



Our Ref: SMT9778X
Your Ref: SNF4425J

February 1, 2025

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
SINGAPORE 049711

Attention: Motor Claims

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. SMT9778X: Accident on 08/09/2024
Along PIE before Thomson Road Exit

We are pleased to enclose our invoice number **86061761** dated **25/01/2025** amounting as follows:

Cost of Repair	\$ 3,834.62
Loss of Rental @ \$196.20/Day x 4 Days	\$ 784.80
GIA Fee	\$ 2.18
Grand Total	\$ 4,621.60

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely,

Cycle & Carriage Kia Pte Ltd
Kia Service Centre



Encs.



Exceptional Journeys

To: Cycle & Carriage Kia Pte Ltd
330 Ubi Road 3
Singapore 408650

Attention: [Motor Claims Department]

Date: 10.09.2024

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. **SMT9778X** (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on **08/09/2024 11:59** (*date and time of accident*) on/along **PIE before Thomson Road Exit** (*location*) between the Vehicle and **SNF4425J** (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, Indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: PARAMDEEP SINGH
NRIC No.: SXXXX949I

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0010584
Claimant Ref: SMT9778X

We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,834.62 (repair cost), S\$ 610.40 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SMT9778X that was damaged pursuant to the accident which occurred on 08/09/2024 (date) at PIE BEFORE THOMSON ROAD (location) involving vehicle no. SNF4425J (insured vehicle). This is pursuant to the inspection conducted on 17/09/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PARAMDEEP SINGH ("the third party claimant") of vehicle no. SMT9778X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMT9778X (vehicle no.) as a result of the accident.

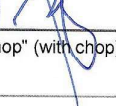
We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


We/I authorize you to pay the total amount of S\$ 4,447.20 to CYCLE & CARRIAGE KIA PTE LTD.

Dated this 24 day of April 20 25.

CLAIMANT:

Signature: 
Name: RENEMER BAGANG
NRIC: GXXXX115M
Address: 330 UBI ROAD 3
SINGAPORE 408650
Nationality: FILIPINO
Occupation: EXECUTIVE - MOTOR CLAIM

WITNESS:

Signature: 
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

Ubi Customer Service Centre

330 Ubi Road 3, Singapore 408650 Tel: (65) 68661666



Movement that inspires

TAX INVOICE

Co Reg No : 199405410K


GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE	Cust No/Name	LCV12517/PARAMDEEP SINGH
MOTOR CLAIM DEPARIMENT	Reg No/Reg Date	SMT9778X / 27/07/2020
64 CECIL STREET	Date In/Mileage	07/10/2024/ 60073
#04-05 IOB BUILDING	Chassis/Package	KNAPH81BML5650845 /#
SINGAPORE 049711	Engine No	D4HBLH241627
Contact No	Make/Model	KIA/SORENTO 2.2 A SR D EGD
07/10/2024	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CTP00080	Cash	25/01/2025/ 14:42	REN	979 / Renemer Ramirez Bag	34733	86061761	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
Z TEXT							
ACCIDENT ON 08/09/2024 ALONG PIE BEFORE THOMSON ROAD EXIT							
OWNER CLAIMING THIRD PARTY							
LOSS OF RENTAL (RA 016883 2024-10)							
TP#: SNF4425J TP INS: INDIA INT'L INSURANCE							
A 10028901							280.00
TO CARRY OUT DIAGNOSTIC CHECK ON KDS AND CLEAR TROUBLE CODE							
A 90000001							80.00
TO CHECK WIRING AND ELECTRICAL SYSTEM							
S SPECIALISTJOB							640.00
TO REPLACE UPR & LWR REAR BUMPER,CLIPS,SKID PLATE,RAIL RR BUMPER.							
STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS							
S SPECIALISTJOB							550.00
SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS							
(UPPER REAR BUMPER)							
S SPECIALISTJOB							80.00
TO CHECK,TEST & REFIT REVERSE SENSORS							
M SUNDRY							20.00
SUNDRIES							
Z TEXT							
SURVEYOR: STEVE CHEN (LKK)							
REPAIR DAYS: 4 DAYS							
X COVER-RR BUMPER,UPR				1.00	686.00	00.00	686.00
X COVER-RR BUMPER LWR				1.00	677.00	00.00	677.00
X CLIP-BUMPER				10.00	1.00	00.00	10.00
X SKID PLATE-RR BUMPER				1.00	103.00	00.00	103.00
X RAIL ASSY-REAR BUMPER				1.00	392.00	00.00	392.00
Guarantee Your Warranty, Maintain with Cycle & Carriage!							
Parts	1,868.00				Nett		3,518.00
Labour	360.00			9% GST on	3518.00		316.62
Standard Menu	0.00						
Specialist Job	1,270.00				Total Payable		3,834.62
Diagnostics Job	0.00				Paid		0.00
Sundry/Others	20.00				Total Due		3,834.62
Total(w/o GST)	3,518.00						

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Tax Invoice							
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: INV1001082024-10		Dated: October 11, 2024	
				Rental Agreement No: RA 016883 2024-10		Terms of Payment: Due upon receipt	
				Customer Reference: SMT9778X (India) - Cycle & Carriage Kia Pte Ltd			
				Notes: SMT9778X (India) - Cycle & Carriage Kia Pte Ltd			
Customer Details CYCLE & CARRIAGE KIA PTE. LTD.				Executive Name: C&C Ren			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMP3257T	Mitsubishi Outlander 2.0 (A) - Paramdeep Singh	07-10-2024	10-10-2024 (Incl.)	4 Days	180.00	720.00
							720.00
						GST 9% (9%)	64.80
Amount in words : Seven Hundred Eighty Four and Eighty Cents Singapore Dollar (SGD)					Total (SGD)		784.80
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.				
Income Terms Terms							

