## **Claim Audit**

| ■ AUDIT TF                 | RAIL                         |   |                              |
|----------------------------|------------------------------|---|------------------------------|
| No. On                     | Audit                        | Remarks   | Ву                           |
| 13 Sep<br>1 2024<br>17:54  | Clm Dtl Modified             | Insured Name: -> ONG THIAM HOCK.  | [A] Rajeswari                |
| 13 Sep<br>2 2024<br>17:54  | Clm Veh Model<br>Changed     | (208162) AUDI A3 1.0 TFSI (A).  | [A] Rajeswari                |
| 13 Sep<br>3 2024<br>17:54  | Clm Created                  | Reg No: SMX9150K. Policy No: 7210013751. Acct Date: $2024/09/12$ . Claim Type: OD. Insu rer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UB I)  | [A] Rajeswari                |
| 13 Sep<br>4 2024<br>17:54  | Adj Co Assigned              | LKK Auto Consultants Pte Ltd (HQ):  | [A] Rajeswari                |
| 13 Sep<br>5 2024<br>17:54  | Adj Next Rpt<br>Changed      | Next Rpt:Final Rpt.Due Date:2024/09/24  | [A] Rajeswari                |
| 13 Sep<br>6 2024<br>17:54  | Adj Mandate Set              | Approved:0.00.Reinsp:Adj decides.   | [A] Rajeswari                |
| 13 Sep<br>7 2024<br>17:54  | Clm Ins Co<br>Changed        | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)   | [A] Merimen<br>Administrator |
| 13 Sep<br>8 2024<br>17:54  | Label Added                  | (20224):Field Survey.   | [A] Merimen<br>Administrator |
| 13 Sep<br>9 2024<br>17:54  | Adj Adjuster<br>Assigned     | [None] -> ADRIAN LING   | [A] Rajeswari                |
| 16 Sep<br>10 2024<br>14:53 | Clm Veh Model<br>Changed     | (208162) -> (207557) AUDI A3 999cc SEDAN 1.0 TFSI S TRONIC (LED) (A).   | [A] Renee                    |
| 16 Sep<br>11 2024<br>14:59 | Adj Rpt Initiated            |   | [A] Renee                    |
| 16 Sep<br>12 2024<br>14:59 | Insured Phone<br>No Updated  | [None] -> [+6593369429]   | [A] Renee                    |
| 16 Sep<br>13 2024<br>14:59 | Clm Dtl Modified             | Insured ID: -> Claim Conclusion: -> 3.  | [A] Renee                    |
| 16 Sep<br>14 2024<br>14:59 | Clm Dtl Modified             | JPJ Reg. Date: -> 2021/02/04.   | [A] Renee                    |
| 16 Sep<br>15 2024<br>14:59 | Clm Details<br>Notified      |   | [A] Renee                    |
| 16 Sep<br>16 2024<br>15:29 | Adj Im. Advice<br>Submitted  | Next Rpt:Final Rpt.Due Date:2024/09/24  | [A] SHIAU CHAN               |
| 16 Sep<br>17 2024<br>15:29 | Adj Mandate<br>Request       | Cur.Req:27082.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AU THORISE REPAIR.   | [A] SHIAU CHAN               |
| 16 Sep<br>18 2024<br>16:39 | Clm Registration<br>Modified | Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 9.00.   | [I] Toh, Yuslinda            |
| 16 Sep<br>19 2024<br>16:39 | Label Added                  | (20226):Coverage Confirmed.   | [A] Merimen<br>Administrator |
| 16 Sep<br>20 2024<br>17:13 | Adj Next Rpt<br>Changed      | Next Rpt:Final Rpt.Due Date:2024/09/24. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consiste ncy. Before paint photos for all NEW Panels and Parts required afte  | [I] Lim, Kok-<br>Chong       |
| 16 Sep<br>21 2024<br>17:13 | Adj Mandate Set              | Approved:21356.00:Vehicle may commence repair Checked and Supplementary items to re survey with CLEAR photos for damage and consistency. Before paint photos for all NEW Pan els and Parts required after repair and document into Merimen      | [I] Lim, Kok-<br>Chong       |
| 24 Sep<br>22 2024<br>11:31 | Adj Im. Advice<br>Submitted  | Next Rpt:Final Rpt.Due Date:2024/09/24  | [A] SHIAU CHAN               |
| 24 Sep<br>23 2024<br>11:32 | Adj Mandate<br>Request       | Cur.Req:32431.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.   | [A] SHIAU CHAN               |
| 25 Sep<br>24 2024<br>17:52 | Adj Next Rpt<br>Changed      | Cur Rpt:Final Rpt. Cur Due Date:2024/09/24. Mandate Remarks: Checked and Supplement ary items to resurvey with CLEAR photos for damage and consistency. Before paint photos f or all NEW Panels and Parts required after repair and document in | [I] Lim, Kok-<br>Chong       |
| 25 Sep<br>25 2024<br>17:52 | Adj Mandate Set              | Approved:26705.00: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after re pair and document into Merimen.                                 | [I] Lim, Kok-<br>Chong       |
| 30 Sep<br>26 2024<br>11:14 | Ins Email<br>Updated         | [None] -> [NOEMAIL@NOEMAIL.COM]   | [A] SHIAU CHAN               |

