

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 December 2024 11:43 AM
To: 'sharon_tan@ecics.com.sg'; ECICS Claims
Cc: Admin A; assignments; SUR
Subject: FW: EL REF : DMPC2401184H/02/ST Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K // Propose for Direct Settlement

Dear Sharon,

Please refer to third party email below which is self explanatory.

No survey done by LKK. We will proceed to close file at our end, Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhjye.foong@cyclecarriage.com.sg>

Sent: Monday, 9 December 2024 12:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: EL REF : DMPC2401184H/02/ST Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K // Propose for Direct Settlement

Dear all,

Kindly withdraw DS claim.

Thank you.

Regards,

FOONG SHIUH JYE

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9789 6038 | DID: 6771 4346



Exceptional Journeys

Website: www.mercedes-benz.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, October 18, 2024 11:27 AM

To: Foong Shiuh Jye <shiuhjye.foong@cyclecarriage.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EL REF : DMPC2401184H/02/ST Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K // Propose for Direct Settlement

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***KINDLY ARRANGE FOR SURVEY.**

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, 11 September 2024 11:00 AM
To: assignments <assignments@lkkauto.com>
Cc: Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>; Foong Shiuh Jye <shiuhjye.foong@cyclecarriage.com.sg>
Subject: EL REF : DMPC2401184H/02/ST Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K //
Propose for Direct Settlement

WITHOUT PREJUDICE

Dear Sirs,

Please refer to below email and arrange PRI.

Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards
ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Foong Shiuh Jye <shiuhjye.foong@cyclecarriage.com.sg>
Sent: Wednesday, 11 September 2024 10:33 am
To: ECICS Claims <claims@ecics.com.sg>
Cc: Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>
Subject: Re: EL REF : DMPC2401184H/02/ST Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K //
Propose for Direct Settlement

Dear all,

kindly assign to LKK.

Thank you.

Regards,

FOONG SHIUH JYE

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center



Exceptional Journeys

Website: www.mercedes-benz.com.sg

From: ECICS Claims <claims@ecics.com.sg>

Sent: Wednesday, September 11, 2024 10:29 AM

To: Foong Shiuh Jye <shiuhjye.foong@cyclecarriage.com.sg>

Cc: Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>

Subject: EL REF : DMPC2401184H/02/ST Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K // Propose for Direct Settlement

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Foong Shiuh Jye <shiuhjye.foong@cyclecarriage.com.sg>

Sent: Tuesday, 10 September 2024 5:43 pm

To: motorsurvey <motorsurvey@ecics.com.sg>

Subject: Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K // Propose for Direct Settlement

To: ECICS

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SNH2972Z (MB) & SMR6535K along SLIP ROAD OF YISHUN AVE 1 TO YISHUN AVE 2, Accident date: 07.09.2024

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer.

We have since been instructed by him/her (motor vehicle number SNH2972Z), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SMR65635K) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at shiuhjye.foong@cyclecarriage.com.sg

Thank you.

Regards,

FOONG SHIUH JYE

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9789 6038 | DID: 6771 4346



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Website: www.mercedes-benz.com.sg

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