RENTAL AGREEMENT

PA 016883 2024-10

Hirer's Name Paramdeep Singh		Date of Birth 14/6/88	Passport/ Nric No. S8819949/I	Nationality
Address 12 Shunfu Road		Occupation	Driving Licence No. As Above	Date of Expiry
#01-45	Postal Code 575747	Contact No	Mobile Phone No. 94516750	
Joint Hirer's / Guarantor's Name Mohinderjeet Kaur % S Rajinder Singh		Date of Birth 11/7/63	Passport/ Nric No. S1617848/I	Nationality
Address 511 Sembawang Road		Occupation	Driving Licence No	Date of Expiry
#01-82	Postal Code 757711	Contact No	Mobile Phone No. 90680555	

CHECK OUT	Date 7.10.24	Time 10am	Mileage KM	E 1/4 1/2 3/4 F
CHECK IN	Date 10.10.24	Time 5.45pm	Mileage KM	Remarks India Insur.

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	180 + gst	720
DISCOUNT				
GST @ 9%				64.80
TOTAL				784.80
EXTENSION			JHY 100108 2024-10	
KIA Creta Vbi/R SMT9718X				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature **[Signature]** Joint Hirer's/ Guarantor's Signature **[Signature]** for CHAN'S & SONS ENTERPRISE **[Signature]**

VEHICLE NO. SMP3257T	MODEL mitsubishi outlander 2.0 (A)
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SNF4425J

Date of Accident

08/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**Period of Insurance **14/09/2023 - 13/09/2024**Requested By **Renemer Bagang (CYCLE & CA...**Requested Date **09/09/2024 17:28**

Payment details

Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Sep 2024 19:26	Clm Dtl Modified	Claimant's Name: -> PARAMDEEP SINGH. Claimant's ID: -> SXXXX949I.	[A] HOW MEI KWAN
2	12 Sep 2024 19:26	Clm Veh Model Changed	(206205) KIA SORENTO 2.2 D CRDI 2WD S/R (A).	[A] HOW MEI KWAN
3	12 Sep 2024 19:26	Clm Created	Reg No: SMT9778X. Acct Date: 2024/09/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: CYCLE & CARRIAGE KIA PTE LTD (HQ)	[A] HOW MEI KWAN
4	12 Sep 2024 19:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Sep 2024 19:26	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2024/09/23	[A] HOW MEI KWAN
6	12 Sep 2024 19:26	Adj Mandate Set	Approved:0.00, Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Sep 2024 19:26	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	12 Sep 2024 19:26	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	13 Sep 2024 14:37	Clm Dtl Modified	Insured Name: -> LUMENS PTE LTD, Insured ID: -> 201426961K.	[A] HOW MEI KWAN
10	17 Sep 2024 16:03	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
11	18 Sep 2024 12:20	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
12	18 Sep 2024 12:21	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2024/09/23. Mandate Remarks: DAMAGES ON BUMPER OR FENDER PLEASE?	[I] Priya
13	18 Sep 2024 12:21	Adj Mandate Set	Maintained:DAMAGES ON BUMPER OR FENDER PLEASE?	[I] Priya
14	18 Sep 2024 13:26	Adj Mandate Request	Cur,Req:0.00:Based on the video and photos, damages on rear bumper, thank you.	[A] NA MENG YAN
15	19 Sep 2024 10:15	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
16	19 Sep 2024 10:16	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2024/09/23. Mandate Remarks: Pls proceed with DS	[I] Priya
17	19 Sep 2024 10:16	Adj Mandate Set	Approved:0.00:Pls proceed with DS	[I] Priya
18	19 Sep 2024 14:39	Adj Adjuster Assigned	MARCUS CHUA -> CHEN TSUE YEE	[A] HOW MEI KWAN
19	19 Sep 2024 14:46	Adj Im. Advice Submitted	Next Rpt:Final Rpt, Due Date:2024/09/23	[A] HOW MEI KWAN
20	20 Sep 2024 14:48	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
21	07 Oct 2024 14:39	Video Downloaded	Downloaded Video - Accident-TP	[A] CHEN TSUE YEE
22	07 Oct 2024 14:39	Video Downloaded	Downloaded Video - Accident-OIV	[A] CHEN TSUE YEE
23	06 Mar 2025 11:20	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
24	06 Mar 2025 11:20	CIm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	06 Mar 2025 11:20	CIm Dtl Modified	JPJ Reg. Date: -> 2020/07/27.	[A] JOANNE LEE KHANG MIN
26	06 Mar 2025 11:20	CIm Details Notified		[A] JOANNE LEE KHANG MIN
27	19 Mar 2025 19:15	Adj Mandate Request	Cur.Req:4490.80:Liability: 100% *Quantum: \$ 4,490.80(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
28	20 Mar 2025 12:15	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
29	20 Mar 2025 12:15	Video Downloaded	Downloaded Video - Accident-OIV	[I] Priya
30	20 Mar 2025 12:16	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
31	20 Mar 2025 12:16	Adj Mandate Set	Approved:4490.80.	[I] Priya

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3235407	13 Sep 2024 09:21:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMT9778X	SNF4425J	12.00
3237702	17 Sep 2024 16:36:51	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMT9778X	Priya	xx.xx
3239060	19 Sep 2024 14:46:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMT9778X	SNF4425J	12.00
3239745	20 Sep 2024 14:47:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMT9778X	Priya	xx.xx