

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 26 September 2024 10:02 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF
Attachments: SMX9150K SUPPLEMENTARY.pdf

Dear En Qi,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 17 September 2024 11:18 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear Shiau Chan,

Your email was well received and noted.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 17 September 2024 11:15 am
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear En Qi,

Please refer to the attachment.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 17 September 2024 10:57 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear Shiau Chan,

Please kindly retry again to send us the email regarding to the Repair approved.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 17 September 2024 10:15 am

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear Shiau Chan,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the Workshop.**

We look forward to your reply.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 16 September 2024 2:53 pm

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear Shiau Chan,

Urgent

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

***Note that the vehicle is in the Workshop.**

We look forward to your reply.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 16 September 2024 11:22 am

To: Claims <claims@premiumauto.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear En Qi,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 16 September 2024 11:08 AM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear Veron,

Urgent

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

***Note that the vehicle is in the Workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 13 September 2024 4:21 pm

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear Nadia,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/

veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, September 13, 2024 3:13 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMX 9150 K (DOA: 12/9/2024) - TF

Dear All,

Kindly register OD claim **under AIG** for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 16/9/2024 @ 10AM. Owner waiting.

Location: 55 Ubi Road 1 S408699

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

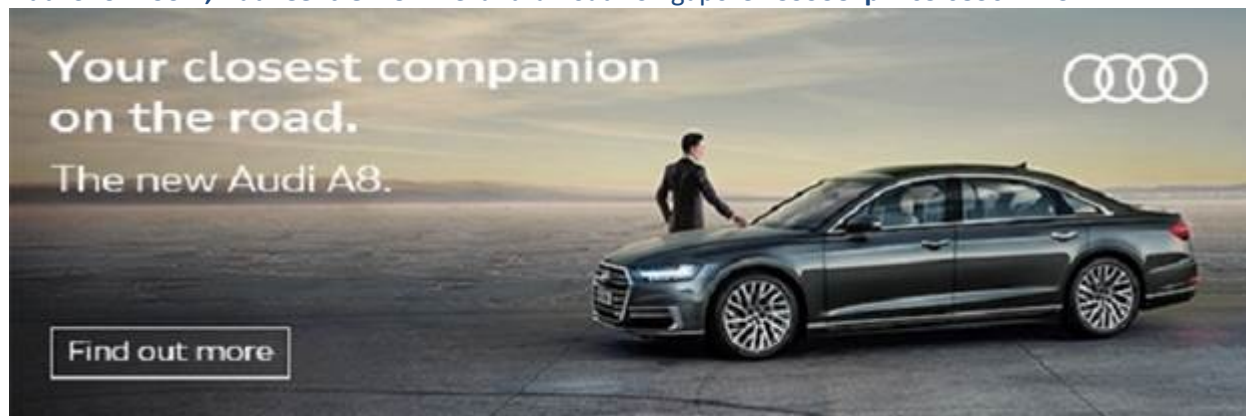
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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