| □ AUDIT TRAIL               |  |  |  |  |  |  |  |  |
|-----------------------------|--|--|--|--|--|--|--|--|
| Audit                       | Remarks  | Ву   |  |  |  |  |  |  |
| Ins Email<br>Updated        | [NOEMAIL@NOEMAIL.COM] -> [NEWYICKHONG@YMAIL.COM]   | [A] SHIAU CHAN   |  |  |  |  |  |  |
| Adj Im. Advice<br>Submitted | Next Rpt:Final Rpt.Due Date:2024/09/24   | [A] SHIAU CHAN   |  |  |  |  |  |  |
| Adj Mandate<br>Request      | Cur.Req:33371.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE SOME CHECK ITEMS & ADDITIONAL REPAIR DAYS  | [A] SHIAU CHAN   |  |  |  |  |  |  |
| Adj Next Rpt<br>Changed     | Cur Rpt:Final Rpt. Cur Due Date:2024/09/24. Mandate Remarks: Checked and Supplement ary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into | [I] Lim, Kok-<br>Chong   |  |  |  |  |  |  |
| Adj Mandate Set             | Approved:31120.00: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after re pair and document into Merimen.                                  | [I] Lim, Kok-<br>Chong   |  |  |  |  |  |  |
|                             | Audit Ins Email Updated Adj Im. Advice Submitted Adj Mandate Request Adj Next Rpt Changed  | Ins Email Updated  [NOEMAIL@NOEMAIL.COM] -> [NEWYICKHONG@YMAIL.COM]  Adj Im. Advice Submitted  Adj Mandate Request  Adj Next Rpt Changed  Cur.Req:33371.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE SOME CHECK ITEMS & ADDITIONAL REPAIR DAYS  Cur Rpt:Final Rpt. Cur Due Date:2024/09/24. Mandate Remarks: Checked and Supplement ary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for Adj Mandate Set  Adj Mandate Set  Adj Mandate Set |  |  |  |  |  |  |

Date To Audit Type None **✓** Go **Date From** 

## ACTIVITY No record

| Merimen Billing for this case - Transaction History |                         |                          |          |                                    |   |          |       |        |  |  |  |  |
|---|-------------------------|--------------------------|----------|------------------------------------|---|----------|-------|--------|--|--|--|--|
| Bill Ref No   | Bill Date               | Bill Type                | Acc Type | Acc Name                           | Co Name<br>(Branch)                     | Ref 1    | Ref 2 | Amount |  |  |  |  |
| 3236718   | 16 Sep 2024<br>14:59:09 | OD/TP Case<br>(Adjuster) | Motor    | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ) | SMX9150K |       | 12.00  |  |  |  |  |