

## Shiau Chan (LKKAUTO)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF)  
<Muhammad\_Syabil\_MOHD\_ISMAIL@scdf.gov.sg>  
**Sent:** Tuesday, 24 September 2024 10:52 AM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** assignments; SUR; Olivia Lau (LKKAUTO); Renee Sia (LKK Auto); Elaine Kuan (LKK Auto)  
**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Dear Shiau Chan,

Our case reference for abovementioned is 2024 – 108.

Thank you.

Regards,



### Syabil Ismail

Fleet Management Officer  
Logistics Department  
DID: (65) 6848 1807 | HP: (65) 9630 4209

Singapore Civil Defence Force

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, September 23, 2024 5:24 PM  
**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad\_Syabil\_MOHD\_ISMAIL@scdf.gov.sg>  
**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Renee Sia (LKK Auto) <reneesia@lkkauto.com>; Elaine Kuan (LKK Auto) <elainekuan@lkkauto.com>  
**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Dear Syabil.

Kindly provide us the case reference of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Sent:** Thursday, 19 September 2024 10:12 AM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Renee Sia (LKK Auto) <[reneesia@lkkauto.com](mailto:reneesia@lkkauto.com)>; Elaine Kuan (LKK Auto) <[elainekuan@lkkauto.com](mailto:elainekuan@lkkauto.com)>

**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Dear LKK Auto,

Kindly provide me with the survey report on the subject matter for my perusal.

Thank you.

Regards,



**Syabil Ismail**

Fleet Management Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Sent:** Thursday, September 12, 2024 5:12 PM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Dear Rajes,

Thank you for your kind update.

Regards,



**Syabil Ismail**

Fleet Management Officer  
Logistics Department  
DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Thursday, September 12, 2024 4:54 PM  
**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Dear Syabil,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>  
**Sent:** Thursday, September 12, 2024 4:22 PM  
**To:** jous seow <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Cc:** [jin@jinauto.com.sg](mailto:jin@jinauto.com.sg); admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Without Prejudice

Dear Ms Jouis,

Thank you for your confirmation.

Dear @Rajes (LKK Auto),

Please liaise with the workshop below to conduct survey, thank you.

**Blk 14 Defu Lane 10**  
**#01-412 Singapore 539195**  
**Contact Person: Ms. Jouis**  
**Tel: 62898126**

Regards,



**Syabil Ismail**

Fleet Management Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** jouis seow <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>

**Sent:** Thursday, September 12, 2024 1:20 PM

**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Cc:** [jjin@jinauto.com.sg](mailto:jjin@jinauto.com.sg)

**Subject:** Re: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Without Prejudice

Dear Sirs,

Please appoint LKK Auto Consultants Pte Ltd to conduct the survey,

Thank you

Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Tel : (65) 62898126  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

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**From:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>  
**Sent:** Thursday, September 12, 2024 12:59 PM  
**To:** jouis seow <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>  
**Cc:** [jouin@jinauto.com.sg](mailto:jouin@jinauto.com.sg) <[JIN@JINAUTO.COM.SG](mailto:JIN@JINAUTO.COM.SG)>  
**Subject:** RE: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Without Prejudice

Dear Sirs,

We refer to your email below dated 12 September 2024.

We will conduct a Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to conduct the survey, please advise whether your client (owner of SJN3240L) is agreeable to it.

Thank you.

Regards,



Syabil Ismail

Fleet Management Officer

Logistics Department

DID: (65) 6848 1807 | HP: (65) 9630 4209

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**From:** jous seow <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>

**Sent:** Thursday, September 12, 2024 11:56 AM

**To:** Muhammad Syabil MOHD ISMAIL (SCDF) <[Muhammad\\_Syabil\\_MOHD\\_ISMAIL@scdf.gov.sg](mailto:Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg)>

**Cc:** [jjin@jinauto.com.sg](mailto:jjin@jinauto.com.sg)

**Subject:** Fw: Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024

Without Prejudice

Dear Sirs

**Accident involving SJN3240L (Hyundai Avante) & GBF3825L (SCDF) on 10/09/2024**

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES.)

We have been appointed by the Owner of SJN3240L to handle his claim matters .

Please be informed that the said vehicle can be inspected at:

**Blk 14 Defu Lane 10**

**#01-412 Singapore 539195**

**Contact Person: Ms. Jouis**

**Tel: 62898126**

Regards

Jouis Seow

Jin Auto Services Pte Ltd

Tel : (65) 62898126

Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)