

Our Ref : SNS4124J / TP#2624
Your Ref : GBM4591S / CD/III24090250/Xpa3

WITHOUT PREJUDICE

Date : 06th November 2024

INDIA INTERNATIONAL INSURANCE PTE LTD

6 Raffles Quay
#22-00
Singapore 048580

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNS4124J & GBM4591S ON 13/09/2024
ALONG 31 WOODLANDS CLOSE WOODLANDS HORIZON CARPARK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,294.14	
- Loss of Rental (incl. of GST)	S\$	588.60	(\$90.00 X 06 Days)
- TP GIA Report (GBM4591S)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 3,915.92

If you have any enquiries, please contact our representative,
Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.


TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Ng Chin Hui ('the third-party claimant') of
(Address) Blk 781 B Woodlands Avenue 9 #12-518 S(732781) registered owner of
(Vehicle Number) SNS 4124J hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SNS 4124J that was
damaged pursuant to the accident which occurred on 13/09/24 along 31 Woodlands
close #04-21 Woodlands Horizon S 737855 involving vehicle number GAM 4591S.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 14 day of 09 year 2024.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0010849
Claimant Ref: SNS4124J

We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,294.14 (repair cost), S\$ 490.50 (loss of ~~use~~/rental), S\$ 33.18 (search fee), vehicle no. SNS4124J that was damaged pursuant to the accident which occurred on 13/09/2024 (date) at 31 WOODLANDS CLOSE #04-21 WOODLANDS HORIZON (location) involving vehicle no. GBM4591S (insured vehicle). This is pursuant to the inspection conducted on 17/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG CHIN HUI ("the third party claimant") of vehicle no. SNS4124J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNS4124J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,817.82 to OPTIMA WERKZ PTE LTD.

Dated this 20 day of December, 2024

CLAIMANT:

Signature: _____

Name: _____


NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (with chop)


Joseph Low
Sxx7906
Bukit AMK Autopoint
#01-05 SCS6047

S'porean
Admin

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by appointed Surveyor

 LKK
LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

6 RAFFLES QUAY
#22-00
SINGAPORE 048580

Tel: 63476100
Fax: 62257743

INV NO. : 322303082
INVOICE DATE : 29/10/2024
REF : TP#2624
VEH NO. : SNS4124J
MAKE : TESLA
CAR MODEL : MODEL Y RWD
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR FENDER LH	1	PCS	SR	1,706.54	1,706.54
REAR FENDER QUARTER GLASS LH	1	PCS	SR	133.65	133.65
REAR FENDER WHEEL ARCH LH	1	PCS	SR	71.96	71.96
REAR FENDER QUARTER GLASS SEALANT	1	PCS	SR	40.00	40.00
REAR FENDER WHEEL ARCH CLIPS LH	1	PCS	SR	20.00	20.00
LABOUR CHARGES TO REMOVE, REPLACE, REIFX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	600.00	600.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC.	1	JOB	SR	250.00	250.00
LABOUR CHARGES TO REMOVE & REPLACE REAR FENDER QUATER GLASS LH & ETC.	1	JOB	SR	60.00	60.00
LABOUR CHARGES TO REMOVE & REFIX REAR FENDER INNER TRIM LH , UPHOLDSTERY CUSHION SET & ETC.	1	JOB	SR	120.00	120.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	SR	20.00	20.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

6 RAFFLES QUAY
#22-00
SINGAPORE 048580

Tel: 63476100
Fax: 62257743

INV NO. : 322303082
INVOICE DATE : 29/10/2024
REF : TP#2624
VEH NO. : SNS4124J
MAKE : TESLA
CAR MODEL : MODEL Y RWD
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
-------------	-----	-----	-------------	------------	------------

Remarks: DOA: 13/09/2024 @ 17:41HRS
CLAIMANT: NG CHIN HUI
TP VEHICLE: GBM4591S

Singapore Dollars: Three Thousand Two Hundred Ninety-Four And Cent Fourteen Only

SUB TOTAL	SGD	3,022.15
GST 9.00%	SGD	271.99
TOTAL	SGD	3,294.14
OUTSTANDING	SGD	3,294.14

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR 3,022.15
---------------	----------------

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

This document is computer generated and does not require a signature.

