

Date:

M/s:

INDIA INTERNATIONAL INSURANCE

Singapore \_\_\_\_\_

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SNH3996Z and SLQ8159S on 14/09/2024

I am the owner of vehicle no SNH3996Z which was involved in an accident with your insured vehicle no SLQ8159S.

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ <u>4,672.61</u>
b)	Loss of Use/ Rental of vehicles for <u>4</u> day(s) @ S\$ <u>80.00</u> per day	S\$ <u>320.00</u>
c)	LTA/ GIA Search Fees	S\$ <u>2.18</u>
d)	Administrative Charges	S\$
e)	Others _____	S\$
TOTAL		S\$ <u>4,994.79</u>

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input type="checkbox"/>	NRIC/ Driving License
<input type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

Sincerely

Name of Insured:

NRIC:

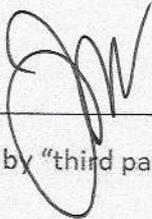
## AUTHORIZATION TO ACT

I, TEO BOON HENG ("the third party claimant") of APT BLK 103A CANBERRA STREET #11-19 (address), owner of SNH3996Z ( vehicle no.) hereby authorize Komoco Motors Pte Ltd to act for me with respect to my claim for repair costs and/or rental and/ or loss of use ("claim) for my vehicle no. SNH3996Z that was damaged pursuant to the accident which occurred on 14/09/2024 (date) along CANBERRA LINK AFTER UTURN (location) involving vehicle no. SLQ8159S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement on my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the drive/owner/insurers of the other vehicle/s is concerned.

Date this 03 day of 10 (month) 2024 (year)



Signed by "third party claimant"



Signed by "the workshop"



**INDIA INTERNATIONAL INSURANCE PTE LTD**  
 Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X  
 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711  
 Office (65) 63476100 Email insure@iil.com.sg  
 Fax (65) 62244174 Website www.iil.com.sg

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0010736  
 Claimant Ref: SNH3996Z

We/I, KOMOCO MOTORS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,672.61 (repair cost), S\$ 320.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SNH3996Z that was damaged pursuant to the accident which occurred on 14/09/2024 (date) at CANBERRA LINK (location) involving vehicle no. SLQ8159S (insured vehicle). This is pursuant to the inspection conducted on 17/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO BOON HENG ("the third party claimant") of vehicle no. SNH3996Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNH3996Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,994.79 to KOMOCO MOTORS PTE LTD.

Dated this 25 day of January, 20 25

CLAIMANT:

Signature:

Signed by "the workshop" (with stamp)

Name:

Nordin Mohammad

NRIC:

708L

Address:

253 ALEXANDRA ROAD

#01-01 (S) 159936

Nationality:

Occupation:

Vehicle Assessor

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



**MTH**



# KOMOCO MOTORS PTE. LTD.

**KOMOCO SERVICE CENTRE**  
253 Alexandra Road  
#01-01 Singapore 159936  
T (65) 6473 5588  
www.hyundai.com.sg

**KEMBANGAN SERVICE CENTRE**  
460 Changi Road  
Singapore 419883  
T (65) 6440 1131

**THOMSON SERVICE CENTRE**  
551 Upper Thomson Road  
Singapore 574415  
T (65) 6844 8811

GST Ref No MR-8500364-4  
Co Reg 199609283R  
Page No 1  
Date 23/10/2024

**To :** INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#05-00 IOB BUILDING  
  
SINGAPORE 049711  
Tel : 62238122

**Attn:**

## Tax Invoice

Invoice No : CGI-ASC-2024005230  
Invoice Date : 23/10/2024  
Repair Date : 30/09/2024  
Our Ref : WSR-ALX-2024023313  
Mileage : 35729  
Term : 30 Days  
Mode :  
Service Advisor : NORDIN BIN MOHAMMAD  
Your Ref : SNH3996Z

