

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24090218/XUA3 (SNK8754G)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0681/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

25 Feb 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMV 9206 U - Audi A5 SPORTBACK 2.0 TFSI
DATE OF LOSS: 12 SEPTEMBER, 2024

With reference to the above-mentioned vehicle, no. **SMV 9206 U**, claimant, **Mr. Bek Aik Ping Andy (Mai Yibin Andy)**, please find the related document per attached.

1. A copy of the Original invoice no. 85020557 – S\$ 3,075.98.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 654.00 (S\$ 163.50 x 4 working days)
5. Loss of Use – S\$ 100.00 (S\$ 100.00 x 1 working day)
6. A copy of the GIA search – S\$ 2.18

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, BEK AIK PING ANDY (MAI YIBIN ANDY) (the third party claimant) of 101 WEST COAST VALE
#09-06, SINGAPORE 126753 (address), owner of SMV9206U (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMV9206U that was damaged pursuant to the accident which occurred on 12/09/2024
(date) along WEST COAST ROAD (location) involving vehicle no/s
SNK8754G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,075.98** (Repair Cost), **S\$754.00** (Loss of Use & Rental), **S\$2.18** (Disbursement) for vehicle no. **SMV9206U** that was damaged pursuant to the accident which occurred on **12/09/2024** (date) at/along **WEST COAST RD** (location) involving vehicle no/s **SNK8754G**. This is pursuant to the inspection conducted on **17/09/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **BEK AIK PING ANDY (MAI YIBIN ANDY)** (the third party claimant”) of vehicle no. **SMV9206U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV9206U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15TH (day) of APRIL (month) 2028 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:31

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020557 Date : 06/11/2024 Order : SMV9206U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMV9206U (V 47284) Regn Date: 27/10/2020 Mileage: 75356 WIP No.: 30696
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51MA003541 Engine: DEM 025629 Dept: u
You have been assisted by :- UB-Tang Cha Hao (52)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND REPAIR REAR BUMPER AND RHS REAR FENDER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND RHS REAR FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	292.00	1.00	292.00
Q	OTHERS	M: BNP - TO RE-APPLY PAINT COATING AND PPF ON AFFECTED AREA. (BY OWNER)	570.00	1.00	570.00

Parts 0.00
Labour 570.00
Sublet 2,252.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,822.00

9% GST 253.98

Grand Total 3,075.98



Received by

For & on behalf of
Premium Automobiles Pte Ltd

callcentre@premiumauto.com.sg

★Please remove all valuables from your vehicle ★Please present this copy when you collect your vehicle

**INVOICE**

Name :

Address :

Mr Andy
9114 9756

17-Oct-24

INVOICE #
5D 24726

Vehicle Make/Model/Colour : Audi A5 / Black
Vehicle Registration Number : SMW 9206 U

TERM: Nets / Cash / Credit

DESCRIPTION	AMOUNT
Reapplication of Ceramic Coating on Rear Bumper & Full right hand side Panel Reapplication of PPF on Boot Ledge	\$ 570.00
Remarks Prewash & Polishing is included	
Remarks:	\$ 570.00

Remarks:

Please make cheque payable to 5D Solutions Pte Ltd
Bank Transfer : OCBC 6950-7370-0001
or Paynow : UEN 201536586N



ADD: 7 Soon Lee Street #01-26 ISPACE Singapore 627608 | T:+65 8668 7560 | E:sales@5dsolutions.com.sg

RENTAL AGREEMENT

RA 016852 2024-09

Hirer's Name Bek Aik Ping Andy		Date of Birth 2/11/75	Passport/ Nric No. S7533708/F	Nationality F
Address 101 West Coast Vale #09-06		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 126753		Contact No.	Mobile Phone No. 91149756	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	



CHECK OUT	Date 30.9.24	Time 8.50am.	Mileage KM	E 1/4 1/2 3/4 F
CHECK IN	Date 03.10.24	Time 5pm	Mileage KM	Remarks bekap.andya@gmail.com

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.


	UNIT		RATE (\$)	TOTAL (\$)
RATE	+	@	150	600
DISCOUNT				
GST @ 9%				54
TOTAL				654
EXTENSION				M101031
RC 100053 2024-10				
Audi/Han				
SMV92064				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

 Hirer's Signature	 Joint Hirer's/ Guarantor's Signature	for CHAN'S & SONS ENTERPRISE
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VEHICLE NO. SMV24306	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice							
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: INV1000502024-10		Dated: October 4, 2024	
				Rental Agreement No: RA 016852 2024-09		Terms of Payment: Due upon receipt	
				Customer Reference: SMV9206U			
				Notes: SMV9206U			
Customer Details BEK AIK PING, ANDY NO.101 WEST COAST VALE #09-06 Singapore 126753				Executive Name: AUDI - HAU			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMM2430G		30-09-2024	03-10-2024	4 Days	150.00	600.00
							600.00
GST 9% (9%)							54.00
Amount in words : Six Hundred Fifty Four Singapore Dollar (SGD)						Total (SGD)	654.00
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.				
Income Terms Terms							

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : **RC 100023 2024-10**
Date : 04/10/2024

Customer Details

BEK AIK PING, ANDY
NO.101 WEST COAST VALE , #09-06 Singapore -
126753
Phone no: 91149756
IC / UEN No.: SXXXX708F