Optima Carz Leasing Pte. Ltd.

159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6452 6868

Co Reg & GST No: 201431727M

TAX INVOICE

To: OPTIMA WERKZ PTE LTD

159 SIN MING RAOD
#04-05 AMTECH BUILDING
SINGAPORE 575625
Attention: -
Tel: 6472 1313
Fax: 6472 2112

INV NO. : 22108075
INVOICE DATE : 30/10/2024
REF : RA13924
VEH NO. : SLW5692G
MAKE : TOYOTA
MODEL : AXI90
CURRENT MILEAGE: NA
ADVISOR : N/A
TERMS : N30
MECHANIC : N/A

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL RENTAL CHARGES FROM 23/10/2024 TO 28/10/2024	6		SR	90.00	540.00

Remarks: RENTAL CHARGES FROM 23/10/2024 TO 28/10/2024 (6 DAYS)

Dollars: Five Hundred Eighty-Eight And Cent Sixty Only

SUB TOTAL	SGD	540.00
GST 9.00%	SGD	48.60
TOTAL	SGD	588.60
OUTSTANDING	SGD	588.60

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	540.00

Original Invoice is only valid when the payment is acknowledge receipt by Optima Carz Leasing Pte. Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Carz Leasing Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039287976
Swift Code: DBSSSGSG
OR
PayNow UEN: 201431727MDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Carz Leasing Pte Ltd

Customer Name and Signature

Authorised Signature

Serial No.: RA 13924
Location: KC / SGN / AP

RENTAL AGREEMENT

HIRER'S PARTICULARS		RENTAL/LEASING PARTICULARS	
COMPANY/INDIVIDUAL NAME: Ng Chin Hui		VEHICLE NO.: SLW5692G	
ADDRESS: Blk 781B Woodlands Avenue 9, #12-518 S(732781)		MAKE/MODEL: Toyota Axió	
CONTACT NO.: 9738 3676		DATE OUT: 23/10/24	DATE IN: 28/10/24
PERSON IN-CHARGE: -		TIME OUT: 11:05am	TIME IN: 5:10pm
ESTIMATED DATE OF RETURN:		INSURANCE EXCESS (SINGAPORE): \$4,500	
INSURANCE EXCESS (MALAYSIA): -		WINDSCREEN EXCESS: \$300	
MODE OF PAYMENT: CREDIT CARD / CASH / OTHERS:		CHARGES	
NAME: (Same as above)		SS 90	Per Day X 06 Days 540
DATE OF BIRTH:	SEX: MALE / FEMALE	SS	Per Week X Weeks
CONTACT NO.: (Same as above)		SS	Per Month X Months
NRIC/PASSPORT NO.: 58434320Z		Days/Wks/Mths CDW Ins- S\$	Per Day/Wks/Mths
DRIVER'S LICENSE NO.: 58434320Z		Days/Wks/Mths PAI Ins- S\$	Per Day/Wks/Mths
ISSUED DATE: 23/08/2013		SUB-TOTAL	
EXPIRY DATE: -		DELIVERY CHARGES	
COUNTRY OF ISSUE: Singapore		COLLECTION CHARGES	
ADDRESS: (Same as above)		OTHERS:	
ADDITIONAL DRIVER'S DETAILS		SUB-TOTAL	
NAME: Lee Ho Ting		TOTAL GOODS & SERVICES TAX (GST) - (9) % 42.60	
DATE OF BIRTH: 04/06/1982	SEX: MALE / FEMALE	TOTAL AMOUNT PAYABLE 588.60	
CONTACT NO.: 9001 9122		INITIAL PAYMENT	
NRIC/PASSPORT NO.: 58257543Z		1 ST RENTAL PAYMENT ON THIS AGREEMENT	
DRIVER'S LICENSE NO.: 58257543Z		DEPOSIT	
ISSUED DATE: 28/05/2024		TOTAL AMOUNT PAID BY HIRER	
EXPIRY DATE: -			
COUNTRY OF ISSUE: Singapore			
ADDRESS: Blk 781B Woodlands Avenue 9, #12-518 S(732781)			
SALESPERSON			
NAME:		CONTACT NO.:	
REMARKS: Replacement car for SWS 4124J (TP#2624)			

