

Crystal Lee

From: Motor Survey
Sent: Wednesday, 19 June 2024 10:57 AM
To: galaxy8488
Subject: RE: PRI - SJV4356M DOA 17.06.2024
Attachments: SA18246I000I_18-06-2024_165319.pdf; receipt-20240618-141628.pdf

Dear Sir/Mdm,

We refer to your email dated 19/06/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd (**unavailable on 20/06 to 21/06/2024**)
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

- NB:
- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
 - (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sq.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: galaxy8488 <claims8488galaxy@gmail.com>
Sent: Wednesday, June 19, 2024 10:10 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: Re: PRI - SJV4356M DOA 17.06.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Crystal Lee,

Here is the GIA Report for vehicle SJV4356M that you have requested, attached below.

Thank You

Regards,

Jamie

On 19/6/2024 9:46 am, Motor Survey wrote:

<Confidential>

Dear Sir/Mdm,

Please provide us with your client's SAS report or draft copy, in order for us register this claim.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sq.msig-asia.com
Please note my direct line has changed.



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From: Galaxy Auto Care Claims [<claims8488galaxy@gmail.com>](mailto:claims8488galaxy@gmail.com)
Sent: Tuesday, June 18, 2024 4:29 PM
To: Motor Survey [<motorsurvey@sg.msig-asia.com>](mailto:motorsurvey@sg.msig-asia.com)
Subject: PRI - SJV4356M DOA 17.06.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

OUR VEH: SJV4356M
YR REF: TO BE ADVISED
YR VEH: SKC5085B
DOA: 17.06.2024 @ 03.20PM
LOC: BALESTIER RD SLIP ROAD TOWARDS CTE (CITY)

18.06.2024

MSIG INSURANCE (SINGAPORE) PTE LTD

BY

EMAIL ONLY

4 SHENTON WAY,
SGX CENTRE,
SINGAPORE 068807.

ACCIDENT INVOLVING MOTOR VEHICLES SJV4356M AND SKC5085B ALONG BALESTIER RD SLIP ROAD TOWARDS CTE (CITY) ON 17.06.2024 (03.30PM)

Dear Sir/Madam,

We act for the owner of vehicle no SJV4356M.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

GALAXY AUTOCARE
13 KAKI BUKIT ROAD 4,
#01-23 / #03-30 BARTLEY BIZ CENTRE
SINGAPORE 417807

WILLIAM ANG – 90108488 // 91821088

ALEX - 9091 0000

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

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GALAXY AUTO CARE PRIVATE LIMITED

Bartley Biz Centre

13 Kaki Bukit Road 4

#01-06 / #01-23

Singapore 417807

Mobile: 9010 8488

CONFIDENTIALITY NOTICE

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