Particulars	Price (SGD)
Invoice # INV 100050 2024-10 Date # 04/10/2024 Car Plate No: SMM2430G	654.00
Paid amount:	654.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: M101031 Cheque Date:04/10/2024 Amount (in Words) :	
Six Hundred Fifty Four Singapore Dollar (SGD) Only	

* Computer generated receipt. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SNK8754G

Date of Accident

12/09/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **22/05/2023 - 21/05/2025**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **12/09/2024 10:55****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Wednesday, September 18, 2024 3:49 PM
To: kintuck@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNK8754G(AIG) AND SMV9206U AT/ALONG WEST COAST ROAD ON 12/09/2024

Our Ref: CD/AIG24090218/EUA3

AIG Ref: 4602792272SG

18 SEPTEMBER 2024

CHAN KIN TUCK
DRIVER : LIM SIAN KIEW

ACCIDENT INVOLVING SNK8754G(AIG) AND SMV9206U AT/ALONG WEST COAST ROAD ON 12/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMV9206U** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Sep 2024 19:09	Clm Dtl Modified	Claimant's Name: -> BEK AIK PING ANDY (MAI YIBIN ANDY). Claimant's ID: -> SXXXX708 F.	[A] HOW MEI KWAN
2	12 Sep 2024 19:09	Clm Veh Model Changed	(207796) AUDI A5 SPORTBACK 2.0 TFSI S TRONIC (110 KW) (A).	[A] HOW MEI KWAN
3	12 Sep 2024 19:09	Clm Created	Reg No: NUMBER. Acct Date: 2024/09/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	12 Sep 2024 19:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Sep 2024 19:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/23	[A] HOW MEI KWAN
6	12 Sep 2024 19:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Sep 2024 19:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 Sep 2024 19:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Sep 2024 19:11	Label Added	(23):Express.	[A] HOW MEI KWAN
10	12 Sep 2024 19:11	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	12 Sep 2024 19:12	Clm Registration Modified	Reg No:NUMBER->SMV9206U.	[A] HOW MEI KWAN
12	17 Sep 2024 11:46	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
13	17 Sep 2024 11:47	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
14	17 Sep 2024 13:45	Adj Adjuster Assigned	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
15	04 Oct 2024 14:14	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
16	22 Nov 2024 16:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	22 Nov 2024 16:19	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
18	22 Nov 2024 16:19	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	22 Nov 2024 16:19	Clm Dtl Modified	JPJ Reg. Date: -> 2020/10/27.	[A] JOANNE LEE KHANG MIN
20	22 Nov 2024 16:19	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	22 Jan 2025 15:43	Adj Mandate Request	Cur.Req:3732.16:Liability: 100% (BOLA 15) *Quantum: \$ 3,732.16(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
22	10 Feb 2025 15:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/23. Mandate Remarks: Approved LKK to settle not exceeding \$3,732.16. subj to submission of all supporting docs. LOR to settle between \$120-\$130/day.	[I] Tam, Ivan-WK
23	10 Feb 2025 15:53	Adj Mandate Set	Approved:3732.16:Approved LKK to settle not exceeding \$3,732.16. subj to submission of all supporting docs. LOR to settle between \$120-\$130/day.	[I] Tam, Ivan-WK

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	17 Feb 2025 16:24	Clm Dtl Modified	Insured Address 1: -> NA. Insured Address 2: -> NA. Insured PostCode: -> 126841. Insured City: -> 1619.	[A] NA MENG YAN
25	21 Mar 2025 09:30	Clm Dtl Modified	Driver Name: -> LIM SIAN KIEW.	[A] NA MENG YAN
26	21 Mar 2025 09:40	Adj Mandate Request	Cur.Req:3832.16:TP requested 1 day LOU as surveyor recommended 5 repair days. Rental car for 4 days only. Total \$3,832.16(all-in). For your approval pls.	[A] NA MENG YAN
27	24 Mar 2025 13:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/23. Mandate Remarks: TP should not be claiming LOU & LOR. Maintain last mandate given.	[I] Tam, Ivan-WK
28	24 Mar 2025 13:13	Adj Mandate Set	Maintained:TP should not be claiming LOU & LOR. Maintain last mandate given.	[I] Tam, Ivan-WK
29	27 Mar 2025 16:26	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
30	27 Mar 2025 16:26	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
31	08 Apr 2025 11:57	Adj Mandate Request	Cur.Req:3832.16:seek total:\$3,832.16(all-in). for your approval. please refer to the email for more details. thank you.	[A] NA MENG YAN
32	15 Apr 2025 09:42	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/09/23. Mandate Remarks: Since Paint + Coat finalized in the COR, and it is not done by TP himself, will approve the settlement as proposed. LKK to settle not exceeding \$3,832.16, subj to submission of all supporting d	[I] Tam, Ivan-WK
33	15 Apr 2025 09:42	Adj Mandate Set	Approved:3832.16:Since Paint + Coat finalized in the COR, and it is not done by TP himself, will approve the settlement as proposed. LKK to settle not exceeding \$3,832.16, subj to sub mission of all supporting docs.	[I] Tam, Ivan-WK

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3235274	12 Sep 2024 19:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV9206U	SNK8754G	12.00
3236675	16 Sep 2024 14:28:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV9206U	HOW MEI KWAN	xx.xx
3236676	16 Sep 2024 14:28:04	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV9206U	HOW MEI KWAN	xx.xx
3277770	22 Nov 2024 16:19:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV9206U	SNK8754G	12.00