PERSONAL DATA PROTECTION

By signing this Agreement, the Hirer have read and consents to Optima Carz Leasing and its related companies to collect and use the Hirer's personal data for the purposes stated in Optima Carz Leasing Personal Data Policy ("Purposes"), including but not limited to the operation and effectiveness of this Agreement. The full Personal Data Policy can be found on the Owner's website at ocleasing.sg/privacy-policy.

I have read and agreed to the terms and conditions on both side of this Rental Agreement. In addition, if I have presented a charge/credit card for payment, I agree that all amount payable under this Agreement and for parking/traffic infringements may be billed to that account and my signature below will be considered to have been made on the charge/credit card voucher. All information I have given in connection with this Agreement is true.

Hirer's Signature: _____

Date: 23/10/24

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBM4591S

Date of Accident

13/09/2024 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **India International Insurance ...**Period of Insurance **23/10/2023 - 14/10/2024**Requested By **EE YING YI (OPTIMA WERKZ PT...**Requested Date **14/09/2024 10:26****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 16/09/2024

Your Ref No: SNS4124J

Dear Sir/Madam,

Date of Accident: 13/09/2024 17:40 (SGT)

Vehicle No: SNS4124J

Place of Accident: 31 Woodlands Cl, Singapore 737855

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBM4591S	31 Woodlands Cl, Singapore 737855	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Sep 2024 14:21	Clm Dtl Modified	Claimant's Name: -> NG CHIN HUI. Claimant's ID: -> SXXXX320Z.	[A] HOW MEI KWAN
2	16 Sep 2024 14:21	Clm Veh Model Changed	(207637) TESLA MODEL Y RWD (A).	[A] HOW MEI KWAN
3	16 Sep 2024 14:21	Clm Created	Reg No: SNS4124J. Acct Date: 2024/09/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: ECICS Limited (HQ). Workshop: Optima Werkz Pte Ltd (H Q)	[A] HOW MEI KWAN
4	16 Sep 2024 14:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Sep 2024 14:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/25	[A] HOW MEI KWAN
6	16 Sep 2024 14:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Sep 2024 14:21	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Sep 2024 14:21	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	17 Sep 2024 13:40	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD. Insured ID: -> 201511635 R.	[A] HOW MEI KWAN
10	18 Sep 2024 10:11	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100% B22 ID HIT TP PARKED VEHICLE.	[A] CHEW HSIAO TONG
11	24 Sep 2024 09:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/25	[I] Zuhaidah Bte Samsuri
12	24 Sep 2024 09:09	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	03 Dec 2024 13:26	Adj Rpt Initiated		[A] CHEW HSIAO TONG
14	03 Dec 2024 13:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
15	03 Dec 2024 13:26	Clm Dtl Modified	JPJ Reg. Date: -> 2024/08/07.	[A] CHEW HSIAO TONG
16	03 Dec 2024 13:26	Clm Details Notified		[A] CHEW HSIAO TONG
17	03 Dec 2024 13:42	Adj Mandate Request	Cur Req:3915.92:Liability: 100% *Quantum: \$3,915.92 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	09 Dec 2024 21:15	Adj Mandate Set	Approved:3915.92.	[I] Zuhaidah Bte Samsuri

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3237154	17 Sep 2024 09:04:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNS4124J	GBM4591S	12.00
3284636	03 Dec 2024 13:26:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNS4124J	GBM4591S	12.00