

Your Ref: SRSTP.9385.24

Our Ref: MT/CA/TP/138/1294785-002/JM

13 Sep 2024

ONG & SHAN LLC  
BLK 184 #02-364  
TOA PAYOH CENTRAL  
SINGAPORE 310184

Dear Sir/Madam

**CLAIM NUMBER: MT/1294785-002**  
**ACCIDENT INVOLVING YQ1976S / SMJ7010T on 11 Sep 2024**

We refer to your email of 11 Sep 2024.

We have selected Lkk Auto Consultants Pte Ltd from your list of surveyors to be our single joint expert for this matter. May we highlight that pre-repair survey as per NIMA protocol includes survey of the vehicle when its damaged parts are being dismantled before repairs. Please provide a list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

In addition, please note our intention to conduct a post-repair survey before the vehicle has been returned to your client. Please co-ordinate with the appointed single joint expert immediately after the repairs is completed.

If you have any queries, please email us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg).

Yours sincerely



Jenny Pe  
Deputy Vice President  
Motor Insurance

cc Lkk Auto Consultants Pte Ltd

BLANK PAGE