

Our Ref : SNP1219E / TP#2643
Your Ref : SLG7203G / CD/AIG24090241/Kma3

WITHOUT PREJUDICE

Date : 11st October 2024

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNP1219E & SLG7203G ON 12/09/24
ALONG PHILIPS AVE,SINGAPORE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	2,016.50	
- Loss of Use	S\$	160.00	(\$80.00 X 02 Days)
- TP GIA Report (SLG7203G)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 2,209.68

If you have any enquiries, please contact our representative,
Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT


I/We, Teh Ean Leng ("the third party claimant") of
Blk 434B Fernvale Road, #24-258 SC 792434 (address), owner of
SNP1219E (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SNP1219E that was damaged pursuant to the accident
which occurred on 12/09/24 (date) along Philips Ave, Singapore
(location) involving vehicle no/s SLG 7203G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 12 (day) of 09 (month) 2024 (year)

Teh Ean Leng
Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, OPTIMA WERKZ PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,150.00 (Global Sum) for vehicle no. SNP1219E that was damaged pursuant to the accident which occurred on 12/09/2024 (date) along 17 PHILLIPS AVENUE S'PORE 546944 (location) involving vehicle no/s SLG7203G This is pursuant to the inspection conducted on 13/09/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TEH EAN LENG (the third party claimant”) of vehicle no. SNP1219E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNP1219E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of 12 (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322302919
INVOICE DATE : 09/10/2024
REF : TP#2643
VEH NO. : SNP1219E
MAKE : TOYOTA
CAR MODEL : SIENTA HYBRID
CURRENT MILEAGE:
ADVISOR : LOONG GHIEEN YEE
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	1,850.00	1,850.00

Remarks: DOA:12/09/2024@12:02HRS
CLAIMANT: TEH EAN LENG
TP VEHICLE:SLG7203G

Singapore Dollars: Two Thousand Sixteen And Cent Fifty Only

SUB TOTAL	SGD	1,850.00
GST 9.00%	SGD	166.50
TOTAL	SGD	2,016.50
OUTSTANDING	SGD	2,016.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR
	1,850.00

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

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INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLG7203G

Date of Accident

12/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **12/10/2023 - 11/10/2024**

Requested By **EE YING YI (OPTIMA WERKZ PT...**

Requested Date **12/09/2024 15:15**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 13/09/2024

Your Ref No: SNP1219E

Dear Sir/Madam,

Date of Accident: 12/09/2024 12:10 (SGT)

Vehicle No: SNP1219E

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLG7203G	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Monday, 23 September 2024 9:13 AM
To: yokesim17@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SLG 7203G(AIG) AND SNP 1219E AT/ALONG 17 PHILLIPS AVENUE S'PORE 546944 ON 12/09/2024

Our Ref: CD/AIG24090241/Kma3
AIG Ref: 1631537286SG

Dear MAH YOKE SIM/ SUNG SIO MA,

ACCIDENT INVOLVING SLG 7203G(AIG) AND SNP 1219E AT/ALONG 17 PHILLIPS AVENUE S'PORE 546944 ON 12/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNP 1219E** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Sep 2024 09:56	Clim Dtl Modified	Claimant's Name: -> TEH EAN LENG. Claimant's ID: -> S7625370F.	[A] HOW MEI KWAN
2	16 Sep 2024 09:56	Clim Veh Model Changed	(205759) TOYOTA SIENTA 1.5 HYBRID (A).	[A] HOW MEI KWAN
3	16 Sep 2024 09:56	Clim Created	Reg No: SNP1219E. Acct Date: 2024/09/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Sep 2024 09:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Sep 2024 09:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/25	[A] HOW MEI KWAN
6	16 Sep 2024 09:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Sep 2024 09:56	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Sep 2024 09:56	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Sep 2024 09:57	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	16 Sep 2024 09:57	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	05 Oct 2024 09:41	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
12	25 Nov 2024 10:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	25 Nov 2024 10:50	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	25 Nov 2024 10:50	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	25 Nov 2024 10:50	Clim Dtl Modified	JPJ Reg. Date: -> 2022/10/28.	[A] JOANNE LEE KHANG MIN
16	25 Nov 2024 10:50	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	28 Nov 2024 17:13	Adj Mandate Request	Cur Req:2169.68:Liability: 100% (BOLA NIL) *Quantum: \$2,169.68(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	02 Dec 2024 14:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/25	[I] MdNoor, Norsiah
19	02 Dec 2024 14:19	Adj Mandate Set	Approved:2169.68.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3236354	16 Sep 2024 09:59:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNP1219E	HOW MEI KWAN	xx.xx
3236355	16 Sep 2024 09:59:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNP1219E	HOW MEI KWAN	xx.xx
3238279	18 Sep 2024 14:33:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNP1219E	SLG7203G	12.00
3278429	25 Nov 2024 10:50:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNP1219E	SLG7203G	12.00

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp_viewhistory&caseid=1463558&extid=463568&CFID=27...

1/2