

Claim Audit

| AUDIT TRAIL |                   |                           |                                                                                                                                                                                                                                                |                           |
|-------------|-------------------|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                     | Remarks                                                                                                                                                                                                                                        | By                        |
| 1           | 13 Sep 2024 17:54 | Clm Dtl Modified          | Insured Name: -> ONG THIAM HOCK.                                                                                                                                                                                                               | [A] Rajeswari             |
| 2           | 13 Sep 2024 17:54 | Clm Veh Model Changed     | (208162) AUDI A3 1.0 TFSI (A).                                                                                                                                                                                                                 | [A] Rajeswari             |
| 3           | 13 Sep 2024 17:54 | Clm Created               | Reg No: SMX9150K. Policy No: 7210013751. Acct Date: 2024/09/12. Claim Type: OD. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UB I)                                                               | [A] Rajeswari             |
| 4           | 13 Sep 2024 17:54 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                             | [A] Rajeswari             |
| 5           | 13 Sep 2024 17:54 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2024/09/24                                                                                                                                                                                                         | [A] Rajeswari             |
| 6           | 13 Sep 2024 17:54 | Adj Mandate Set           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                              | [A] Rajeswari             |
| 7           | 13 Sep 2024 17:54 | Clm Ins Co Changed        | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)                                                                                                                                  | [A] Merimen Administrator |
| 8           | 13 Sep 2024 17:54 | Label Added               | (20224):Field Survey.                                                                                                                                                                                                                          | [A] Merimen Administrator |
| 9           | 13 Sep 2024 17:54 | Adj Adjuster Assigned     | [None] -> ADRIAN LING                                                                                                                                                                                                                          | [A] Rajeswari             |
| 10          | 16 Sep 2024 14:53 | Clm Veh Model Changed     | (208162) -> (207557) AUDI A3 999cc SEDAN 1.0 TFSI S TRONIC (LED) (A).                                                                                                                                                                          | [A] Renee                 |
| 11          | 16 Sep 2024 14:59 | Adj Rpt Initiated         |                                                                                                                                                                                                                                                | [A] Renee                 |
| 12          | 16 Sep 2024 14:59 | Insured Phone No Updated  | [None] -> [+6593369429]                                                                                                                                                                                                                        | [A] Renee                 |
| 13          | 16 Sep 2024 14:59 | Clm Dtl Modified          | Insured ID: -> -. Claim Conclusion: -> 3.                                                                                                                                                                                                      | [A] Renee                 |
| 14          | 16 Sep 2024 14:59 | Clm Dtl Modified          | JPJ Reg. Date: -> 2021/02/04.                                                                                                                                                                                                                  | [A] Renee                 |
| 15          | 16 Sep 2024 14:59 | Clm Details Notified      |                                                                                                                                                                                                                                                | [A] Renee                 |
| 16          | 16 Sep 2024 15:29 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2024/09/24                                                                                                                                                                                                         | [A] SHIAU CHAN            |
| 17          | 16 Sep 2024 15:29 | Adj Mandate Request       | Cur.Req:27082.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                     | [A] SHIAU CHAN            |
| 18          | 16 Sep 2024 16:39 | Clm Registration Modified | Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 9.00.                                                                                                                                                                                | [I] Toh, Yuslinda         |
| 19          | 16 Sep 2024 16:39 | Label Added               | (20226):Coverage Confirmed.                                                                                                                                                                                                                    | [A] Merimen Administrator |
| 20          | 16 Sep 2024 17:13 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2024/09/24. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after | [I] Lim, Kok-Chong        |
| 21          | 16 Sep 2024 17:13 | Adj Mandate Set           | Approved:21356.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen       | [I] Lim, Kok-Chong        |

Date FromDate ToAudit Type

None

Go

| ACTIVITY  |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |                                   |          |       |        |
|-----------------------------------------------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| Bill Ref No                                         | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
| 3236718                                             | 16 Sep 2024 14:59:09 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMX9150K |       | 12.00  |

