

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 20 January 2025 4:43 PM
To: Chan, Shu Hui Agnes; SUR
Subject: RE: LKK : Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L
Attachments: SNT5335E IA.pdf; SNT5335E LTA.pdf; SNT5335E Photos 1.pdf; SNT5335E Photos.pdf; SNT5335E ESTIMATE.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SNT 5335E.

Wishing You a Prosperous & Joyful Chinese New Year 2025

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, 18 September 2024 8:47 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK : Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

Dear LKK

We herewith enclosed the accident footage for your attention.

Thank you.

We are working intermittently from home till further notice.



Agnes Chan

Claim Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623
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sompo.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, September 17, 2024 10:38 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: LKK : Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

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Dear Agnes,

Please be informed that we have inspected the vehicle SNT 5335E on 13/9/2024.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, 13 September 2024 3:25 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: LKK : Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

Dear Grace,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, September 13, 2024 2:09 PM

To: Lim Igene <igene@axalt.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-d <admin-d@lkkauto.com>;
SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: LKK : Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING
VEHICLE NOS. SNT 5335E AND FBR 1646L

Without Prejudice

Dear Igene,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK Auto**,

Please arrange the named surveyor to conduct survey for **SNT5335E** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.



*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg



Grace Teo

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From: Lim Igene <igene@axalt.sg>
Sent: Friday, September 13, 2024 1:59 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

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OUR REF : ALL.T2.2401584-IG
YOUR REF : FBR 1646L

Dear Sirs

Our client has selected **LKK AUTO CONSULTANTS PTE LTD** to conduct the joint pre-repair survey on our client's vehicle **SNT 5335E** as a Single Joint Expert ("SJE").

In compliance with paragraph 2.8 of the State Courts Practice Directions 2021, please inform the said surveyor to conduct and/or complete the pre-repair survey ("PRS") on our client's vehicle **within 2 working days** from the date of his appointment.

Thanks & Best Regards,
IGENE

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
66 Tannery Lane
#01-04i, Sindo Building
Singapore 347805
Tel : 6547 0082
Fax : 6547 0083
Email : igene@axalt.sg

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Thank you.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 13 September 2024 1:49 pm
To: Lim Igene <igene@axalt.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Reminder PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

Without Prejudice

Dear Igene,

We refer to our email of 12/09/2024.

Kindly let us have your favourable reply.



*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .



Grace Teo

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From: Claims - Motor Survey

Sent: Thursday, September 12, 2024 3:37 PM

To: Lim Igene <igene@axalt.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: PRI \ CMTD2402953/AGC | PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

Our Reference : CMTD2402953/AGC

Your Reference: ALL.T2.2401584.ig

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 12/09/2024

Attention:

M/S AXALT LAW LLC

Dear Igene,

ACCIDENT INVOLVING FBR1646L & SNT5335E ON 12.09.24

We refer to your Notice of Accident dated 12/09/2024.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Chow BoXiong
		You Jing Feng
		Gary Soon
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.



*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



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From: Lim Igene <igene@axalt.sg>

Sent: Thursday, September 12, 2024 2:41 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRE-REPAIR SURVEY | ACCIDENT ON 12 SEP 2024 INVOLVING VEHICLE NOS. SNT 5335E AND FBR 1646L

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OUR REF : ALL.T2.2401584.ig
YOUR REF : FBR 1646L

Dear Sirs

We refer to the captioned matter.

Please find attached our client's **NOTICE OF ACCIDENT** dated 12 September 2024.

Pursuant to the State Courts Practice Directions 2021, as stated in APPENDIX B CLAUSE 2.3, please reply within 2 working days if you intend to conduct a pre-repair survey of our client's damaged vehicle and please include in your reply a list of at least 3 motor surveyors.

Thanks & Best Regards,

IGENE

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
66 Tannery Lane
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Thank you.