Item	Description	Quantity	UOM	Discount (%)	Unit Price SGD	GST	Amount SGD
1	TO CARRY OUT ACCIDENT BODY REPAIRS - FRT BUMPER / LH SIDE FENDER	1		0.00	960.00	STD	960.00
2	TO SPRAY PAINT ON DAMAGED PORTIONS - FRT BUMPER / LH SIDE FENDER	1		0.00	720.00	STD	720.00
3	TO RENEW FRT LH WHEEL RIM (S.NETT) - LABOUR CHARGE TO INSTALL	1		0.00	100.00	STD	100.00
4	TO PERFORM 4 WHEEL ALIGNMENT (S.NETT)	1		0.00	150.00	STD	150.00
5	TO REPROGRAMME AFTER THE ACCIDENT REPAIR (S.NETT)	1		0.00	180.00	STD	180.00
6	SUNDRIES (S.NETT)	1		0.00	20.00	STD	20.00
7	CLIP	10	UNIT	20.00	2.00	STD	20.00
8	PANEL ASSY-FENDER,LH	1	UNIT	20.00	1,418.00	STD	1,418.00
9	WHEEL ASSY-ALUMINIUM (17")	1	UNIT	20.00	942.00	STD	942.00
10	VALVE-TPMS	1	UNIT	20.00	221.00	STD	221.00
11	GUARD ASSY-FRONT WHEEL,LH	1	UNIT	20.00	95.00	STD	95.00
Sub Total							4,826.00
Discount Amount							(539.20)
Total							4,286.80
Goods and Service Tax							385.81
9% GST (Tax on SGD 385.81@1.0000000 = SGD385.81)							
Total Amount with GST							4,672.61

Remark : INDIA INTERNATIONAL INSURANCE THIRD PARTY CLAIM  
EXCESS NIL DV SIGN  
INCIDENT DATE: 14/09/2024  
POLICY NO: A300714815AHM



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GST Ref No MR-8500364-4  
Co Reg 199609283R  
Page No 2  
Date 23/10/2024

Amount : SGD FOUR THOUSAND, SIX HUNDRED SEVENTY-TWO AND SIXTY-ONE CENTS ONLY

Confidential



E. & O. E.

Komoco Motors Pte Ltd

RIGHT HERE, RIGHT CARE

Created By: KOTP1820 23/10/2024 1:06PM

Printed By: KOTP1820 23/10/2024 01:09 PM

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SLQ8159S

Date of Accident

14/09/2024 

**Reset**

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **India International Insurance ...**

Period of Insurance ..... **01/04/2024 - 31/03/2025**

Requested By ..... **NORDIN BIN MOHAMMAD (KO...**

Requested Date ..... **14/09/2024 15:16**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Sep 2024 14:09	<b>Clim Dtl Modified</b>	Claimant's Name: -> TEO BOON HENG. Claimant's ID: -> SXXXX326C.	[A] HOW MEI KWAN
2	16 Sep 2024 14:09	<b>Clim Veh Model Changed</b>	(208335) HYUNDAI CN7 AVANTE 1.6 1.6 DOHC CVT S/R (A).	[A] HOW MEI KWAN
3	16 Sep 2024 14:09	<b>Clim Created</b>	Reg No: SNH3996Z. Acct Date: 2024/09/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Komoco Motors Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Sep 2024 14:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Sep 2024 14:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/25	[A] HOW MEI KWAN
6	16 Sep 2024 14:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Sep 2024 14:09	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Sep 2024 14:09	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	19 Sep 2024 16:45	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/09/25	[A] HOW MEI KWAN
10	24 Sep 2024 12:50	<b>Video Downloaded</b>	Downloaded Video - 3P(frt)	[A] BRYAN TANI
11	24 Sep 2024 12:50	<b>Video Downloaded</b>	Downloaded Video - 3P (rear)	[A] BRYAN TANI
12	24 Sep 2024 13:12	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% - BOLA 11C Remark: Insured exit from slip road collided on to third party U-turn from traffic light.	[A] NA MENG YAN
13	25 Sep 2024 08:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/25. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
14	25 Sep 2024 08:42	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
15	22 Nov 2024 15:22	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	22 Nov 2024 15:22	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	22 Nov 2024 15:22	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2022/10/26.	[A] JOANNE LEE KHANG MIN
18	22 Nov 2024 15:22	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	28 Nov 2024 16:58	<b>Adj Mandate Request</b>	Cur.Req:4994.79:Liability: 100% *Quantum: \$ 4,994.79(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
20	28 Nov 2024 17:51	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2024/09/25. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Sherini Pillai
21	28 Nov 2024 17:51	<b>Adj Mandate Set</b>	Approved:4994.79:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Sherini Pillai
22	27 Jan 2025 16:39	<b>Adj Adjuster Assigned</b>	MOHD RASUL -> MOHD TAUFIKH BIN HAMID	[A] NA MENG YAN

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3237157	17 Sep 2024 09:06:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNH3996Z	SLQ8159S	12.00
3238866	19 Sep 2024 11:02:54	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SNH3996Z	Sherini Pillai	xx.xx
3238867	19 Sep 2024 11:02:54	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SNH3996Z	Sherini Pillai	xx.xx
3239198	19 Sep 2024 16:45:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNH3996Z	SLQ8159S	12.00