the estimate for your perusal.

Best Regards,
Kee Siang
Claims Advisor

- **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, 16 September 2024 11:20 am

To: Claim Advisor <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear Jason,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/
hueyyon@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Advisor <claims@premiumauto.com.sg>

Sent: Saturday, September 14, 2024 2:04 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR VEHICLE SMA 7308 H , DOA:13/9/2024 - TF

Dear all

Kindly register OD claim for this vehicle. Attached are the GIA report and Certificate of Insurance for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 17/9/2024 @10am. 55 Ubi Road 1. Owner Waiting.

Thank you.

**Best Regards,
Jason Lor
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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