

## Huey Yon (LKKAuto)

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**From:** razali@automotiverepaircentre.com.sg  
**Sent:** Tuesday, 8 October 2024 5:59 PM  
**To:** Rasul (LKKAuto)  
**Cc:** Huey Yon (LKKAuto); 'ARC KenGuan'; james@automotiverepaircentre.com.sg; rayna@automotiverepaircentre.com.sg; shujuan@automotiverepaircentre.com.sg  
**Subject:** RE: FINALIZE: Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

Hi Rasul,

I've made a note of that, thanks.

Regards,



**RAZALI**  
**WhatsApp: 89453288**  
**Automotive Repair Centre Pte Ltd**  
**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**  
Fax: +65 6722 8585

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**From:** Rasul (LKKAuto) <Rasul@lkkauto.com>  
**Sent:** Tuesday, October 8, 2024 4:49 PM  
**To:** razali@automotiverepaircentre.com.sg  
**Cc:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Subject:** Re: FINALIZE: Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

Hi Razali,

As per our message,

We will be advising our principal a cost of repair L/S \$3,600.00 /- with 06 days of repair before GST, subject to their approval.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Tuesday, 8 October 2024 3:53 pm  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg) <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg) <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>  
**Subject:** FINALIZE: Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

Hi Rasul,  
Attached for finalization are:

1. Attached is the "Mark Estimate" based on your markings for reference.
  - a. Supplementary Item: NA
  - b. Check Item: NA
2. Photos: After Paint

Remarks: NA

Thanks for your attention.

Regards,



**RAZALI**  
**WhatsApp: 89453288**  
**Automotive Repair Centre Pte Ltd**  
**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**  
Fax: +65 6722 8585

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Wednesday, September 25, 2024 12:24 PM  
**To:** 'Rajes (LKK Auto)' <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'Jason Tea Chee Kiat' <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'shujuan@automotiverepaircentre.com.sg' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'rayna@automotiverepaircentre.com.sg' <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>  
**Subject:** RE: Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

Dear Rajes,  
The survey will be at **48 Toh Guan Road East #02-146/147 S608586**.  
Thanks for your attention.

Regards,



**RAZALI**

**WhatsApp: 89453288**

**Automotive Repair Centre Pte Ltd**

**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**

**Fax: +65 6722 8585**

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Wednesday, September 25, 2024 12:14 PM

**To:** Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg); [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)

**Subject:** RE: Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

Dear Razali,

Survey conduct at **48 Toh Guan Road East #02-146/147 S608586** or **38 Woodlands Ind park E1 #05-1/8** ?

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>

**Sent:** Wednesday, September 25, 2024 10:57 AM

**To:** Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)

**Subject:** RE: Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

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Dear Jason,

I've made a note of that, thanks. Please arrange to survey on 30/9 Monday.

Thanks for your attention.

Regards,



**RAZALI**

**WhatsApp: 89453288**  
**Automotive Repair Centre Pte Ltd**  
**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**  
Fax: +65 6722 8585

---

**From:** Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Sent:** Tuesday, September 24, 2024 9:07 PM  
**To:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)  
**Subject:** Agree DS || New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

Dear Razali,  
We agree to a DS thru LKK

Best Regards  
Jason Tea  
Motor Claims Dept  
**MS First Capital Insurance Ltd**  
16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581  
D: 6359 1822| Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C  
Website <http://www.msfirstcapital.com.sg>  
A Member of **MS&AD INSURANCE GROUP**

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Tuesday, September 24, 2024 5:05 PM  
**To:** Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)  
**Subject:** RE: New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

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Hi Jason,  
Our workshop will handle the claim for him.  
Thanks for your attention.

Regards,



**RAZALI**  
**WhatsApp: 89453288**

**Automotive Repair Centre Pte Ltd**  
**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**  
Fax: +65 6722 8585

---

**From:** Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Sent:** Tuesday, September 24, 2024 2:24 PM  
**To:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)  
**Subject:** RE: New Assignment (Our Ref: D24007975MFCT/CTPL) TP Vehicle No : SMH3523S

**Without Prejudice**

Hi Razali,  
Please advise whether this owner is still going to your workshop for repair.  
We have received our insured accident video footage and can confirm on liability.

Best Regards

Jason Tea

Motor Claims Dept

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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---

**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Monday, September 16, 2024 10:50 AM  
**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg); Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** RE: New Assignment (Our Ref: D24007975MFCT/CTPL)

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Hi Joane  
Please let me know the liability status.  
Thanks for your attention.

Regards,

The logo for ARC (Automotive Repair Centre) features the letters 'ARC' in a bold, teal-colored serif font. Above the letters is a thin, curved yellow line that arches over the 'A' and 'R'.

**RAZALI**

**WhatsApp: 89453288**  
**Automotive Repair Centre Pte Ltd**  
**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**  
Fax: +65 6722 8585

---

**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, September 12, 2024 1:47 PM  
**To:** 'Joanne Tan Jo Ann' <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg); 'Jason Tea Chee Kiat' <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** RE: New Assignment (Our Ref: D24007975MFCT/CTPL)

Hi Joanne,  
My client provides no video.  
Thanks for your attention.

Regards,



**RAZALI**  
**WhatsApp: 89453288**  
**Automotive Repair Centre Pte Ltd**  
**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**  
Fax: +65 6722 8585

---

**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Thursday, September 12, 2024 12:12 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg); Jason Tea Chee Kiat <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** New Assignment (Our Ref: D24007975MFCT/CTPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: [support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg) <[support@msfirstcapital.com.sg](mailto:support@msfirstcapital.com.sg)>  
Sent: Thursday, September 12, 2024 11:58 AM  
To: Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
Subject: MT00018092 is Approved

Insured Vehicle No : SHA2037G  
TP Vehicle No : SMH3523S  
Claim No : D24007975MFCT  
Workshop Name : AUTOMOTIVE REPAIR CENTRE PTE LTD  
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD  
Instructions : Without Prejudice - Please forward Video to check liability

Created By : JOANNATAN

Verified By : JASONTEA  
Approved By : JASONTEA

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